

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 20 August 2021 2:12 PM  
**To:** Mui Hong @ Ah Lim Motor; Zila @ Ah Lim Motor Company  
**Subject:** RE: Claim Documents for our client SLD7946L DOA 25/02/2021 with AIG INSURED SLZ1648X – REF: CC4/AIG21005458/ra3  
**Attachments:** DV\_SLD7946L.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>  
**Sent:** Thursday, 19 August 2021 5:25 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>  
**Subject:** RE: Claim Documents for our client SLD7946L DOA 25/02/2021 with AIG INSURED SLZ1648X – REF: CC4/AIG21005458/ra3

Dear Hsiao Tong,

We thank you for the email offer below and for the sake of a quick and amicable settlement, we are agreeable to the offer.

Pls send over DV.

Thanks

Best Regards,

Kee Mui Hong  
Ah Lim Motor @ AMK  
10, Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint S568047  
Tel : 6483 1244 Fax : 6483 6170

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 19 August 2021 5:03 PM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>  
**Subject:** Re: Claim Documents for our client SLD7946L DOA 25/02/2021 with AIG INSURED SLZ1648X – REF: CC4/AIG21005458/ra3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,187.67
2. Loss of Rental (5days x \$150.00)	\$ 750.00
3. Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 6,939.67</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Sent:** Friday, 30 July 2021 12:04 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Subject:** Claim Documents for our client SLD7946L DOA 25/02/2021 with AIG INSURED SLZ1648X – REF: CC4/AIG21005458/ra3

Dear Claims,

Pls see attached - Claim Documents for our client SLD7946L DOA 25/02/2021 with AIG INSURED SLZ1648X – REF: CC4/AIG21005458/ra3

Pls assist to offer on the claim.

Thanks !

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 18 March 2021 12:34 PM

**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SLD7946L DOA 25/02/2021 POLICY NO. DMPPQ20-003735 YOUR INSURED SLZ1648X  
LKK REF : CC4/AIG21002975/ps3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Sent:** Friday, 12 March 2021 1:09 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SLD7946L DOA 25/02/2021 POLICY NO. DMPPQ20-003735 YOUR INSURED SLZ1648X  
LKK REF : CC4/AIG21002975/ps3

**Importance:** High

Hi Hsiao Tong,

Pls advise liability for this case.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 9 March 2021 5:38 PM

**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SLD7946L DOA 25/02/2021 POLICY NO. DMPPQ20-003735 YOUR INSURED SLZ1648X  
LKK REF : CC4/AIG21002975/ps3

Without Prejudice

Hi Zila,

Noted.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Sent:** Tuesday, 9 March 2021 3:37 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SLD7946L DOA 25/02/2021 POLICY NO. DMPPQ20-003735 YOUR INSURED SLZ1648X  
LKK REF : CC4/AIG21002975/ps3

Hi Hsiao Tong,

Just to inform you that my client has a photo scene.  
It is attached in the GIA Report.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 9 March 2021 3:33 PM

**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: TP / OUR CLIENT SLD7946L DOA 25/02/2021 POLICY NO. DMPPQ20-003735 YOUR INSURED SLZ1648X  
LKK REF : CC4/AIG21002975/ps3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date..

**Please provide us the following.**

- **evidence i.e. video and scene photo.**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Sent:** Tuesday, March 9, 2021 1:47 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** TP / OUR CLIENT SLD7946L DOA 25/02/2021 POLICY NO. DMPPQ20-003735 YOUR INSURED SLZ1648X

Hi ,

Pls advise OIC & liability for this case.  
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A  
#01-09 AMK AUTOPOINT  
S568047  
TEL: 64831244 Fax: 64836170

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 5 March 2021 2:59 PM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Subject:** RE: Survey Vehicle SLD7946L

Dear Zila,

Noted with thanks.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Sent:** Friday, 5 March, 2021 2:19 PM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: Survey Vehicle SLD7946L

Hi Summer,

Yes, can make it @ 3pm.  
Thanks.

Regards

Zila

Ah Lim Motor (AMK)  
10 Ang Mo Kio Ind Pk 2A  
#01-09 AMK AUTOPOINT  
S568047  
TEL: 64831244 Fax: 64836170

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 5 March 2021 2:15 PM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Subject:** RE: Survey Vehicle SLD7946L

Dear Zila,

May we change to 3p.m survey together with this vehicle SMQ 191M thanks.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Sent:** Friday, 5 March, 2021 1:58 PM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: Survey Vehicle SLD7946L

Hi Summer,

Able to arrange on mon 08/03 @ 2pm?  
Pls advise. Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 5 March 2021 1:56 PM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Subject:** FW: Survey Vehicle SLD7946L

Dear Zila,

Is the vehicle SLD 7946L in the workshop?

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 5 March, 2021 11:59 AM  
**To:** 'zila@ahlimmotor.com.sg' <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Cc:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Survey Vehicle SLD7946L



Dear Zila,

Is the vehicle SLD 7946L in the workshop?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.