

Our Ref: CC0221/SHC 360A/CK/st
Date: 22.03.2021

COMFORTDELGRO ENGINEERING

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 28.02.2021 INVOLVING SHC 360A & GBF4061S ALONG BT TIMAH RD

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHC 360A, which was involved in the captioned accident with your insured vehicle No GBF4061S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	932.27
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,755.03
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Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC360A , GBF4061S
BT TIMAH RD****ON 28-Feb-21 12:40**

I / We

LIM CHIN KOOI(Hirer) NRIC No.: **SXXXX528E**

and/or

LEE KIAT SOON(Relief) NRIC No.: **SXXXX084G**

Taxi Number

SHC360A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

01-Mar-2021

Name of Hirer

LIM CHIN KOOI

Hirer NRIC

SXXXX528E

Signature :



Address

**365 TAMPINES STREET 34 #10-145
520365**

Contact No.

91940258

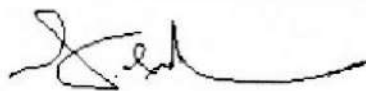
Name of Relief

LEE KIAT SOON

Relief NRIC

SXXXX084G

Signature :



Address

**1189 UPPER SERANGOON ROAD 09-08
534785**

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00098222000

Claim No : SNM21D201390/LKKDS

Claimant : CITYCAB PTE LTD

Amount : S\$ 1,459.84

SINGAPORE DOLLARS ONE THOUSAND FOUR HUNDRED FIFTY NINE AND
CENTS EIGHTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 360A

Insured Vehicle No. : GBF 4061S

Date of Loss : 28/02/2021

Place of Accident : BUKIT TIMAH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JFS FOOD PTE LTD

Driver Name : KATHAN SUNDARAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	932.27
(3) Loss of Use/Rental/Earning	S\$	525.57
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 1,459.84

Claimant Name : CITYCAB PTE LTD

NRIC No : _____

Signature :

Date :

CLAIMED BY
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

28/21

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 28.02.2021

VEHICLE NO
SHC 360A

INV. NO/DATE
91550767 18.03.2021

MAKE
HYUNDAI

JOB NO.
305456369

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
14.11.2019

DATE/TIME IN
01.03.2021 15:15

CHASSIS CODE
KMHC851CVLU180782

S/No	Part No.	Qty	Unit Price	%Disc	Net
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PART REQUISITION

0001	04-01-0104-3813	EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
SUB-TOTAL			:			21.28

JOB NATURE

0001	PB	PANEL BEATING		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
SUB-TOTAL			:			850.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91550767	932.27	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC 360A

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
14.11.2019

CHASSIS CODE
KMHC851CVLU180782

INV. NO/DATE
91550767 18.03.2021

JOB NO.
305456369

ODOMETER READING

DATE/TIME IN
01.03.2021 15:15

Items total		871.28
Add GST @	7.000 %	60.99
Invoice amount		932.27

Issued by : KATHERINETAN 18.03.2021 09:07:24
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVER AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91550767	932.27	

Our Ref: CC21020503



Date: 17 March 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	28/02/2021 @ 12:40 hrs
ALONG	BT TIMAH RD
INVOLVING	GBF4061S

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0360A** (the "Taxi"). The Taxi was hired to **LIM CHIN KOOI IC NO SXXXX528E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBF4061S

Date of Accident

28/02/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance

Period of Insurance 14/10/2020 - 13/10/2021

Requested By Huang Xiao Yan (COMFORTDEL...)

Requested Date 01/03/2021 17:36

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHC360A

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 4 May 2021 9:00 AM
To: sundarjj1995@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBF 4061S & SHC 360A ALONG/AT BUKIT TIMAH ROAD ON 28/02/2021

Our Ref: CC3/CTI21002956/T1rs3q2

JFS FOOD PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 4061S & SHC 360A ALONG/AT BUKIT TIMAH ROAD ON 28/02/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 360A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver changed lane and collided with third party who was on own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D201390/C02/GBF4061S/TAYHP / FW: Direct Settlement - Accident Involving GBF 4061S (OI : CTI - TBA) and SHC 360A (TP : LKK REF - CC3/CTI21002956/T1rs3) on 28/02/2021

Irene Tay <irene.tay@sg.cntaiping.com>

Thu 7/29/2021 4:48 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jaslin,

Please proceed to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at **\$ 1,459.84(all-in).**

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, July 28, 2021 3:52 PM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: FW: SNM21D201390/C02/GBF4061S/TAYHP / FW: Direct Settlement - Accident Involving GBF 4061S (OI : CTI - TBA) and SHC 360A (TP : LKK REF - CC3/CTI21002956/T1rs3) on 28/02/2021

Lod.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.entaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 28 July 2021 2:13 PM
To: Irene Tay <irene.tay@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: Re: SNM21D201390/C02/GBF4061S/TAYHP / FW: Direct Settlement - Accident Involving GBF 4061S (OI : CTI - TBA) and SHC 360A (TP : LKK REF - CC3/CTI21002956/T1rs3) on 28/02/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF 4061S (CTI) AND SHC 360A (TP) ON 28/02/2021

We refer to the above matter.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at **\$ 1,459.84(all-in).**

The summary is as follows: -

☐

☐

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,287.04	\$ 932.27(\$871.28+ 7% GST)
2. Loss of Rental (4 days x \$125.19)	\$ 500.76	\$ 375.57 (3 days x \$125.19)
3. Loss of Income (4 days x \$125.19)	\$ 320.00	\$ 150.00 (3 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,109.80	<u>\$ 1,459.84</u>

Surveyor recommended 2 days for repair + 1 PRS = 3 Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, May 4, 2021 8:23 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D201390/C02/GBF4061S/TAYHP / FW: Direct Settlement - Accident Involving GBF 4061S (OI : CTI - TBA) and SHC 360A (TP : LKK REF - CC3/CTI21002956/T1rs3) on 28/02/2021

Dear Sir/Mdm,

Enclosed herewith a copy of insured SAS REPORT.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, April 1, 2021 10:44 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201390/C02/GBF4061S/TAYHP / FW: Direct Settlement - Accident Involving GBF 4061S (OI : CTI - TBA) and SHC 360A (TP : LKK REF - CC3/CTI21002956/T1rs3) on 28/02/2021

Dear Irene

Kindly advice if insured's report is available?

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 11 March 2021 5:08 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201390/C02/GBF4061S/TAYHP / FW: Direct Settlement - Accident Involving GBF 4061S (OI : CTI - TBA) and SHC 360A (TP : LKK REF - CC3/CTI21002956/T1rs3) on 28/02/2021

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM21D201390/C02/GBF4061S/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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SU LI

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 11 March 2021 1:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBF 4061S (OI : CTI - TBA) and SHC 360A (TP : LKK REF - CC3/CTI21002956/T1rs3) on 28/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 360A at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd