

## Shiau Chan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 18 March 2021 10:03 AM  
**To:** 'KENNY LIM CHING GHEE'; assignments  
**Cc:** 'MT\_Claim\_SG'; SUR  
**Subject:** RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBB5492X; Our Ref: EngSoon-SJQ9985R; Accident Involving SJQ 9985 R & GBB 5492 X on 3 March 2021 Our Ref: 20/21/21/VC06/024290 [External General]

Dear Kenny,

Received with thanks.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Thursday, 18 March 2021 10:01 AM  
**To:** 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>  
**Subject:** RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBB5492X; Our Ref: EngSoon-SJQ9985R; Accident Involving SJQ 9985 R & GBB 5492 X on 3 March 2021 Our Ref: 20/21/21/VC06/024290 [External General]

## Lonpac External - General

Dear Nivitha

Please see attachment for a copy of our Insured's GIA report.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

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**From:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 4 March 2021 2:38 pm

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBB5492X; Our Ref: EngSoon-SJQ9985R; Accident Involving SJQ 9985 R & GBB 5492 X on 3 March 2021 Our Ref: TBA [External General]

Dear Li Li,

Noted with thanks.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI

**Sent:** Thursday, 4 March 2021 2:33 PM

**To:** 'Nivitha (LKK Auto)' ; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG ; SUR

**Subject:** RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBB5492X; Our Ref: EngSoon-SJQ9985R; Accident Involving SJQ 9985 R & GBB 5492 X on 3 March 2021 Our Ref: TBA [External General]

**Lonpac External - General**

Hi Nivitha

Our claim ref: 20/21/21/VC06/024290 (Kenny)

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, 4 March 2021 2:05 PM  
**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBB5492X; Our Ref: EngSoon-SJQ9985R; Accident Involving SJQ 9985 R & GBB 5492 X on 3 March 2021 Our Ref: TBA [External General]

Dear Sir/Mdm,

Kindly assist to provide us the claim number.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email.*

*Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Sent:** Wednesday, 3 March 2021 5:22 PM  
**To:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Teo Poh Lye <[teopohlye@gmail.com](mailto:teopohlye@gmail.com)>  
**Subject:** RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBB5492X; Our Ref: EngSoon-SJQ9985R; Accident Involving SJQ 9985 R & GBB 5492 X on 3 March 2021 Our Ref: TBA [External General]

**Lonpac External - General**

Without Prejudice

Save as to Costs

Dear ST

We are not agreeable with your list of surveyors and we shall appoint LKK Auto Consultants Pte Ltd to conduct survey.

Dear Nivitha/Summer

FYA

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** bonnie kwok [mailto:[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)]  
**Sent:** Wednesday, 3 March 2021 2:41 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBB5492X; Our Ref: EngSoon-SJQ9985R; Accident Involving SJQ 9985 R & GBB 5492 X on 3 March 2021

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SJQ 9985 R at M/s Eng Soon Painting Services, Block 4 Yew Tee Industrial Estate 393-J Woodlands Road Singapore 677978.

Regards,  
ST

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**BONNIE KWOK LLC**

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : [litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)

GST Reg. No.: 201203547Z

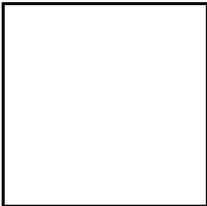
We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

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