

Focus Auto Pte Ltd
UEN No. 201004495R
GST Reg. No. 201004495R
Tel : 6886 9097 Fax : 6481 9095
Email : claims@focusauto.com.sg

Date : 12/03/2021

BY E-MAIL / MAIL

Your ref : GBK8189E

Our ref : SLR2815R

WITHOUT PREJUDICE

M/S India International Insurance Pte Ltd
64 Cecil Street, #04/60-00, IOB Building
Singapore 049711

Dear Sir/Madam,

ACCIDENT INVOLVING : (SLR2815R & GBK8189E) ALONG SERVICE ROAD BESIDE BLK 350 ANCHORVALE ROAD
DOA: 21/02/2021 TIME: 1500 HOURS

We refer to the above matter and write on behalf of TW PREMIUM AUTOMOBILE PTE LTD, the registered owner of SLR2815R in respect of the above accident.

We are instructed that the above accident was caused by your insured's negligent driving / or management of your insured vehicle. Your insured's vehicle GBK8189E collided onto the rear portion of our client vehicle SLR2815R. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows :-

1. Cost of Repair (\$2100 + 7% GST)	\$	2,247.00
2. Loss of Rental (8 days x \$120)	\$	960.00
3. Buy 3rd Party's GIA report	\$	29.00
4. Buy 3rd Party's LTA Search Fee	\$	7.45

Total Amount: \$ 3,243.45

Enclosed are the following documents for your perusal.

- 1) Driver's driving license / Identity card
- 2) Certificate of Insurance
- 3) GIA report
- 4) GIA Search (GBK8189E)
- 5) Original repair claim
- 6) Car Rental Agreement / Receipt

The demand herein is in respect of our client's for damages pertaining to his motor vehicle and any settlement following or subsequent to this demand shall not prejudice any claim in respect of personal injuries.

Kindly acknowledge receipt of the above said documents within 7 days and your favourable reply is deeply appreciated.

Yours faithfully,

 Jenny Koh
Claims Executive
HP: 8139-9800

Jenny Koh

LETTER OF AUTHORIZATION

DATE : 21/02/2021

To : _____

RE: ACCIDENT INVOLVING VEHICLE NO. SUR 2815 R 2) 6BK 8189 E

ALONG BRIDGE ROAD BESIDE PARK 350 AUTOMOBILES ROAD ON 21/02/2021

I / WE TW PREMIUM AUTOMOBILE PTE LTD of (NRIC / ROC NO.) 2013204306

OF 210 TURF CLUB ROAD #101 ABC THE GRANDSTAND CARMARK SINGAPORE 287925.

Owner of vehicle no. SUR 2815 R in consideration of M/S **FOCUS AUTO PTE LTD** repairing my / our vehicle SUR 2815 R at my / our instruction and hereby authorize **FOCUS AUTO PTE LTD** to demand claim settle receive whatever amount settled / payable by the Insurance Company and / or third party or to commence legal proceeding. If necessary, under my name, for the cost of repairs, car rental and / or loss of use, etc and to their appointing Solicitor to act for me / us in respect of the said accident / claim and all claimed and / or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim cost which may arisen therewith.

Signature of Owner : _____
(Company's chop - if any)



Name of Owner : TW PREMIUM AUTOMOBILE PTE LTD

NRIC No : 2013204306

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2021D0000853
Claimant Ref: SLR2815R

We/I, Focus Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,250.00 (Global Sum) (~~(repair cost), S\$ _____ (loss of use/rental), S\$ _____ (search fee)~~), vehicle no. SLR2815R that was damaged pursuant to the accident which occurred on 21/02/2021 (date) at Service Rd Beside Blk 350 Anchorvale Road (location) involving vehicle no. GBK8189E (insured vehicle). This is pursuant to the inspection conducted on 04/03/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TW Premium Automobile Pte Ltd ("the third party claimant") of vehicle no. SLR2815R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLR2815R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,250.00 to Focus Auto Pte Ltd.

Dated this 08 day of October 2021

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

Focus Auto Pte Ltd
No.1 Kaki Bukit Ave 6 Auto Bay
#02-50 Singapore 417883
Tel: 66349695

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



CKS

FOCUS AUTO PTE LTD

Co..Reg. No.: 201004495R GST Reg No.: 201004495R
NO. 1 KAKI BUKIT AVE 6, #02-50 AUTOBAY@KAKI BUKIT
SINGAPORE 417883
Email : claims@focusauto.com.sg
Tel No. : 6886 9097 Fax No. : 6844 4625

BILL TO

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET #04-02
IOB BUILDING
SINGAPORE 049711

Tel : 63496100 Fax : 62244174
(GST ID No. : M2-0078806-X)

TAX INVOICE

NO. : FA-INV000738
DATE : 06/10/2021
P/O REF. : SLR2815R
TERMS : C.O.D.
PAGE : 1

SLR2815R MAZDA 3 DOA : 21/02/2021

NO.	CODE	DESCRIPTION	QTY	PRICE	DISC.	TAX CODE	AMOUNT S\$
1	COR	COST OF REPAIR - Including Loss of Use & GIA / search fee	1	1,168.22		SR	1,168.22

SINGAPORE ONE THOUSAND TWO HUNDRED FIFTY ONLY

FOCUS 15/2021

GST SUMMARY	AMOUNT	GST (S\$)
SR @ 7%	1,168.22	81.78



SUBTOTAL	1,168.22
DISCOUNT	0.00
GST 7% on 1,168.22	81.78
TOTAL	1,250.00
ROUNDING ADJ.	0.00
GRAND TOTAL	1,250.00

FOR FOCUS AUTO PTE LTD

CUSTOMER SIGNATURE & STAMP

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Feb 2021 / 12:20:23

Receipt Date/Time : 22 Feb 2021 / 12:20:23

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210222-001741

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBK8189E As at 21 Feb 2021/15:00:00 Insurance Co: INDIA INTL INS PTE LTD				
1	Insurance Enquiry - GBK8189E Enquiry Fee 20210222121907492058	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20210222121926136	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Date of Request: 22/02/2021

Your Ref No: SLR 2815 R

Dear Sir/Madam,

Date of Accident: 21/02/2021 00:00 (SGT)

Vehicle No: SLR2815R

Place of Accident: 350 Sengkang E Way, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$S)	QTY	AMOUNT (\$S)
GBK8189E	350 Sengkang E Way, Singapore	(29.00)	1	(27.10)
GST Amount				(1.90)
Total Amount Due (GST Inclusive)				(29.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Mar 2021 14:09	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	04 Mar 2021 14:09	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	04 Mar 2021 14:09	Clim Created	Reg No: SLP2815R. Acct Date: 2021/02/21. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Focus Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	04 Mar 2021 14:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Mar 2021 14:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/15	[A] HOW MEI KWAN
6	04 Mar 2021 14:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Mar 2021 14:09	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	04 Mar 2021 14:09	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	04 Mar 2021 15:53	Clim Registration Modified	Reg No:SLP2815R->SLR2815R.	[A] MARCUS CHUA
10	08 Mar 2021 19:30	Clim Veh Model Changed	(204808) -> (206752) MAZDA 3 1.5 SEDAN AT LED EU6 (A).	[A] HOW MEI KWAN
11	08 Mar 2021 19:31	Clim Dtl Modified	Claimant's Name: - -> TW PREMIUM AUTOMOBILE PTE LTD.	[A] HOW MEI KWAN
12	09 Mar 2021 16:30	Adj Mandate Request	Cur Req:0.00:PODS Liability: TBA. Remarks: Kindly upload insured video in Merimen for our viewing.	[A] CHEW HSIAO TONG
13	10 Mar 2021 10:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/15. Mandate Remarks: Will upload video once receive from OID	[I] Sherini Pillai
14	10 Mar 2021 10:15	Adj Mandate Set	Maintained:Will upload video once receive from OID	[I] Sherini Pillai
15	12 Mar 2021 15:25	Video Downloaded	Downloaded Video - OID	[A] CHEW HSIAO TONG
16	19 Mar 2021 08:54	Adj Mandate Request	Cur Req:0.00:Seek approval to reject 3rd party claim as insured video shows that our driver was driving wide thin his lane.	[A] CHEW HSIAO TONG
17	19 Mar 2021 09:33	Video Downloaded	Downloaded Video - OID	[I] Sherini Pillai
18	19 Mar 2021 09:34	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
19	30 Jun 2021 12:01	Video Downloaded	Downloaded Video - OID	[A] CHEW HSIAO TONG
20	30 Jun 2021 12:10	Adj Mandate Request	Cur Req:0.00:3rd party disagreed rejection & submitted video. We would like to propose 50/50 in view of no lane marking on the road. Kindly refer to the email dated 30/06/2021.	[A] CHEW HSIAO TONG
21	07 Jul 2021 08:34	Video Downloaded	Downloaded Video - OID	[I] Sherini Pillai
22	07 Jul 2021 16:27	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/03/15. Mandate Remarks: Please hold on to this case. Do refer to my email	[I] Sherini Pillai
23	07 Jul 2021 16:27	Adj Mandate Set	Maintained:Please hold on to this case. Do refer to my email	[I] Sherini Pillai
24	13 Sep 2021 08:29	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai
25	13 Sep 2021 08:29	Video Downloaded	Downloaded Video - OID	[I] Sherini Pillai
26	16 Sep 2021 14:15	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	26 Sep 2021 22:29	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
28	26 Sep 2021 22:29	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
29	26 Sep 2021 22:29	Clm Dtl Modified	JPJ Reg. Date: -> 2017/08/08.	[A] JOANNE LEE KHANG MIN
30	26 Sep 2021 22:29	Clm Details Notified		[A] JOANNE LEE KHANG MIN
31	28 Sep 2021 10:56	Adj Mandate Request	Cur Req: 1359.95: PODS Liability: 50% *Quantum: [(a)CORw/GST: \$2,247.00 + (b)LOR(4days x \$100.00):\$400.00]@50%= 1,323.50 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,359.95 *Vehicle Model:Mazda 3 (1496cc) *3 recommendation repair days + 1Sunday = 4day	[A] CHEW HSIAO TONG
32	28 Sep 2021 13:28	Adj Mandate Set	Approved: 1359.95.	[I] Sherini Pillai
33	11 Oct 2021 15:39	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2675002	05 Mar 2021 08:24:41	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLR2815R	GBK8189E	11.00
2676245	10 Mar 2021 12:39:59	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLR2815R	Sherini Pillai	xx.xx
2705284	30 Jun 2021 12:18:17	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLR2815R	Sherini Pillai	xx.xx
2728015	26 Sep 2021 22:29:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLR2815R	GBK8189E	11.00

