

RE: [EXTERNAL] - [3rd Party Appeal On Rejection] - III Ref: MFL2021D0000853 // LKK Ref: CC4/III21002937/Upa3 [ACCIDENT INVOLVING GBK 8189E(OI) AND SLR 2815R ON 21/02/2021]

Sherini Pillai <sherini@iii.com.sg>

Thu 16/9/2021 10:46 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Hi Hsiao Tong,

Please go ahead & offer 50%

Best Regards,

Sherini Pillai

Motor & Work Injury Claims Department

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 10 September 2021 3:23 pm

To: Sherini Pillai <sherini@iii.com.sg>

Subject: Re: [EXTERNAL] - [3rd Party Appeal On Rejection] - III Ref: MFL2021D0000853 // LKK Ref: CC4/III21002937/Upa3 [ACCIDENT INVOLVING GBK 8189E(OI) AND SLR 2815R ON 21/02/2021]

Hi Sherini,

Please advise as third party is asking for update. Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sherini Pillai <sherini@iii.com.sg>

Sent: Monday, 2 August 2021 3:38 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - [3rd Party Appeal On Rejection] - III Ref: MFL2021D0000853 // LKK Ref: CC4/III21002937/Upa3 [ACCIDENT INVOLVING GBK 8189E(OI) AND SLR 2815R ON 21/02/2021]

Hi Hsiao Tong,

I sent a reminder to PP.

Please hold on for a bit more. Will update soonest.

Best Regards,
Sherini Pillai
Motor & Work Injury Claims Department
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6128 Fax: 6224 4174
Company Registration No. 198703792K



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 2 August 2021 3:13 pm
To: Sherini Pillai <sherini@iii.com.sg>
Subject: Re: [EXTERNAL] - [3rd Party Appeal On Rejection] - III Ref: MFL2021D0000853 // LKK Ref: CC4/III21002937/Upa3 [ACCIDENT INVOLVING GBK 8189E(OI) AND SLR 2815R ON 21/02/2021]

Hi Sherini,

We refer to the above matter.

Please advise as third party is asking for update. Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 July 2021 8:26 AM
To: Sherini Pillai <sherini@iii.com.sg>
Subject: RE: [EXTERNAL] - [3rd Party Appeal On Rejection] - III Ref: MFL2021D0000853 // LKK Ref: CC4/III21002937/Upa3 [ACCIDENT INVOLVING GBK 8189E(OI) AND SLR 2815R ON 21/02/2021]

Hi Sherini,

Noted.
We await your further instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Sherini Pillai <sherini@iii.com.sg>
Sent: Wednesday, 7 July 2021 4:28 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - [3rd Party Appeal On Rejection] - III Ref: MFL2021D0000853 // LKK Ref: CC4/III21002937/Upa3 [ACCIDENT INVOLVING GBK 8189E(OI) AND SLR 2815R ON 21/02/2021]

Hi Hsiao Tong,

Please hold on to this case as Pan Pac is checking on their counter claim status with NTUC.

Best Regards,

Sherini Pillai

Motor & Work Injury Claims Department

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 30 June 2021 12:10 pm
To: Sherini Pillai <sherini@iii.com.sg>
Subject: [EXTERNAL] - [3rd Party Appeal On Rejection] - III Ref: MFL2021D0000853 // LKK Ref: CC4/III21002937/Upa3 [ACCIDENT INVOLVING GBK 8189E(OI) AND SLR 2815R ON 21/02/2021]

Dear Sherini,

We refer to the above matter.

Please be informed that third party disagreed our rejection and submitted a copy of video footage for our further review. From third party video, it shows that third party was driving straight, and our insured driver seems like making a sharp turn and both vehicles collided onto each other's.

In view of there is no lane marking on the road, we are of the view that both parties should exercise caution and would like to propose 50/50 for this matter.

Kindly let us have your comments/instruction after reviewing the matter.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India

International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."