

## Veron Chen (LKKAUTO)

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**From:** Chan, Peggy <Peggy.Chan@awac.com>  
**Sent:** Friday, 26 March 2021 6:26 PM  
**To:** Veron Chen (LKKAUTO); Admin-D (LKKAUTO); Motorsurvey; assignments  
**Cc:** SUR; Chan, Peggy  
**Subject:** RE: OD survey assignment for GBH6550Z - DOA : 25.02.2021 Our Ref: NSV2100029/PC

Hi Veron

Thank you for your email.

Please authorize repairs at up to \$1,469.20 subject to policy excess of \$500.

(NB – Please remember to make a remark in your report the reason as to why the repair was not on lump sum basis since the insured vehicle is already more than 12 month old.)

Regards  
Peggy Chan  
Assistant Vice President  
Asia-Pacific Claims Group

**Allied World Assurance Company, Ltd**  
60 Anson Road #08-01 Mapletree Anson Singapore 079914  
T: +65 64230865  
F: +65 64230864  
E: [peggy.chan@awac.com](mailto:peggy.chan@awac.com)  
W: [www.awac.com](http://www.awac.com)

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Friday, 26 March 2021 5:19 PM  
**To:** Chan, Peggy <Peggy.Chan@awac.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey assignment for GBH6550Z - DOA : 25.02.2021 Our Ref: NSV2100029/PC

**CAUTION:** External Email

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Dear Peggy,

Enclosed preliminary revised of vehicle GBH 6550Z  
Date of survey: 26/3/2021  
Number of days (estimated) : 1 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chan, Peggy <[Peggy.Chan@awac.com](mailto:Peggy.Chan@awac.com)>

**Sent:** Friday, 26 March 2021 4:01 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey assignment for GBH6550Z - DOA : 25.02.2021 Our Ref: NSV2100029/PC

Hi

We like to advise that CDGE have approached us for autorisation of repair to the insured vehicle.

Please let us hear from you on the adjusted costs of repairs.

Thanks.

Regards

Peggy Chan

Assistant Vice President

Asia-Pacific Claims Group

**Allied World** Assurance Company, Ltd

60 Anson Road #08-01 Mapletree Anson Singapore 079914

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 4 March 2021 10:12 AM

**To:** Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** RE: OD survey assignment for GBH6550Z - DOA : 25.02.2021 Our Ref: NSV2100029/PC

**CAUTION:** External Email

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Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

**From:** Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)> **On Behalf Of** Motorsurvey

**Sent:** Thursday, 4 March, 2021 9:30 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Subject:** OD survey assignment for GBH6550Z - DOA : 25.02.2021 Our Ref: NSV2100029/PC

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	GBH6550Z		
Policy Number	:	BVFCB0010582109	Account Code:	B900SD5
Policy Excess	:	\$ 500	(Allied World waived \$ ) (Insured to pay \$ )	
Voluntary Excess	:	\$	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	OPEL VIVARO VAN L1H1 1.6 CDTI 6MT VAN MZ300/C		
Name of Workshop	:	COMFORTDELGRO ENGINEERING PTE LTD		
Contact Number	:	68485721		
Person to Contact	:	MS TINIE NG		
Estimated Cost of repairs	:	\$ 1,889.46		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( X )	Please revert with your preliminary survey report with photographs			

Regards,

Claims Division

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, Ltd or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.