

Our Ref : CC18050022/ SHB2079E /JW(st)  
Your Ref :  
Date : 05-Jun-18

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB2079E YOUR INSURED YL 2564S  
AND OTHER ON 01.05.18

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHB2079E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : YL 2564S we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 1,444.50
2	3 days Loss of Rental @ \$ 98.25 per day	\$ 294.75
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA / GIA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,746.74

**HIRER'S CLAIM**

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,986.74

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.  
b) LTA search slip/s of : YL 2564S  
c) GIA / Police report/s of : SHB2079E  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
Jim Wong  
Deputy Manager  
CDGE Claims Department  
Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

COMFORTDELGRO  
ENGINEERING

CDGE Taxi Claims Dept

59 Loyang Drive, 4th Flr  
Singapore 508965 5 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 1952000000

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508965

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609296

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758158

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Defu  
8 Defu Avenue 1  
Singapore 539537

Yishun  
501 Yishun Industrial Park A  
Singapore 768732



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **SONATA SHB2079E , YL2564S** **ON 01-May-18 19:05**  
**ALONG** **ALONG CLEMENTI RD TWDS WEST COAST HIGHWAY BEFORE PASIR PANJA...**

I / We **CHUA KENG SOON** (Hirer) NRIC No.: **S0194094E**

and/or (Relief) NRIC No.:

Taxi Number **SHB2079E**  
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **02-May-2018**

Name of Hirer **CHUA KENG SOON**  
Hirer NRIC **S0194094E**

Signature :



Address **403 ANG MO KIO AVENUE 10 #09-6...**  
**560403**

Contact No. **84111810**

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010325

BQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK  
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO  
SHE2079E

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
23.03.2012

CHASSIS CODE  
KMHET41VMCA822066

INV. NO/DATE  
91375013 30.05.2018

JOB NO.  
305155547

ODOMETER READING

JOB TYPE

Description : 3P 01.05.18

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,350.00
Add GST @ 7.000 %	94.50
<b>Total Invoice amount</b>	<b>1,444.50</b>

Issued by : CHEWBEELING 30.05.2018 09:11:47  
Repair Type : CFS0/57/57  
Payment Type/Term : /Credit 30 days

1) WHILE USING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND DRIVEN AND PARKED AT OWNERS RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN, WITHIN 7 DAYS FROM SIGNATURE, ANY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY CUSTOMER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY ARREARS DUE AND PAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE DATE OF THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
YL2564S	01 May 2018 / 19:05:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SUB 279E

Our Ref: CC18050022



Date: 08 May 2018

**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      01/05/2018    @   19:05 hrs  
ALONG                              ALONG CLEMENTI RD TWDS WEST COAST HIGHWAY  
INVOLVING                        YL2564S

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2079E** (the "Taxi"). The Taxi was hired to **CHUA KENG SOON IC NO S0194094E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

## Hsiao Tong (LKKAUTO)

---

**From:** Janice Goh <janice.goh@eqinsurance.com.sg>  
**Sent:** Wednesday, 3 March 2021 7:39 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [3rd Party Appeal on Rejection] - DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Hi Hsiao Tong

To help resolve the matter and strictly for amicable settlement, please proceed to settle at 50%.

Thank you.

### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

### Regards

**Janice Goh**

Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

**Sent:** Wednesday, February 24, 2021 12:07 PM

**To:** Janice Goh <janice.goh@eqinsurance.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: [3rd Party Appeal on Rejection] - DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Hi Janice,

We refer to the above matter.

Third party repairer had sent in reminder again. Third party propose to settle the matter at a global sum of \$920.00(all-in) based on BOLA S20.

The breakdown of third party proposed is as follows: -

1. Cost of Repair (w/GST)	\$ 1,444.50
2. Loss of Rental (3days x \$98.25)	\$ 294.75
3. Loss of Income (3days x \$50.00)	\$ 150.00
	\$ 1,889.25
<b>@ 50%</b>	<b>\$ 940.63</b>
4. LTA/GIA Search Fee	\$ 7.49
Total	\$ 952.12
<b>Global Sum</b>	<b>\$ 920.00</b>

Kindly advise if we may consider to resolve the matter at 50/50 or maintain rejection. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 6 January 2021 12:59 PM

**To:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [3rd Party Appeal on Rejection] - DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Hi Janice,

Attached as requested,

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Sent:** Monday, 4 January 2021 6:02 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [3rd Party Appeal on Rejection] - DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Hi Hsiao Tong

Can you re-forward the following documents for us to review the case.

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Thank you.

#### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

**Regards**

**Janice Goh**

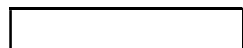
Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, December 16, 2020 11:57 AM

**To:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [3rd Party Appeal on Rejection] - DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Hi Janice,

We refer to the above matter.

We have rejected third party claim since Feb 2020. Third party disagreed on our rejection and appealed to resolve the matter as per BOLA 20 (50/50).

Third party insisted that their driver was still travelling within his lane. Our insured (big lorry) was so closed to taxi and side-swipe with taxi, refer to attached third party video.



Kindly advise if we may consider to resolve the matter at 50/50 or maintain rejection. Thanks.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Sent:** Wednesday, 26 February 2020 10:30 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Hi Hsiao Tong

We are maintaining our position.

FYI, we have settled TPI claim approximately @10%.

Thank you.

**Janice Goh**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, January 22, 2020 4:12 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction/ comments after review the matter.

Thank you.

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 20 November 2019 4:39 PM  
**To:** [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Dear Sirs/Mdm,

We have rejected third party claim as per instruction. Third party disagreed on our rejection and submitted a copy of video footage for our review. Third party appealed to resolve the matter as per BOLA 20 (50/50).

Kindly let us have your instruction/ comments after review the matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]  
**Sent:** Tuesday, 20 August 2019 11:59 AM  
**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Have I replied to this?

Please proceed to reject claim.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**



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**From:** Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]  
**Sent:** Thursday, January 24, 2019 12:09 PM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018  
**Importance:** High

**WITHOUT PREJUDICE**

Your Ref: DM18HO01625/JT  
Our Ref: CC3/EQI18008089/K1fb3

Dear Janet,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. YL 2564S (OI) & SHB 2079E (TP) ON 01/05/2018**

We refer to the above matter and below e-mails.

We appreciate if you could let us have your instruction/comments on this matter.

Your prompt reply will be very much appreciated.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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---

**From:** Poh Kin (LKKAuto)  
**Sent:** Monday, 3 December 2018 1:17 PM  
**To:** 'Janet Tan' <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF -

CC3/EQI18008089/K1ub3) on 01.05.2018

**Importance:** High

**WITHOUT PREJUDICE**

Your Ref: DM18HO01625/JT

Our Ref: CC3/EQI18008089/K1fb3

Dear Janet,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. YL 2564S (OI) & SHB 2079E (TP) ON 01/05/2018**

We refer to the above matter and below.

Third party reported that he was driven along extreme left lane of Clementi Road towards West Coast Highway, suddenly our insured side swipe to his vehicle right portion while pass by from the right side.

OID reported that he was driven straight along Clementi Road, suddenly third party change lane from left side and collided to his vehicle left portion.

Based on OI's video footage shows OI is within his lane and Third Party encroached into OI lane.

In view of this, we are intending to reject third party claim.

**For your approval/comments/instruction.**

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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---

**From:** Thin Thin (LKKAuto)

**Sent:** Monday, 26 November 2018 11:08 AM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Poh Kin

FYNA

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Sent:** Saturday, 1 September 2018 10:55 AM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Thin Thin,

Attach video footage from insured.

Please note that our reference should be DM18HO01625/JT

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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---

**From:** Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

**Sent:** Friday, August 31, 2018 5:39 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Subject:** RE: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01308/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Janet,

We will request the video footage to access the liability.

Thanks.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Sent:** Friday, 31 August 2018 5:32 PM

**To:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01308/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Thin Thin

Please advise status and let us have your view.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Janet Tan

**Sent:** Thursday, June 28, 2018 3:59 PM

**To:** 'Shu Pei (LKKAUTO)' <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** 'Thin Thin (LKKAUTO)' <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving YL2564S (OI : EQI - TBA) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear all,

Attach OI report. Video footage showed third party encroaching into OI lane.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Thursday, May 3, 2018 6:36 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YL2564S (OI : EQI - TBA) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

**WITHOUT PREJUDICE**

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 2079E at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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