

Tropical Tech Automobile Services

Blk 5030, Ang Mo Kio Avenue 3, #01-201, Industrial Park 2, Singapore 569535

Tel : 6481 7773 / 6481 1403 Fax : 6484 4978

E-mail : tasc303@singnet.com.sg

M / s : **Lonpac Insurance Bhd**
300, Beach Road,
#17-04 / 07, The Concourse,
Singapore 199555

Final bill : TT 10 / 21 / TP / WT

Registration No : SME1588J

Attn : Motor Claims Third Party Department
Tel : 62507388
Fax : 62963767

Make model : BMW 216i

Mileage :

Date : 20 / 07 / 2021

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : YP4201E AND SME1588J
ALONG KRANJI WAY ON 02 MARCH 2021 AT ABOUT 0730HRS.**

Lump sum cost of repair amount at \$5,300.00 as per confirmation by Surveyor Mr Kenneth from LKK Auto Consultants Pte Ltd appointed by Lonpac Insurance :	\$	5,300.00
LTA search fee for vehicle no : YP4201E :	\$	7.49
Loss of use 7 days : (Each \$80.00)	\$	560.00
Grand final amount :	\$	5,867.49

Tropical Tech Automobile Services


(Authorised Signature)
William Tan



LETTER OF AUTHORITY

Our reference : TT 10 / 21 / TP / WT
Your reference: YP4201E

03 March 2021

Lonpac Insurance Bhd
300 Beach Road,
#17-04/07 The Concourse
Singapore 199555

Attention : Motor Claims Third Party Department
Tel : 6250 7388
Fax : 6296 3767

Your Insured Registration No : YP4201E

Dear Sir / madam,

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : YP4201E AND SME1588J
ALONG KRANJI WAY ON 02 MARCH 2021 AT ABOUT 0730 HRS.**

I / We, M / s **FOO JONG YONG**, holding of NRIC / Company Registration No : **S 1735149 D**, of C / o Blk 5030 Ang Mo Kio Avenue 3 #01-201 Industrial Park 2 Singapore 569535, Owner of the Motor Vehicle Registration No : **SME1588J** do hereby authorise "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" as my / our authorised representative to write, negotiate, signed any correspondence / voucher and settle claims on my / our behalf in my / our claims against the party / parties involved in the above mentioned accident.

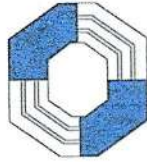
I / We also agree settlement sum \$ 5,700.00 in favour of my / our representative, "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" and that the said payment be forwarded to them as full and final discharge of my / our claim.

* I / We request all correspondence to be forwarded to "**TROPICAL TECH AUTOMOBILE SERVICES**".

Yours sincerely,



M / s : s **FOO JONG YONG**
NRIC / Company Registration No : **S 1735149 D**
Blk 5030 Ang Mo Kio Avenue 3 #01-201
Industrial Park 2 Singapore 569535



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024287
DATE : 02 Nov 2021

DISCHARGE VOUCHER

I/We, FOO JONG YONG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP4201E the sum of Singapore Dollar Five Thousand Seven Hundred Only (\$5,700.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SME1588J and YP4201E on 02 MARCH 2021 along KRANJI WAY.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ QUEK & QUEK CIVIL ENGINEERING PTE LTD / PERIYASAMY SUBRAMANIAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **Tropical Tech Automobile Services**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

03/11/21

.....
Signature of vehicle owner/Date

Foo Jong Yong 03/11/21

.....
Name of vehicle owner /Date

Tropical Tech Automobile Services

Blk 5030, Ang Mo Kio Avenue 3, #01-201, Industrial Park 2, Singapore 569535

Tel : 6481 7773 / 6481 1403 Fax : 6484 4978

E-mail : tasc303@singnet.com.sg

M / s : **Lonpac Insurance Bhd**
300, Beach Road,
#17-04 / 07, The Concourse,
Singapore 199555

Final bill : TT 10 / 21 / TP / WT

Registration No : SME1588J

Attn : Motor Claims Third Party Department
Tel : 62507388
Fax : 62963767

Make model : BMW 216i

Mileage :

Date : 20 / 07 / 2021

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : YP4201E AND SME1588J
ALONG KRANJI WAY ON 02 MARCH 2021 AT ABOUT 0730HRS.**

Lump sum cost of repair amount at \$5,300.00 as per confirmation by Surveyor Mr Kenneth from LKK Auto Consultants Pte Ltd appointed by Lonpac Insurance :	\$	5,300.00
LTA search fee for vehicle no : YP4201E :	\$	7.49
Loss of use 7 days : (Each \$80.00)	\$	560.00
Grand final amount :	\$	5,867.49

Tropical Tech Automobile Services


(Authorised Signature)
William Tan



Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
YP4201E	02 Mar 2021 / 07:30:00	Successful	L06	LONPAC INSURANCE BHD

[Previous](#)

[OK](#)



Thank you

Phua Choon Aik has successfully logged out.

Your last login date and time was 02 Mar 2021, 15:12:29.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No. 12	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction A
1	Vehicle	YP4201E	-	18.32 Insurance Enquiry (GIRO Payment)	7.49
• Log Date/Time 02 Mar 2021 / 15:13:37					

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 November 2021 8:26 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 *** LKK REF: CC4/LPC21002904/Kpa3q2 [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$5,700.00(all-in) with third party.

We will proceed to close file and submit report once all relevant documents are ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 29 October 2021 10:47 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: [SEEK MANDATE] - 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 *** LKK REF: CC4/LPC21002904/Kpa3q2 [External Confidential]

Lonpac External - General

Dear Hsiao Tong,

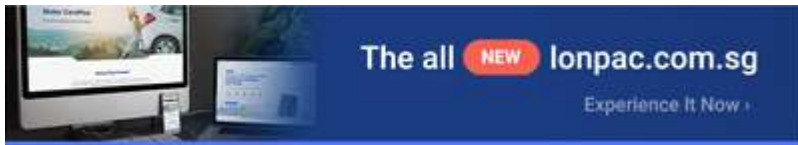
Please proceed as proposed.

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHEW BENG KEE <bkchew@lonpac.com>

Sent: Friday, 29 October 2021 10:39 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [SEEK MANDATE] - 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 *** LKK REF: CC4/LPC21002904/Kpa3q2 [External Confidential]

Lonpac External - Confidential

Hi Gerald

OK, pls proceed with TPPD claims settlement as proposed.

Best Regards

Mr Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 27 September 2021 (Internal), 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 29 October 2021 10:20 am

To: CHEW BENG KEE <bkchew@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: [SEEK MANDATE] - 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 *** LKK REF: CC4/LPC21002904/Kpa3q2 [External Confidential]

Lonpac External - General

Hi Chew,

Attached supporting documents for DS for your approval.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused" .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 29 October 2021 9:45 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 *** LKK REF: CC4/LPC21002904/Kpa3q2 [External Confidential]

Your ref: **20/21/21/VC00/024287**

Our ref : CC4/LPC21002904/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP4201E(LONPAC) AND SME1588J(TP) ON 02/03/2021

We refer to the above matter.

We have highlighted to your good office on 11/03/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our driver turned out from minor road into major road and collided onto third party who was driving along main road. Liability is not in our driver favour.

We seek your approval to offer repairer "Tropical Tech Automobile Services" at \$5,727.49(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 13,774.80	\$ 5,300.00
2. Loss of Use (7days x \$80.00)	\$ 560.00	\$ 420.00 (7days x \$60.00)
3. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 14,342.29	<u>\$ 5,727.49</u>

Surveyor recommended 7 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 11 March 2021 4:24 pm

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 *** LKK REF: CC4/LPC21002904/ba3 [External Confidential]

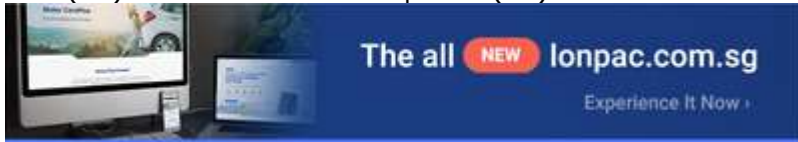
Lonpac External - Confidential

Dear Jasper,

Based on the photos, the damage to the third party vehicle does not appear to be extensive.

Please ensure that the surveyor to try to reduce the repair cost since TP proposed direct settlement

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 11 March 2021 4:14 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 *** LKK REF: CC4/LPC21002904/ba3 [External General]

Dear Gerald,

We refer to the above matter.

We have inspected TP vehicle SME 1588J on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 5 March, 2021 9:59 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: FW: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 *** LKK REF: CC4/LPC21002904/ba3 [External General]

Lonpac External - General

Dear Mei Kwan,

Attached copy of insured's report for your attention.

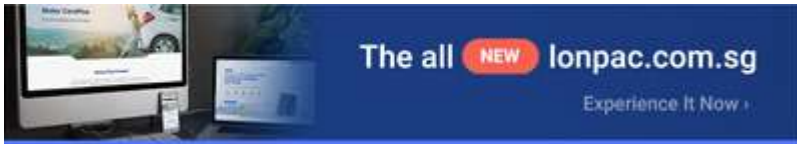
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI
Sent: Friday, 5 March 2021 9:44 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 *** LKK REF: CC4/LPC21002904/ba3 [External General]

Lonpac External - General

Hi Gerald

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI
Sent: Thursday, 4 March 2021 9:58 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 *** LKK REF: CC4/LPC21002904/ba3 [External General]

Lonpac External - General

Hi Gerald

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 3 March 2021 6:20 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK
REF: CC4/LPC21002904/ba3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 3 March, 2021 4:41 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 3 March, 2021 12:52 PM
To: Tropical Success <tsac303@singnet.com.sg>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Calvin

Noted, we will appoint accordingly. For future correspondences relating to motor claims, please email to mt_claim@lonpac.com.

Dear Nivitha/Summer

Please assign Kenneth Kong to conduct TP survey. (fyi, this is Gerald's case)

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Tropical Success [<mailto:tsac303@singnet.com.sg>]

Sent: Wednesday, 3 March 2021 11:30 AM

To: ONG LI LI <llong@lonpac.com>

Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: TBA (POLICY NO :Z/20/VC00/108523) [External General]

Dear lonpc

Please assign to Kenneth Kong

Regards

Calvin

Dear motor claim

Please send us your list of surveyors for 3rd party survey. Your insured is YP4201E

Regards

Calvin

Tel: 64817773

-----Original Message-----

From: kelvin87ng@gmail.com <kelvin87ng@gmail.com>

Sent: 2 March, 2021 1:27 PM

To: Tropical Success <tsac303@singnet.com.sg>

Subject: UOIL-MARS00000433-GIA. pdf

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.