

Re: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] * LKK REF: CC4/LPC21002904/ba3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 2/11/2021 11:36 AM

To: Tropical Success <tsac303@singnet.com.sg>

 1 attachments (216 KB)

DV_SME1588J.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tropical Success <tsac303@singnet.com.sg>

Sent: Monday, 1 November 2021 5:58 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK REF: CC4/LPC21002904/ba3

Dear hsiao tong

We confirm acceptance of your offer.

Regards

Calvin

Tropical Tech

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 1 November 2021 9:09 am

To: Tropical Success <tsac303@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK REF: CC4/LPC21002904/ba3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$5,700.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Thursday, 21 October 2021 4:40 pm

To: Tropical Success <tsac303@singnet.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK REF: CC4/LPC21002904/ba3

Dear Sir/Mdm ,

Case been reassigned to Ms Chew Hsiao Tong .

We are in the midst of pending mandate approval from our principal.

Dear HT,

FYNA

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tropical Success <tsac303@singnet.com.sg>

Sent: Thursday, 21 October 2021 4:36 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK REF: CC4/LPC21002904/ba3

Dear jasper

Any reply from the insurance for mandate approval?

Calvin

Tropical

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: 6 October, 2021 6:37 PM

To: Tropical Success <tsac303@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK REF: CC4/LPC21002904/ba3

Without Prejudice

Dear Sir/ Madam,

We refer to your below email.

Please be informed that we are currently generating the survey report to seek mandate approval to our principal.

We will get back to you for an update/offer in due course.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Tropical Success [<mailto:tsac303@singnet.com.sg>]

Sent: October 6, 2021 6:36 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: FW: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK REF: CC4/LPC21002904/ba3

Dear jasper

Is there offer of settlement from insurance?

Regards

Calvin

From: Tropical Success <tsac303@singnet.com.sg>

Sent: 30 September, 2021 4:59 PM

To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>

Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK REF: CC4/LPC21002904/ba3

Dear jasper

Attached claim documents for SME1588HJ. Can send us offer of settlement?

Regards

Calvin

Tropical Tech

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: 5 March, 2021 1:20 PM
To: Tropical Success <tsac303@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK REF: CC4/LPC21002904/ba3

WITHOUT PREJUDICE

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement. Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindy arrange for survey.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tropical Success <tsac303@singnet.com.sg>
Sent: Friday, 5 March 2021 10:59 AM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: FW: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK REF: CC4/LPC21002904/ba3

Dear jasper

Can you confirm direct settlement without litigation for SME1588J since liability is clear (subject to surveyor's inspection)?

Regards

Calvin

Tropical Success

Tel: 64817773

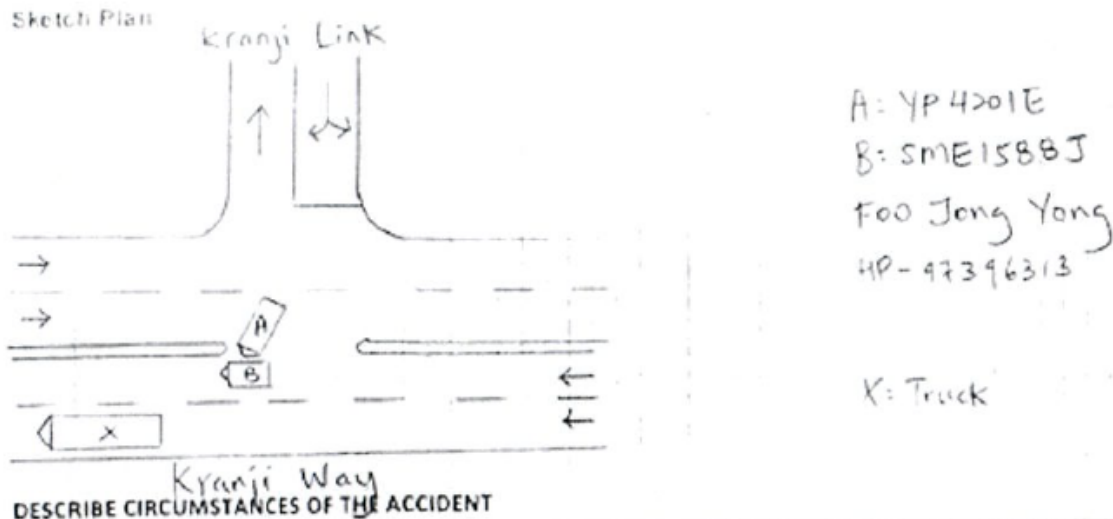
From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: 5 March, 2021 10:09 AM
To: Tropical Success <tsac303@singnet.com.sg>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] *** LKK REF: CC4/LPC21002904/ba3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

It was a non-traffic T-junction. I made a right turn and stopped in the mid junction as there was an unknown truck moving along Kranji Way. After the said truck moved off, I continued to enter into main road when suddenly car B appeared at my left and the accident happened. No injury for both parties.

Please provide us the following and arrange for survey.

- evidence i.e. video/ scene photo / note
- TP estimated cost of repair

Please note that for liability, claim negotiation and settlement, please contact **Jasper**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tropical Success <tsac303@singnet.com.sg>

Sent: Friday, 5 March, 2021 9:36 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: FW: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General]

Dear mei kwan

Can help me check liability for lonpac ?

Calvin
Tropical
Tel: 6481773

From: ONG LI LI <llong@lonpac.com>
Sent: 3 March, 2021 12:52 PM
To: Tropical Success <tsac303@singnet.com.sg>; assignments@lkkauto.com; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Calvin

Noted, we will appoint accordingly. For future correspondences relating to motor claims, please email to mt_claim@lonpac.com.

Dear Nivitha/Summer

Please assign Kenneth Kong to conduct TP survey. (fyi, this is Gerald's case)

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Tropical Success [<mailto:tsac303@singnet.com.sg>]
Sent: Wednesday, 3 March 2021 11:30 AM
To: ONG LI LI <llong@lonpac.com>
Subject: RE: 3rd party claim SME1588J/YP4201E Our Ref: TBA (POLICY NO :Z/20/VC00/108523) [External General]

Dear lonpc

Please assign to Kenneth Kong

Regards

Calvin

Dear motor claim

Please send us your list of surveyors for 3rd party survey. Your insured is YP4201E

Regards
Calvin

Tel: 64817773

-----Original Message-----

From: kelvin87ng@gmail.com <kelvin87ng@gmail.com>

Sent: 2 March, 2021 1:27 PM

To: Tropical Success <tsac303@singnet.com.sg>

Subject: UOIL-MARS00000433-GIA. pdf

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.