

## Mei Kwan (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 5 March, 2021 9:59 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG; Jasper Chua (LKK Auto)  
**Subject:** FW: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 \*\*\* LKK  
REF: CC4/LPC21002904/ba3 [External General]  
**Attachments:** 05032021095528.pdf

## Lonpac External - General

Dear Mei Kwan,

Attached copy of insured's report for your attention.

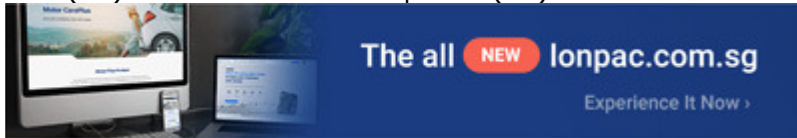
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** ONG LI LI  
**Sent:** Friday, 5 March 2021 9:44 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>  
**Subject:** RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 \*\*\* LKK REF:  
CC4/LPC21002904/ba3 [External General]

## Lonpac External - General

Hi Gerald

fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** ONG LI LI  
**Sent:** Thursday, 4 March 2021 9:58 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 \*\*\* LKK REF: CC4/LPC21002904/ba3 [External General]

## Lonpac External - General

Hi Gerald

fya

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 3 March 2021 6:20 PM  
**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General] \*\*\* LKK REF: CC4/LPC21002904/ba3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 3 March, 2021 4:41 PM  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Wednesday, 3 March, 2021 12:52 PM

**To:** Tropical Success <[tsac303@singnet.com.sg](mailto:tsac303@singnet.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 3rd party claim SME1588J/YP4201E Our Ref: 20/21/21/VC00/024287 [External General]

## Lonpac External - General

Without Prejudice

Save as to Costs

Dear Calvin

Noted, we will appoint accordingly. For future correspondences relating to motor claims, please email to [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com).

Dear Nivitha/Summer

Please assign Kenneth Kong to conduct TP survey. (fyi, this is Gerald's case)

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Tropical Success [<mailto:tsac303@singnet.com.sg>]

**Sent:** Wednesday, 3 March 2021 11:30 AM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Subject:** RE: 3rd party claim SME1588J/YP4201E Our Ref: TBA (POLICY NO :Z/20/VC00/108523) [External General]

Dear lonpc

Please assign to Kenneth Kong

Regards

Calvin

Dear motor claim

Please send us your list of surveyors for 3rd party survey. Your insured is YP4201E

Regards

Calvin

Tel: 64817773

-----Original Message-----

From: kelvin87ng@gmail.com <kelvin87ng@gmail.com>

Sent: 2 March, 2021 1:27 PM

To: Tropical Success <tsac303@singnet.com.sg>

Subject: UOIL-MARS00000433-GIA.pdf

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