

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 4 March 2021 4:06 PM
To: Premiumauto Claims; Admin-D (LKKAuto); Admin A; SUR; CS A Team
Subject: RE: OD CLAIMS FOR; SDB9998D DOA; 27022021

Dear Haikal Ruddin,

As instructed by our client , please proceed to repair the **insured vehicle SDB 9998D, (Excess \$300/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Before paint photos showing all parts replaced are required.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 2 March 2021 4:45 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR; SDB9998D DOA; 27022021

Dear all,

Attached is a copy of the repair estimate for vehicle number; SDB 9998 D.

Thank you.

Best Regards,
Haikal Ruddin
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 1 March, 2021 4:53 PM

To: Premiumauto Claims <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: OD CLAIMS FOR; SDB9998D DOA; 27022021

Dear Haikal,

Noted with thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Monday, 1 March 2021 4:51 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR; SDB9998D DOA; 27022021

Dear all,

Kindly register OD claims for this vehicle.

Attached is GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 3/3/2021 @ 2:30PM. Owner waiting.

Thank you!

**Best Regards,
Haikal Ruddin
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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