

Veron Chen (LKKAUTO)

From: Operation / Candy Ong <operation@tlauto.com.sg>
Sent: Monday, 29 March 2021 11:27 AM
To: Veron Chen (LKKAUTO); SUR
Subject: RE: SBK 3168Z-DOA: 23/2/21 (AIG OD) -- Claims
Attachments: withdrawl letter - SBK3168Z.docx

Dear Veron,

Please find attached withdraw claim form for your information

Best Regards,
Candy Ong
Tong Luck Auto Pte Ltd

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, March 24, 2021 5:20 PM
To: Operation / Yu Ching <operation@tlauto.com.sg>; SUR <sur@lkkauto.com>
Subject: SBK 3168Z-DOA: 23/2/21 (AIG OD)

Dear Candy,

As instructed by our client , please proceed to repair the **insured vehicle SBK 3168Z, (Excess \$5500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

(Rear Bumper to repair & respray)

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels / Parts required. All Old Parts is to lay out for inspections to tally with New Parts replacement.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)