

Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 3 March 2021 10:29 AM
To: Chew Goon Motor(ad3)
Cc: Claims Dept of CTI; SUR; assignments; Admin-D (LKKAuto)
Subject: RE: OUR REF: SNM21D201118/C02/SLD2326J/THAMYL & YOUR REF: SLL1455J, TO CONDUCT PRS
Attachments: SLL1455j.pdf

[Confidential]

Without Prejudice

Dear Kelly

Thanks for your call.

Dear LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Pauline Tham
Sent: Tuesday, March 2, 2021 10:15 AM
To: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D201118/C02/SLD2326J/THAMYL & YOUR REF: SLL1455J, TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Kelly

Thanks

Dear LKK

Please conduct PRS

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Tuesday, March 2, 2021 10:08 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D201118/C02/SLD2326J/THAMYL & YOUR REF: SLL1455J, TO CONDUCT PRS

Gentle reminder.

Dear Pauline,

According to your list, we prefer **LKK Auto Consultants Pte Ltd** to survey the vehicle.

Thanks & Regards,
Kelly

Chew Goon Motor
Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Chew Goon Motor\(ad3\)](#)
Sent: Saturday, 27 February 2021 9:54 AM
To: [Pauline Tham](#)
Cc: [Claims Dept of CTI](#); [Eric](#)
Subject: RE: OUR REF: SNM21D201118/C02/SLD2326J/THAMYL & YOUR REF: SLL1455J, TO CONDUCT PRS

Dear Pauline,

According to your list, we prefer **LKK Auto Consultants Pte Ltd** to survey the vehicle.

Thanks & Regards,
Kelly

Chew Goon Motor
Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Pauline Tham](#)
Sent: Friday, 26 February 2021 2:20 PM
To: [Chew Goon Motor\(ad3\)](#)
Cc: [Claims Dept of CTI](#)
Subject: RE: OUR REF: SNM21D201118/C02/SLD2326J/THAMYL & YOUR REF: SLL1455J, TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI

Sent: Friday, February 26, 2021 1:07 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; ad3@chewgoonmotor.com.sg

Subject: OUR REF: SNM21D201118/C02/SLD2326J/THAMYL & YOUR REF: SLL1455J, TO CONDUCT PRS

Dear Pauline,

Please conduct PRS-SLL1455J soonest possible.

Kindly take note our Insured/Driver has not filed SAS Report.

Officer In Charge: -Pauline Tham- DID 6389 6541.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城
Taiping SG

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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Friday, February 26, 2021 11:31 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: RE: Our Ref: SLL1455J ; Your Ref: SLD2326J ; Acc Date: 05.02.2021

Dear Boon Sen,

Kindly refer to the attached.

Vehicle SLL1455J is at our workshop, we have to arrange surveyor.

Could you provide us with a list of 10 surveyors name.

Thanks & Regards,

Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626
Fax : 6484 0465

From: [Chew Goon Motor\(ad3\)](#)
Sent: Friday, 26 February 2021 9:42 AM
To: [Claims Dept of CTI](#)
Cc: chewgoon@singnet.com.sg; [Eric](#)
Subject: RE: Our Ref: SLL1455J ; Your Ref: SLD2326J ; Acc Date: 05.02.2021

Dear Boon Sen,

Kindly refer to the attached.

Thanks & Regards,
Kelly

Chew Goon Motor
Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Claims Dept of CTI](#)
Sent: Thursday, 25 February 2021 11:09 AM
To: [Chew Goon Motor\(ad3\)](#)
Cc: chewgoon@singnet.com.sg; [Eric](#)
Subject: RE: Our Ref: SLL1455J ; Your Ref: SLD2326J ; Acc Date: 05.02.2021

Dear Kelly,

Pls provide us with your client gia report and accident timing to process pri.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Wednesday, 24 February 2021 2:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>
Subject: Our Ref: SLL1455J ; Your Ref: SLD2326J ; Acc Date: 05.02.2021

Dear Sir / Mdm,

Vehicle SLL1455J is at our workshop, we have to arrange surveyor.
Could you provide us with a list of 10 surveyors name.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465