

## Hsiao Tong (LKKAuto)

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**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Monday, 8 March 2021 4:32 PM  
**To:** CS A Team  
**Subject:** FW: Case Assignment TP - FBE5706P - 19/02/2021 -

Dear Team,

We have uploaded video from OIV in merimen.

You have my mandate to proceed with rejection as OI is not at fault for the accident.

Kind Regards,  
Saliha

*Advanced Leave Notification:*

**Saliha Syed Yusoff (Ms)**  
Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

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78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1917  
[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Do-Not-Reply [mailto:do-not-reply@merimen.com]  
**Sent:** Thursday, March 4, 2021 12:40 PM  
**To:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Subject:** [EXTERNAL] Case Assignment TP - FBE5706P - 19/02/2021 -

**This message is from an external sender; be cautious with links and attachments.**

This mail is associated with :

**\*FBE5706P**

**[SGB6058B]**

TP

MOHAMMAD NUR KHAIRUL BIN AHMAD

Feb 19 2021 12:00PM

[TAY BEE LIAN]

Erofia Motor Trading Pte Ltd - (kaki Bukit)

Dear Syed-Yusoff, Saliha,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 9 March 2021 10:18 AM  
**To:** erofia@singnet.com.sg  
**Subject:** [REJECTION]- Your Ref: FBE5706P // LKK Ref: CC4/AIG21002864/Ups3 [ACCIDENT INVOLVING SGB 6058B(AIG) AND FBE 5706P ON 19/02/2021]  
**Attachments:** POLICE REPORT(SGB6058B).pdf

Your Ref: **FBE5706P**  
LKK Ref: CC4/AIG21002864/Ups3

Without Prejudice

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SGB 6058B(AIG) AND FBE 5706P ON 19/02/2021**

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. It shows that our driver was driving straight within her own lane, your client was riding slowly from left lane to right and resulted the collision. We are of the view that our insured driver is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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