

## Nivitha (LKK Auto)

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**From:** Lionel Chua <lionel.chua@sg.cntaiping.com>  
**Sent:** Wednesday, 3 March 2021 9:12 AM  
**To:** thh176@yahoo.com; sur@lkkauto.com  
**Cc:** Claims Dept of CTI; assignments@lkkauto.com; Team A (admin-a@lkkauto.com)  
**Subject:** RE: OUR REF: SNM21D201177/C02/SKP7935S/CHUAKK & YOUR REF: SFG1313H TO CONDUCT PRS  
**Attachments:** ADDH SFG1313H.pdf; LOA.pdf; receipt-20210302-120149.pdf

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM21D201177/C02/SKP7935S/CHUAKK – **accident NOT reported**

Dear Sir/Madam,

Please be informed that (**OUR INSURED HAS YET TO FILED SAS REPORT**) till date of the said accident.

We shall appointed Mr Kenneth Kong (LKK) (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle for this accident case.

Aside to LKK,

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.**

Thank you & Best regards.

Lionel Chua

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** thh176@yahoo.com <thh176@yahoo.com>

**Sent:** Tuesday, 2 March 2021 8:11 pm

**To:** Lionel Chua <lionel.chua@sg.cntaiping.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: OUR REF: SNM21D201177/C02/SKP7935S/CHUAKK & YOUR REF: SFG1313H TO CONDUCT PRS

Dear Lionel,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,  
Thiam Heng Huat Pte Ltd

[Sent from Yahoo Mail on Android](#)

On Tue, 2 Mar 2021 at 4:29 pm, Lionel Chua  
<[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)> wrote:

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM21D201177/C02/SKP7935S/CHUAKK – **accident NOT reported.**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKP 7935S AND SFG 1313H ALONG MOULMEIN ROAD ON 27.02.2021**

We refer to your email of 2 March 2021 pertaining to the above matter.

While waiting for our Insured to file Accident Report, kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.
6. Meanwhile, kindly render your assistance to provide us with a copy of estimate quotation & let us have a copy of the video footage (if any) in order for us to do the needful on this claim.

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Thank you & Best regards.

Lionel Chua

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, March 2, 2021 3:29 PM

**To:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>; [thh176@yahoo.com](mailto:thh176@yahoo.com)

**Subject:** OUR REF: SNM21D201177/C02/SKP7935S/CHUAKK & YOUR REF: SFG1313H TO CONDUCT PRS

Dear Lionel,

Please conduct **PRS -SFG1313H** soonest possible and our Insured has not filed SAS Report.

Officer In Charge-Lionel Chua- DID: 6389 6175.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

**Angie Foo**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Thiam Heng Huat <[thh176@yahoo.com](mailto:thh176@yahoo.com)>

**Sent:** Tuesday, March 2, 2021 12:39 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** REQUEST FOR PRS - SFG1313H

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295