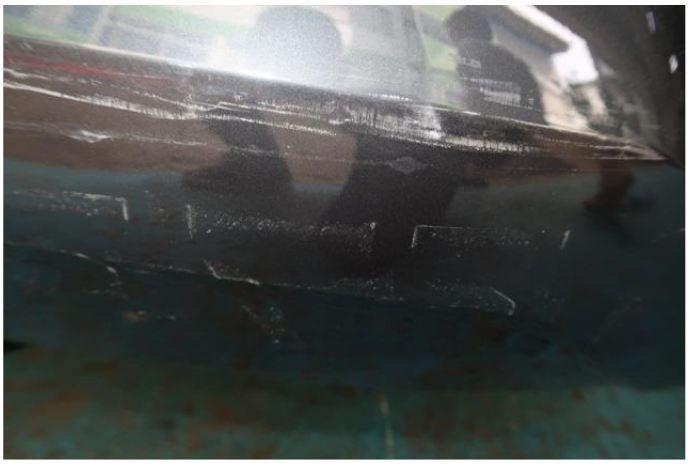
Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 15 April 2021 7:38 AM
To: Douglas Ong; SUR; assignments
Cc: Marcus Chua (LKKAuto)
Subject: RE: MSIG Ref: 634253 -- Your Ref: CC3/MSG21002851/UVF3Q2

Dear Douglas,

item 10 - Rear Bumper Lower Sport (lower spoiler sport type)



Overall can consider LS $ 4,400.00 (before GST) would be in order for settlement?

Surveyor has offer repairer LS $4,400.00, they maintain at LS $5,000.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 12 April 2021 5:18 PM
To: Douglas Ong <douglas_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>
Subject: RE: MSIG Ref: 634253 -- Your Ref: CC3/MSG21002851/UVF3Q2

Dear Douglas,

Will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>
Sent: Monday, 12 April 2021 5:04 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: MSIG Ref: 634253 -- Your Ref: CC3/MSG21002851/UVF3Q2

Hi Veron / Marcus

Thanks for your Survey Report. TP car SLJ6090E surveyed at Fastech Auto.

Having reviewed the report, would you like to confirm **item 10 - Rear Bumper Lower Sport** at $ 1200.00 whether there is any typo error?

Overall can consider LS $ 4,400.00 (before GST) would be in order for settlement?

📢 *Please note that our Customer Service Centre will accept walk-ins by appointments only.*
For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Douglas Ong
Claims Services
D: +65 6594 2541 | F: +65 6225 7402 | douglas_ong@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | **msig.com.sg**

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