



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

PAGE: 1

M/S : AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 SHENTON WAY #07-16
AIG BUILDING
SINGAPORE 079120

ATTN : MOTOR CLAIM DEPT

TEL : 6419 3000 FAX : 6415 3723

YOUR REF NO :

CLAIM TYPE : OWN DAMAGE

ACCIDENT DATE : 17/02/2021

ESTIMATE

NO : QUOT202102-000069(00)

DATE : 03/03/2021

POLICY NO : 999995580

VEH REG NO : SMQ2435Y

MAKE/MODEL : MERCEDES BENZ GLA180
URBAN (R18 LED)

CHASSIS NO : WDC1569422J663008

ENGINE NO : 27091031914487

REG. DATE : 2019

Estimate Repair Cost to Vehicle No : SMQ2435Y

Description	Quantity	Unit Price	Amount
		S\$	S\$
PARTS			
1 Headlamp assy - RH	1	1,480.00	1,480.00
2 Front bumper	1	850.00	850.00
3 Front bumper side retainer - RH	1	38.00	38.00
4 Front bumper sensor	2	138.00	276.00
5 Front bumper sensor seals	6	8.00	48.00
6 Front bumper fog lamp cover - RH	1	68.00	68.00
7 Front bumper fog lamp cover base - RH	1	70.00	70.00
8 Front bumper lower grille outer chrome	1	580.00	580.00
			3,410.00
		Add 10%	341.00
			3,751.00
LABOUR			
9 To remove and refit front bumper sensor	1	100.00	100.00
10 To check and rectify wiring system	1	80.00	80.00
11 To panel beat and straighten RH front chassis frame, including replcement of parts and align where necessary, to refit and adjust the same	1	800.00	800.00
12 To putty and spray paint on affected areas	1	800.00	800.00
13 To reset and reprogramme headlamp fault code	1	350.00	350.00
			2,130.00
		TOTAL	S\$ 5,881.00
		ADD GST @ 7%	411.67
		GRAND TOTAL	S\$ 6,292.67

SINGAPORE DOLLAR SIX THOUSAND TWO HUNDRED NINETY-TWO AND CENTS SIXTY-SEVEN ONLY

FOR TONG LUCK AUTO PTE LTD

AUTHORISED SIGNATURE

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	18/02/2021 21:40 (SGT)
Date of Accident	17/02/2021 08:30 (SGT)
Exact Location of Accident	Pasir Ris, Singapore
Additional Location Information	PASIR RIS DRIVE 4
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMQ2435Y
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INSURED/POLICYHOLDER

Is company?	Yes
Name Of Registered Owner	DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.
Company Reg No	1XXXXX778Z
Email Address	osman.affan@daimler.com
Mobile Phone No	(Phone) +65-68498118
Alternative Phone No	+65-68498118

VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	Gla180
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private hire
Are you claiming under your own insurance policy for repair to your vehicle?	Yes
Vehicle Category	Private car

INSURANCE COMPANY

Name of Insurance Company	AIG
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	999995580
Cover Note Number	-

DRIVER

Name of Driver	ZALEHA BTE AHMAD
NRIC No	SXXXX822G
Date Of Birth	10/07/1965
Occupation	Indoor

Date Of Driving Pass	01/12/2020
Driving experience	2 MONTHS
Gender	Female
Mobile Number	(Phone) +65-97267653
Alt. Phone Number	-
Email Address	osman.affan@daimler.com
Address	HDB Tampines, 125 Tampines Street 11 -#02-482
Address complement	-
Postcode	521125
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head on collision
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

DETAILS OF POLICE ACTION

Was the accident reported to the police?	Yes
Police Station Name	Pasir Ris Neighbourhood Police Centre
Police Station Phone No	(Phone) +65-18005852999
Alt. Police Station Phone No	(Fax) +65-65855261
Police Station Address	1 Pasir Ris Drive 4 #01-01 Singapore 519457
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

ON THE 17/02/2021 AT ABOUT 0830HRS, I DROVE MY VEH BEARING PLATE NUMBER (SMQ2435Y) INTO THE BASEMENT CARPARK OF PASIR RIS EAST COMMUNITY CENTRE. I WISHED TO INFORM THAT THE BASEMENT CARPARK WAS UTILIZED BY MULTIPLE STAFFS OF THE COMMUNITY CENTRE :INCLUDING POLICE VEHICLES. AFTER ENTERING THE CARPARK I PROCEEDED TO COMMENCE PARKING MY VEHICLE.HOWEVER, AS I WAS REVERSING INTO THE PARKING LOT, I HEARD A SOUND COMING FROM THE RIGHT OF MY VEHICLE. AS SUCH, I ALIGHTED MY VEHICLE TO MAKE A CHECK AND REALIZED THAT MY VEHICLE HAD COME INTO CONTACT WITH THE NUMBER PLATE OF A POLICE VEHICLE(QX307M). THE POLICE VEHICLE WAS STATIONARY AND THERE WAS NO ONE INSIDE. I WISHED TO STATED THE INCIDENT CAUSED THE FRONT NUMBER PLATE OF THE VEHICLE TO FALL OFF. AFTER DISCOVERING I IMMEDIATELY WENT TO THE POLICE STATION TO REPORT THE INCIDENT. I WISHED TO STATE THAT NO ONE WAS INJURED IN THE INCIDENT.

I WOULD LIKE TO MAKE AN AMENDMENT TO AN EARLIER POLICE REPORT T/20210217/2014 AS I HAD DISCOVERED THAT THE RIGHT BOTTOM PART OF MY VEHICLE'S FRONT BUMPER SUSTAINED SOME SCRATES & DENTS.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	QX307M
Vehicle Manufacturer	Toyota
Vehicle Model	Corolla
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Government
Name of Driver	-
Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

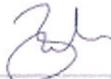
SKETCH PLANIMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

VERIFY BY AJAX MARS (ARC)
REPORTING OFFICER
MOHAMED SHARIL BIN SATAR

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:


**SINGAPORE
POLICE FORCE**


T/20210217/2016

1 of 3

Report No. T/20210217/2016

Police Station Of Origin:
Pasir Ris N.P.C
1 Pasir Ris Drive 4 #01-01 SINGAPORE
519457
Tel No: 1800-5852999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 17/02/2021 09:20	Vide Report No.: T/20210217/2014	Station Diary No.: 25
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Informant's Particulars

Name of Informant: ZALEHA BTE AHMAD		Address: APT BLK 125 TAMPINES STREET 11 #02-482 SINGAPORE 521125	
ID Type / ID No.: NRIC NO / S1713822G		Contact No.: Home/Office: Mobile: 97267653	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Female	Age: 55	Date of Birth: 10/07/1965	Type of Informant: Driver
Race: Malay		Language:	Institution / School Name:
Occupation: AMP STAFF		Driving Licence Information: Class:	Date of Expiry:

General Information of the Accident

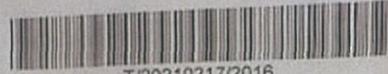
Type of Accident:	Non-Injury Government Vehicle	Drink Drive: No	Date/Time of Accident: 17/02/2021 08:30	Type of Location: Car Park
Location: PASIR RIS DRIVE 4				
Weather:		Road Surface:	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume:	
Type of Collision: Head (Right) to Head			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SMQ2435Y	Car	MERCEDES BENZ	GLA180 URBAN (R18 LED)	Red	Slightly Damaged	0



**SINGAPORE
POLICE FORCE**



T/20210217/2016

2 of 3

Report No. T/20210217/2016

Police Station Of Origin:
Pasir Ris N.P.C
1 Pasir Ris Drive 4 #01-01 SINGAPORE
519457
Tel No: 1800-5852999

CONTINUATION OF REPORT

Brief Details.

I would like to make an amendment to an earlier Police Report T/20210217/2014 as I had discovered that the right bottom part of my vehicle's front bumper sustained some scratches & dents.



**SINGAPORE
POLICE FORCE**



T/20210217/2016

Police Station Of Origin:
Pasir Ris N.P.C
1 Pasir Ris Drive 4 #01-01 SINGAPORE
519457
Tel No: 1800-5852999

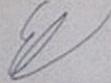
3 of 3
Report No. T/20210217/2016

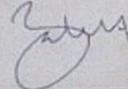
CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
G /
Sgt 3 TAN JUN HAO 

Signature Of Informant:


Signature Of Interpreter:
Not applicable

Date/Time:
17/02/2021 09:20

Officer In Charge Of Case:
TP / GIA /
Staff Sgt WONG SIEU LUI
Contact No.: 65476151

Classification Of Case:


Authentication Stamp
NP168



SIGNATURE

**CERTIFICATE OF INSURANCE**

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
 MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)
 MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.Z.400

COMPREHENSIVE COMMERCIAL MOTOR	OWN DAMAGE EXCESS	S\$1,700.00 (1)
CERTIFICATE NO. 999993662/100879143-00000	WINDSCREEN EXCESS	S\$100.00
	(for policies with effect from 1st November 2002)	
	SUM INSURED	S\$1.00
	INSURING WITH COE/PARF	YES
1) VEHICLE REGISTRATION NO.	SMQ2435Y	
2) NAME OF INSURED	Daimler Fleet Management Singapore Pte Ltd	
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	1 Jan 2021	
4) DATE OF EXPIRY OF INSURANCE	31 Dec 2021	
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *		
<p>1) Any drivers who is driving on the Insured's order or with their permission. 2) Excess \$2,500 applies to drivers age 21 to 26 years old unless otherwise specified 3) Additional Excess \$3,500 applies to drivers age below 21 or above 65 years old and or less than years driving experience unless otherwise specified</p>		
<p>Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p>		
6) LIMITATION AS TO USE *		
<p>1) Use for social, domestic, pleasure purposes and business purposes of the Insured and or hirer whom the vehicle is hired to. The Policy does not cover: 1) Use for the carriage of passengers for hire or reward 2) Use for driving tuition, driving test, racing, pace-making, reliability trial or speed-testing. 3) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle. 4) Use for any purpose in connection with the Motor Trade.</p>		
<p>In the event of accident claim, the repairs to the Vehicle must be carried out by either one of our AIG Authorized Repairers or a particular Repairer approved by AIG</p>		
LOSS OF USE	NOT INCLUDED	
* NAMED DRIVER	N/A	
HIRE PURCHASE COMPANY	NA	
<p>* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p>		

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 22 Feb 2021

AIG ASIA PACIFIC INSURANCE PTE. LTD.

030023-000
 JLT MANAGEMENT PTE LTD
 #09-02, 8 MARINA VIEW
 ASIA SQUARE TOWER 1
 SINGAPORE 018960

Authorized Representative

ORIGINAL

SSCNFY

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1713822G**

Name:

ZALEHA BTE AHMAD

Birth Date: **10 Jul 1965**

Issue Date: **01 Dec 2020**



003098618D



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1713822G



Name

ZALEHA BTE AHMAD

Race

MALAY

Date of birth

10-07-1965

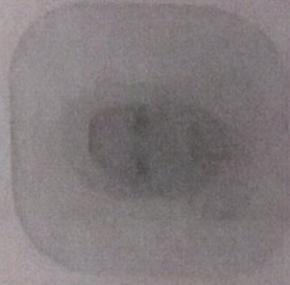
Country/Place of birth

SINGAPORE

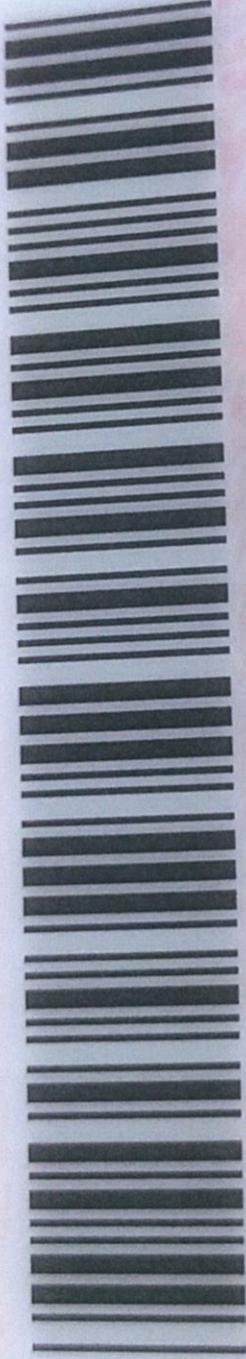
Sex

F

S1713822G



6459309



NRIC No. S1713822G



Date of issue

17-07-2020

Address

APT BLK 125 TAMPINES STREET 11
#02-482
SINGAPORE 521125