

Jasper Chua (LKK Auto)

To: Lauro Araos Songcuan JR; KENNY LIM CHING GHEE
Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Coco Lu Ting
Subject: RE: Your Ref: 21/21/21/VC00/024239 (YP1124P) Our Ref: SLF2601D DOA: 15/02/2021

From: Lauro Araos Songcuan JR
Sent: 22 March 2021 08:56 AM
To: 'kennylim@lonpac.com' <kennylim@lonpac.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: Your Ref: 21/21/21/VC00/024239 (YP1124P) Our Ref: SLF2601D DOA: 15/02/2021

Dear Kenny,

Pls. refer to attached LOD.

Our customer, **Azman Bin Sahari** insured with **AIG** claims as follows.

| | |
|----------------|---------------------------------|
| Cost of repair | \$ 5,988.79 |
| Loss of rental | \$ 1,369.60 (\$171.20 x 8 days) |
| GIA search fee | \$ 2.00 |
| | ----- |
| Total | \$ 7,360.39 |

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 16 March 2021 10:10 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Admin A <admin-



Exceptional Journeys

To:
Cycle & Carriage Automotive Pte Limited /
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date: [16/02/2021]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SLF2601D_ (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on _15/02/2021_ (*date and time of accident*) on/along _TUAS AVE 2 _ (*location*) between the Vehicle and __YP1124P__ (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

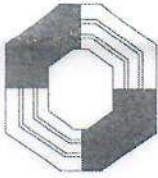
5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in blue ink, appearing to be "Azman Bin Sahari", written over a horizontal line.

Name: Azman Bin Sahari
NRIC / Passport No. / Company Registration No.:414A



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC00/024239
DATE : 04 MAY 2021


DISCHARGE VOUCHER

I/We, AZMAN BIN SAHARI confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP 1124P the sum of Singapore Dollar Seven Thousand Three Hundred Sixty and Thirty Nine Cents Only (**\$7,360.39**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YP 1124P and SLF 2601D on 15 February 2021 along Tuas Avenue 2 .

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ G C Machinery Pte Ltd**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYCLE & CARRIAGE AUTOMOTIVE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 101 Jun 21
.....
Signature of vehicle owner/Date

AZMAN SAHARI / 01 Jun 21
.....
Name of vehicle owner /Date

**SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM**



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

| Invoice Name & Address | Owner Name & Vehicle Info |
|-----------------------------|--|
| Azman Bin Sahari | Cust No/Name KCV05720/Azman Bin Sahari |
| Blk 602 Choa Chu Kang St 62 | Reg No/Reg Date SLF2601D / 19/08/2016 |
| #04-35 | Date In/Mileage 08/03/2021/ 75976 |
| Singapore 680602 | Chassis/Package JMYXTGF3WGJ00080E /DC17RP |
| Contact No Mobile: 97503643 | Engine No 4B12RS2843 |
| 08/03/2021 | Make/Model MIT/OUTLANDER 2.4 CVT AWD (G43) |
| | Colour/Trim D01 COSMIC BLUE MIC/ BK BLACK |

| Account No | Terms | Date/Time Printed | CSE | Operator | WIP No | Invoice/Credit Note No | |
|---|---------------------------|-------------------|-----|----------------------|------------|------------------------|---------|
| CTP00040 | Cash | 17/03/2021/ 09:13 | TLC | 884 / Lauro Songcuan | 62945 | 41471505 | |
| Description of Goods / Services | | | | Qty | Unit Price | Disc% | Amount |
| E PNT88000 | | | | | | | 1280.00 |
| RENEW TAILGATE, REPAIR REAR BUMPER, TAILGATE GARNISH | | | | | | | |
| E PNT98000 | | | | | | | 1375.00 |
| SPRAY PAINT FOR REAR BUMPER, TAILGATE, TAILGATE GARNISH | | | | | | | |
| E PNT88000 | | | | | | | 300.00 |
| REMOVE & INSTALL TAILGATE GLASS | | | | | | | |
| M SUNDRY | | | | | | | 80.00 |
| APPLY SEALANT FOR TAILGATE GLASS | | | | | | | |
| M SUNDRY | | | | | | | 40.00 |
| APPLY SEALANT FOR AFFECTED PORTIONS | | | | | | | |
| M SUNDRY | | | | | | | 20.00 |
| SUNDRIES | | | | | | | 10.00 |
| M SUNDRY | | | | | | | 40.00 |
| SUPPLY C&C LOGO | | | | | | | |
| E PNT88000 | | | | | | | 200.00 |
| REMOVE & INSTALL TAILGATE TRIMS | | | | | | | |
| A 54900099 | | | | | | | 30.00 |
| CHECK WIRING & CHASSIS ELECTRICAL SYSTEM | | | | | | | |
| A 10028901 | | | | | | | 120.00 |
| TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST | | | | | | | |
| USING HI-SCAN PRO TEST | | | | | | | |
| X | PANEL ASSY, TAILGATE | | | 1.00 | 989.00 | 00.00 | 989.00 |
| X | DAM, TAILGATE, LWR | | | 1.00 | 41.00 | 00.00 | 41.00 |
| X | STOPPER, WINDSHIELD GLASS | | | 2.00 | 3.00 | 00.00 | 6.00 |
| X | DAM, TAILGATE SIDE | | | 2.00 | 27.00 | 00.00 | 54.00 |
| X | FASTENER, WINDSHIELD | | | 4.00 | 6.00 | 00.00 | 24.00 |
| X | DAM, TAILGATE, UPR | | | 1.00 | 13.00 | 00.00 | 13.00 |
| X | MARK, OUTLANDER | | | 1.00 | 95.00 | 00.00 | 95.00 |
| X | DECAL, 4WD | | | 1.00 | 18.00 | 00.00 | 18.00 |
| X | MARK, THREE-DIA | | | 1.00 | 61.00 | 00.00 | 61.00 |
| X | FACE, RR BUMPER | | | 1.00 | 811.00 | 00.00 | 811.00 |
| Z TEXT | | | | | | | |
| TP CLAIM LONPAC - YP1124P | | | | | | | |

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

| Invoice Name & Address | Owner Name & Vehicle Info |
|-----------------------------|--|
| Azman Bin Sahari | Cust No/Name KCV05720/Azman Bin Sahari |
| Blk 602 Choa Chu Kang St 62 | Reg No/Reg Date SLF2601D / 19/08/2016 |
| #04-35 | Date In/Mileage 08/03/2021/ 75976 |
| Singapore 680602 | Chassis/Package JMYXTGF3WGJ00080E /DC17RP |
| Contact No Mobile: 97503643 | Engine No 4B12RS2843 |
| 08/03/2021 | Make/Model MIT/OUTLANDER 2.4 CVT AWD (G43) |
| | Colour/Trim D01 COSMIC BLUE MIC/ BK BLACK |

| Account No | Terms | Date/Time Printed | CSE | Operator | WIP No | Invoice/Credit Note No |
|------------|-------|-------------------|-----|----------------------|--------|------------------------|
| CTP00040 | Cash | 17/03/2021/ 09:13 | TLC | 884 / Lauro Songcuan | 62945 | 41471505 |

| Description of Goods / Services | Qty | Unit Price | Disc% | Amount |
|---|-----|------------|-------|--------|
| DOA: 15/02/2021 SURVEY: STEVE (LKK) 08/03/2021 05 DAYS | | | | |
| <p align="center"><i>Guarantee Your Warranty, Maintain with Cycle & Carriage!</i></p> | | | | |

| | | | |
|-----------------|----------|---------------|----------|
| Parts | 2,112.00 | Nett | 5,597.00 |
| Labour | 3,305.00 | 7% GST on | 391.79 |
| Standard Menu | 0.00 | | |
| Specialist Job | 0.00 | Total Payable | 5,988.79 |
| Diagnostics Job | 0.00 | Paid | 0.00 |
| Sundry/Others | 180.00 | Total Due | 5,988.79 |
| Total(w/o GST) | 5,597.00 | | |

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

AZMAN BIN SAHARI

INVOICE : AR2103-0207
DATE : 19/03/2021
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202103-0040

ATTN : ACCOUNTS PAYABLE

| DESCRIPTION | AMOUNT (SGD) |
|-------------|--------------|
|-------------|--------------|

Vehicle Reg No : SMP3242K 1,280.00
Make / Model :
Rental Dates : Rental Billing From 08/03/2021 To 15/03/2021 (Inclusive)
Period : 8 days
Rental Rate : S\$ 171.20 Per Day (Including GST)
Reference No : SLF2601D

AMOUNT : S\$
ONE THOUSAND THREE HUNDRED SIXTY-NINE
DOLLARS AND CENT SIXTY ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 1,280.00
GST 7% : 89.60

TOTAL S\$: 1,369.60

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

| | |
|----------------|---------|
| Payment Date : | F / Amt |
| CS / CC / CH : | |
| CS / CC / CH : | |

RENTAL AGREEMENT

202103-0040

| | | | | |
|---|------------------------------|------------------------------------|--|----------------|
| Hirer's Name MUMAN BIN SATHAR | | Date of Birth 03.11.1960 | Passport/ Nric No. S1439414A | Nationality |
| Address 602 CHOR CHU KANG ST | | Occupation | Driving Licence No | Date of Expiry |
| 62 #04-35 | Postal Code 680602 | Contact No | Mobile Phone No. 97503643 | |
| Joint Hirer's / Guarantor's Name | | Date of Birth | Passport/ Nric No. | Nationality |
| Address | | Occupation | Driving Licence No | Date of Expiry |
| Postal Code | | Contact No | Mobile Phone No. | |

CHECK OUT

| | | | |
|------------------------|-----------------------|----------------------|--------------------------|
| Date 8.3.21 | Time 9.15a | Mileage KM | E 1/4 1/2 3/4 F |
| Date 15.3.21 | Time 4.20pm | Mileage KM | Remarks LOPPAL |

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability – First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

| | UNIT | | RATE (\$) | TOTAL (\$) |
|--|------|---|-------------|------------|
| RATE | 8 | @ | 160 + GST | 1280 |
| DISCOUNT | | | | |
| GST @ 7% | | | | 89.60 |
| TOTAL | | | | 1369.60 |
| EXTENSION | | | AR2103-0207 | |
| <div> <div>Cocok.</div> <div>SLF 2607 D</div> </div> | | | | |
| DEPOSIT (refundable) S\$ | | | MW | |
| CHANGED OVER FROM VEH. | | | DATE | |

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

Imp 3242 K

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP1124P

Date of Accident

15/02/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac**Period of Insurance **19/01/2021 - 18/01/2022**Requested By **LU TING (CYCLE & CARRIAGE A...**Requested Date **16/02/2021 14:58****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 4 May 2021 10:55 AM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: New Assignment (PRS) - Accident involving YP1124P & SLF2601D on 15/02/2021 - Lpi ref: 21/21/21/VC00/024239 LKK REF : CC4/LPC21002846/bs3 [External Confidential]

Lonpac External - Confidential

Dear Jasper

Please proceed to settle the claim at S\$7,360.39.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: KENNY LIM CHING GHEE
Sent: Monday, 3 May 2021 4:21 pm
To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident involving YP1124P & SLF2601D on 15/02/2021 - Lpi ref: 21/21/21/VC00/024239 LKK REF : CC4/LPC21002846/bs3 [External Confidential]

Lonpac External - Confidential

Dear Jasper

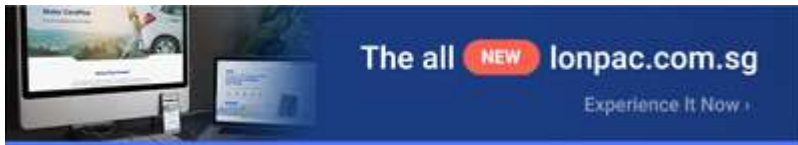
Please ignore my email dated 26 April 2021, I have misread the documents.

Will revert with mandate soon.

Thanks.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE
Sent: Monday, 26 April 2021 3:06 pm
To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident involving YP1124P & SLF2601D on 15/02/2021 - Lpi ref: 21/21/21/VC00/024239 LKK REF : CC4/LPC21002846/bs3 [External Confidential]

Lonpac External - Confidential

Dear Jasper

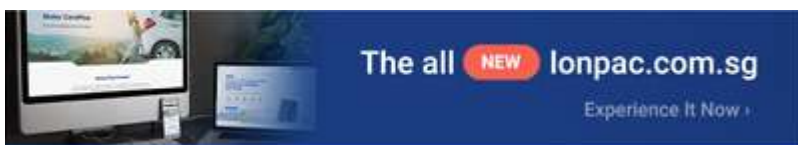
According to the survey report, the recommended repair amount is \$7,350.00. However, your revised offer is \$5,988.79.

Can you confirm again?

Thanks.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto)
Sent: Monday, 26 April 2021 11:04 am
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG ; Admin A
Subject: New Assignment (PRS) - Accident involving YP1124P & SLF2601D on 15/02/2021 - Lpi ref: 21/21/21/VC00/024239 LKK REF : CC4/LPC21002846/bs3 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **CYCLE & CARRIAGE AUTOMOTIVE PTE LTD** is as follows:

| TP CLAIMED | | REVISED -TO OFFER |
|---|--------------------|----------------------|
| Cost of Repair (w/gst) | \$ 5,988.79 | \$ 5,988.79 |
| Loss of Rental (8 days x \$160.00) (w/gst) | \$ 1,369.60 | \$ 1,369.60 |
| GIA Search | \$ 2.00 | \$ 2.00 |
| Proposed Total | \$ 7,360.39 | \$ 7,360.39 |

Breakdown of days is as follows:

| | |
|---|----------|
| Recommended repair days | 5 |
| Weekends / Downtime / Public Holiday | 3 |
| CLAIM DAYS | 8 |

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 20 April 2021 11:48 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving YP1124P & SLF2601D on 15/02/2021 - Lpi ref: 21/21/21/VC00/024239 LKK REF : CC4/LPC21002846/bs3 [External Confidential]

Lonpac External - Confidential

Dear Su Li

Appreciate if you can advise on status on an urgent basis.

Thank you.

Best Regards