

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 3 May 2021 5:26 PM
To: Reports (LKKAuto); 'Gnoh, Pau Loong'
Cc: SUR; Huey Yon (LKKAuto)
Subject: RE: Please reconfirm damage parts ; RE: Survey Report & Invoice of Vehicle SMW 1313R Ref: CMTD2100207/GPL
Attachments: SMW 1313R Damage photo2.pdf

Dear Pau Loong,

According to our surveyor, at the time of our inspection, it was observed that the front left wheel was orientated straight while the front right wheel was orientated left when the steering wheel of the vehicle is straight. This would indicate damage to the undercarriage of the vehicle.

Attached are photos showing the damage to the other parts as enquired in your email.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Reports (LKKAuto) <report@lkkauto.com>
Sent: Wednesday, 28 April 2021 5:29 PM
To: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Cc: SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: RE: Please reconfirm damage parts ; RE: Survey Report & Invoice of Vehicle SMW 1313R Ref: CMTD2100207/GPL

Dear Pau Loong,

Thank you for your email.

Dear Denise,

Kindly Assist.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong [<mailto:PauLoong.Gnoh@sompo.com.sg>]

Sent: Wednesday, 28 April 2021 5:25 PM

To: Elaine (LKK Auto)

Cc: 'SUR'; 'Huey Yon (LKKAuto)'

Subject: Please reconfirm damage parts ; RE: Survey Report & Invoice of Vehicle SMW 1313R Ref: CMTD2100207/GPL

Importance: High

Dear Elaine,

With reference to your email below dated 13/04/21, please recheck with your surveyor, based from attached footage and damage photo below,

we need verification and with your surveyor proof of photo that the following parts need to replace, [highlighted in pink lines](#) :

Qty	Description of Parts	Condition	Estimate B Workshop (
REPLACEMENT OF PARTS			
1	FRONT BUMPER	DEFORMED	1,508
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	593
1	FRONT BUMPER RETAINER RH	BROKEN	80
1	HEADLAMP RH	CRACKED	4,142
1	FRONT FENDER RH	DENTED	1,226
1	FRONT FENDER COWLING RH	SERVICEABLE	145
1	FRONT SHOCK ABSORBER RH	SERVICEABLE	1,048
1	FRONT KNUCKLE ARM RH	BENT	2,562
1	FRONT WHEEL BEARING RH	JAMMED	658
1	FRONT LOWER ARM RH	BENT	867
1	FRONT CONTROL ARM RH	BENT	1,256
1	FRONT TOP ARM RH	SERVICEABLE	1,103
1	FRONT STABILIZER BAR	SERVICEABLE	1,014
1	FRONT STABILIZER BAR LINK RH	SERVICEABLE	194
1	STEERING RACK & PINION	BENT	10,696
	LESS 10% DISCOUNT		-2,709
			24,389



[work from home]

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Tuesday, April 13, 2021 5:47 PM
To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: RE: Survey Report & Invoice of Vehicle SMW 1313R Ref: CMTD2100207/GPL

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pau Loong,

Enclose Survey Report of SMW 1313R.

Please ignore the previous email.

Thank you.

Best Regards,

Elaine | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine (LKK Auto) [<mailto:report@lkkauto.com>]
Sent: Tuesday, 13 April 2021 5:20 PM
To: 'Gnoh, Pau Loong'
Cc: 'Claims - Motor Survey'; 'SUR'; 'Huey Yon (LKKAuto)'
Subject: Survey Report & Invoice of Vehicle SMW 1313R Ref: CMTD2100207/GPL

Dear Pau Loong,

Enclose Survey Report of SMW 1313R.

Thank you.

Best Regards,

Elaine | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)