

Nivitha (LKK Auto)

From: do not reply <donotreply@axa.com.sg>
Sent: Tuesday, 2 March 2021 4:00 PM
To: Kitty Tan
Cc: filenet-ctom-p-sg
Subject: RE: S1M033Z4_TP REF: _Accident Involving SHC8526L & GBB7906G_along_JALAN BAHAR TURNING INTO PIE on 25/02/2021 PersonalAutoLine [2102-7051 (TOP) (PD)]

WITHOUT PREJUDICE

Hi,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, LKK Auto Consultants Pte Ltd, to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If you have not provided us with the workshop details, please let us have the workshop details.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards
XXXXXXXXXX

From: Kitty Tan [mailto:kitty_tan@rssolomon.com]
Sent: Tuesday, March 02, 2021 2:33 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>
Subject: [EXTERNAL] RE: S1M033Z4_TP REF: _Accident Involving SHC8526L & GBB7906G_along_JALAN BAHAR TURNING INTO PIE on 25/02/2021 PersonalAutoLine [2102-7051 (TOP)(PD)]

Dear Sirs,

We refer to our email to you dated 26 February 2021.

We were informed by our client's repairers, Topmax Auto Body Shop that your surveyor did not turn up for the pre-repair survey ("PRI").

Please contact your surveyor to call Topmax Auto Body Shop before 12 noon on Wednesday 3rd March 2021 for the PRI, failing which our client will proceed with the repair without further reference to you.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

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300 Beach Road The Concourse #12-02/03/04 Singapore 199555

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From: Kitty Tan

Sent: Friday, February 26, 2021 11:37 AM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>

Subject: RE: S1M033Z4_TP REF: _Accident Involving SHC8526L & GBB7906G_along_JALAN BAHAR TURNING INTO PIE on 25/02/2021 PersonalAutoLine [2102-7051 (TOP)(PD)]

Dear Sirs,

We refer to your email dated 26 February 2021.

We write to inform that our client will be appointing its own Surveyor.

In this respect, please arrange your surveyors to contact Ms. Carmen Chang of Topmax Auto Body Shop at office no. 67442653 and mobile no. 83714982 for a pre-repair survey of our client's vehicle located at Blk 3007 Ubi Road 1 #01-410 Singapore 408701.

Thank you and best regards,

Kitty Tan | Legal Secretary



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From: do not reply <donotreply@axa.com.sg>

Sent: Friday, February 26, 2021 11:28 AM

To: Kitty Tan <kitty_tan@rssolomon.com>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: S1M033Z4_TP REF: _Accident Involving SHC8526L & GBB7906G_along_JALAN BAHAR TURNING INTO PIE on 25/02/2021 PersonalAutoLine

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@axa.com.sg

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:	
1.	LKK Auto Consultants Pte Ltd
2.	Vicom Ltd
3.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Regards,
Shekhar Batham

AXA Singapore



From: Kitty Tan [mailto:kitty_tan@rssolomon.com]

Sent: Friday, February 26, 2021 10:22 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>

Subject: [EXTERNAL] RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING GBB 7906G AND SHC 8526L ON 25TH FEBRUARY 2021 AT ABOUT 1110 HRS [2102-7051 (TOP)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. GBB 7906G.

We are informed by India International Insurance Pte Ltd that SHC 8526L is not insured with them. Comfort taxis are insured by AXA Insurance Pte Ltd from 1st January 2021, enclosed herewith an email dated 26 February 2021 from India International Insurance Pte Ltd for your attention.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SHC 8526L at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair its vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop : Topmax Auto Body Shop
Address : Blk 3007 Ubi Road 1 #01-410 Singapore 408701
Contact : Ms. Carmen Chang at Mobile no. 83714982 and Office no. 67442653

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



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