Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 2 March 2021 11:20 AM

To: Loo Sile; assignments

Claims Dept of CTI; Irene Tay; motor; Tan Ling Ling (Candy); Sales; Yeh Kai; SUR Subject:

RE: OUR REF: SNM21D201164/C02/XD6516J/TAYHP & YOUR REF: YL8826Y, TO

CONDUCT PRS

Attachments: NOA.pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Si Le,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Loo Sile <sile@iaconsultingsg.com> Sent: Tuesday, March 2, 2021 11:07 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; motor <motor@iaconsultingsg.com>; Tan Ling Ling (Candy) <candy@iaconsultingsg.com>; Sales <sales@garage13.com.sg>;

Yeh Kai <seth@iaconsultingsg.com>

Subject: RE: OUR REF: SNM21D201164/C02/XD6516J/TAYHP & YOUR REF: YL8826Y, TO CONDUCT PRS

Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 02.03.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow Impact Analysis Consultant Andy Ho Impact Analysis Consultant Shandy Loh Impact Analysis Consultant

Michael Yap
Seth Yeh
Delta-V Consultant
Dames Ong
Delta-V Consultant
Delta-V Consultant
Delta-V Consultant
Cozon Engineers
Cozon Engineers
Denise Yap
Mccoy Pte Ltd
Delta-V Consultant
Cozon Engineers
Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards, Loo Si Le For and On behalf of Garage 13 Pte Ltd +65 6385 1171

---- On Tue, 02 Mar 2021 10:52:13 +0800 **Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>** wrote ----

Without Prejudice

Dear Si Le,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, March 2, 2021 10:44 AM

To: Tan Kah Leong < KahLeong.Tan@sq.cntaiping.com; Irene Tay

<irene.tay@sg.cntaiping.com>; sile@iaconsultingsg.com

Subject: OUR REF: SNM21D201164/C02/XD6516J/TAYHP & YOUR REF: YL8826Y, TO

CONDUCT PRS

Dear Kah Leong,

Please conduct PRS -YL8826Y urgently on behalf of Irene Tay.

Officer In Charge-Irene Tay -DID: 6389 6192

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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Taiping SG

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From: Loo Sile < sile@iaconsultingsg.com > Sent: Monday, March 1, 2021 3:20 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: motor < motor@iaconsultingsg.com >; Tan Ling Ling (Candy)

<<u>candy@iaconsultingsg.com</u>>; Sales <<u>sales@garage13.com.sq</u>>; Yeh Kai

<seth@iaconsultingsg.com>

Subject: ACCIDENT INVOLVING YL8826Y AND XD6516J ALONG TANAH MERAH COAST

RD ON 26.02.2021

Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards, Loo Si Le For and On behalf of Garage 13 Pte Ltd +65 6385 1171