



Co. Reg. No.: 201416720C

1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883

Tel : 6636 9100 Fax : 6636 9113

Date : 20/5/2021

Your Ref : CC6/AIG21002800/pa3

Our Ref : 0447/SMX9809U/TP/PC/0321

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way, #07-16

Singapore 079120

Attn : Motor Claims Dept.

Dear Sir/Madam

**ACCIDENT INVOLVING SMX9809U & SKN5187H ON 27/02/2021 ON BEDOK
NORTH STREET 3**

We refer to the above accident.

The accident was caused solely by the negligence of your insured and as a result, we had incurred the following Costs and Losses: -

Costs of Repair (Part by Part)	\$ 855.60
Loss of Use (3 days at \$80/day)	\$ 240.00
LTA TP Search Fee	\$ 7.45
Claimed Amount	<u>\$ 1,103.05</u>

Enclosed are the supporting documents for your perusal:

1. Invoice 0447
2. LTA Tax Invoice/Receipt
3. Certificate of Insurance
4. Letter of Authority and Indemnity
5. Satisfaction Voucher

Please let us hear from you within the next 14 days.

Yours faithfully



PREMIUM CARZ SERVICES PTE LTD



Co. Reg. No.: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel : 6636 9100 Fax : 6636 9113

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SMX480QU AND SKNS187H
AT/ALONG BEDOK NORTH ST-3
ON 27 DAY FEBRUARY MONTH 2021 YEAR

- a) I/We, the owner of vehicle no. SMX480QU hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 2 day March month 2021 year

Signature

Name

NRIC/ROC No.

Address

S.W.
:
Lau Siew Hoon / Silverlau Services
:
53428454W
:
Blk 140C Corporation Drive
#09-62
Singapore 613140

Company Stamp



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PREMIUM CARZ SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,000.00** (Global Sum) for vehicle no. **SMX 9809U** that was damaged pursuant to the accident which occurred on **27/02/2021** (date) along **BEDOK NORTH STREET 3** involving vehicle no/s **SKN 5187H**.

This is pursuant to the inspection conducted on **03/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SILVERLAU SERVICES** ("the third party claimant") of vehicle no. **SMX 9809U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMX 9809U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of June (month) 2021 (year)



Signed by appointed surveyor

A handwritten signature in blue ink, consisting of a stylized "A" or "H" shape.

Signed by "the workshop" (with chop)

settlement herein is strictly in relation to 3rd party
property damage claim and is without prejudice
to personal injuries claim



INVOICE: 0447

Co. Reg. No.: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel : 6636 9100 Fax : 6636 9113

Date : 20/5/2021

Bill To :

AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way, #07-16
Singapore 079120

Our Customer

Name : Silverlau Services
Co.Reg.No : 53428454W
Address : Blk 140C Corporation Drive
#09-62
Singapore 613140

Vehicle No : **SMX9809U**
Date of Accident : 27/2/2021
Model : Honda Vezel 1.5X
CVT

No.		Qty	Unit Price	Amount
1	To supply labour and materials to repair the above-mentioned vehicle to its pre-accident condition (Part by Part)	1	-	\$855.60
TOTAL				\$855.60

For Premium Carz Services Pte Ltd



* All cheque should be crossed and make payable to "Premium Carz Services Pte Ltd"

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Mar 2021 / 08:25:53

Receipt Date/Time : 02 Mar 2021 / 08:25:53

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210302-000253

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKN5187H				
As at 27 Feb 2021/21:40:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKN5187H Enquiry Fee 20210302082225991570	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	20210302082349222	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 22 March 2021 10:57 AM
To: michael@sng@usp.com.sg
Subject: ACCIDENT INVOLVING SKN 5187H(AIG) AND SMX 9809U AT/ALONG BEDOK NORTH STREET 3 ON 27/02/2021

22 March 2021

Mr Sng Chye Huat

[By Email Only]

Dear Sir/Madam,

You Ref: SKN5187H

Our Ref: CC6/AIG21002800/Apa3

ACCIDENT INVOLVING SKN 5187H(AIG) AND SMX 9809U AT/ALONG BEDOK NORTH STREET 3 ON 27/02/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMX9809U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Mar 2021 16:51	Clm Dtl Modified	Claimant's Name: -> SILVERLAU SERVICES.	[A] HOW MEI KWAN
2	02 Mar 2021 16:51	Clm Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
3	02 Mar 2021 16:51	Clm Created	Reg No: SMX9809U. Acct Date: 2021/02/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premium Carz Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	02 Mar 2021 16:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Mar 2021 16:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/11	[A] HOW MEI KWAN
6	02 Mar 2021 16:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Mar 2021 16:51	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	02 Mar 2021 16:52	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	02 Mar 2021 16:52	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	05 Mar 2021 16:14	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	05 Mar 2021 16:15	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	05 Mar 2021 16:38	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
13	05 Mar 2021 16:51	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
14	05 Mar 2021 16:53	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
15	28 May 2021 12:20	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	28 May 2021 12:20	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	28 May 2021 12:20	Clm Dtl Modified	JPJ Reg. Date: -> 2021/02/08.	[A] JOANNE LEE KHANG MIN
18	28 May 2021 12:20	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	05 Jun 2021 13:16	Adj Mandate Request	Cur.Req:1043.05:Liability: 100%(B22) *Quantum: (a)COR: \$855.60 + (b)LOU(3days x \$60.00): \$180.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,043.05 *2 recommendation repair days + 1PRS = 3days *For your approval please.	[A] CHEW HSIAO TONG
20	13 Jun 2021 18:09	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
21	13 Jun 2021 18:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/11	[I] Yong, Joanne
22	13 Jun 2021 18:25	Adj Mandate Set	Approved:1043.05.	[I] Yong, Joanne

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2674434	03 Mar 2021 11:13:39	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SMX9809U	SKN5187H	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2675185	05 Mar 2021 14:49:28	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMX9809U	HOW MEI KWAN	xx.xx
2697635	28 May 2021 12:20:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMX9809U	SKN5187H	11.00