


Re: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 15/6/2021 1:15 PM

To: Aunteng <aunteng@premiumcarz.com.sg>
Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (191 KB)
DV_SMX 9809U.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aunteng <aunteng@premiumcarz.com.sg>
Sent: Monday, 14 June 2021 1:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Hi Hsiao Tong

We confirm acceptance at global sum \$1,000.00.

Please expedite with DV for our endorsement and submission of final bill.

Regards
Aun Teng
Premium Carz Services Pte Ltd
Tel: 6636 9100 Fax: 6636 9113
1 Kaki Bukit Avenue 6
#01-90 Autobay@Kaki Bukit
Singapore 417883

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 14 June 2021 13:28
To: Aunteng <aunteng@premiumcarz.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Saturday, 12 June 2021 12:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Hi Hsiao Tong

Refer to your email dated 21/5/2021.

Till to date, we have yet to hear back from you advising us on the offer of settlement.

Please reply with offer of settlement or otherwise so that we can advise our client on the next course of action.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 21 May 2021 16:02

To: Aunteng <aunteng@premiumcarz.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 21/05/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Friday, 21 May 2021 10:02 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Hi Hsiao Tong

Attached LOD for your necessary action.

Regards
Aun Teng
Premium Carz Services Pte Ltd
Tel: 6636 9100 Fax: 6636 9113
1 Kaki Bukit Avenue 6
#01-90 Autobay@Kaki Bukit
Singapore 417883

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 05 April 2021 12:34
To: Aunteng <aunteng@premiumcarz.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Aunteng <aunteng@premiumcarz.com.sg>
Sent: Monday, 5 April 2021 10:04 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Hi Hsiao

Refer to your email dated 18/3/2021.

Is there any update from AIG?

Regards
Aun Teng
Premium Carz Services Pte Ltd
Tel: 6636 9100 Fax: 6636 9113
1 Kaki Bukit Avenue 6
#01-90 Autobay@Kaki Bukit
Singapore 417883

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 18 March 2021 09:33
To: Aunteng <aunteng@premiumcarz.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Without Prejudice

Hi Aun Teng,

Investigation is still ongoing.

We will get back to you once we receive update from AIG. Thanks..

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Wednesday, 17 March 2021 2:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Hi Hsiao Tong

Refer to your email dated on 5/3/2021.

Please advise whether the investigation result has been established.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 05 March 2021 16:26

To: Aunteng <aunteng@premiumcarz.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Case is under investigation.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Aunteng <aunteng@premiumcarz.com.sg>
Sent: Friday, 5 March 2021 11:43 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Hi Hsiao Tong/Mei Kwan

Attached video footage as requested.

Regards

Aun Teng
Premium Carz Services Pte Ltd
Tel: 6636 9100 Fax: 6636 9113
1 Kaki Bukit Avenue 6
#01-90 Autobay@Kaki Bukit
Singapore 417883

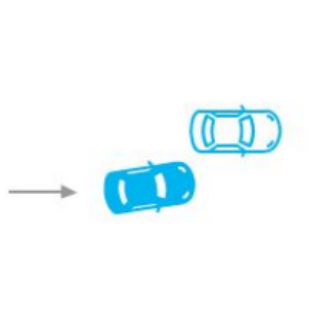
From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: 04 March 2021 17:13
To: Aunteng <aunteng@premiumcarz.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



CIRCUMSTANCES OF ACCIDENT

R2000007165 Circumstances Of Accident I was driving my vehicle SKN5187H out of Blk 539 car par into a mall road leading to Bedok North Street 3 main road. There was a vehicle SMX9809U parked close to the turning junction . I tried to avoid another car turning into the small road

so I swerved my car to the left and therefore hit the right side of the parked vehicle

resulting in scratches.

Please provide us the following and arrange for survey.

- *evidence i.e. video and scene photo*
- *PIR result (if any)*
- *Estimated cost of repair*

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 2 March, 2021 4:55 PM

To: Aunteng <aunteng@premiumcarz.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021 *** LKK REF: CC6/AIG21002800/pa3

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following and arrange for survey.

- **evidence i.e. video and scene photo**
- **PIR result (if any)**
- **Estimated cost of repair**

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Tuesday, 2 March, 2021 2:57 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: New Assignment - Accident involving SMX9809U & SKN5187H on 27/2/2021

Dear Officer-in-charge

Refer to the above matter.

Attached our client accident report for you to create a third-party file.

Our client's vehicle is SMX9809U.

Your insured's vehicle is SKN5187H (AIG).

Our client's vehicle will be surveyed by Adrian tomorrow.

Please forward us a copy of your insured's report and advise us on the liability.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883