

Hsiao Tong (LKKAuto)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Friday, 19 March 2021 3:37 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: AIG Ref: 4990898472SG // LKK Ref: CC6/AIG21002800/pa3 [ACCIDENT INVOLVING SKN 5187H(AIG) AND SMX 9809U ON 27/02/2021]

Dear Ms Chew,

The case is clear. Pls process to handle the matter.

Thank you.

Best regards,
Joanne Yong
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, March 18, 2021 9:32 AM
To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Subject: [EXTERNAL] RE: AIG Ref: 4990898472SG // LKK Ref: CC6/AIG21002800/pa3 [ACCIDENT INVOLVING SKN 5187H(AIG) AND SMX 9809U ON 27/02/2021]

This message is from an external sender; be cautious with links and attachments.

Hi Joanne,

We refer to your below email.

Kindly advise if investigation had been cleared as third party is checking status. Thanks.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Friday, 5 March 2021 4:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 4990898472SG // LKK Ref: CC6/AIG21002800/pa3 [ACCIDENT INVOLVING SKN 5187H(AIG) AND SMX 9809U ON 27/02/2021]

Dear Hsiao Tong,

Thank you for highlight to me regards to this accident.

I will submit for investigation for this matter.

Once we have received update will revert to you. Pls kindly inform the repairer that we are in the investigation.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, March 5, 2021 4:22 PM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] AIG Ref: 4990898472SG // LKK Ref: CC6/AIG21002800/pa3 [ACCIDENT INVOLVING SKN 5187H(AIG) AND SMX 9809U ON 27/02/2021]

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Hi Joanne,

We refer to the above matter.

Third party police report had mentioned that he believed that our driver is drunk.

Please advise if any investigation will be conducted by AIG for OI potential breach of policy and whether we may proceed DS.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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