

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 2 March 2021 12:49 PM
To: Tinie Ng Jing Ling; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D201169/C02/GBG7237K/LEWLC & YOUR REF: YP7404S, TO CONDUCT PRS
Attachments: 3699_001.pdf; SC1H21250001_05-02-2021_130729.pdf_safe.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.
Please note that insured yet to lodge accident report.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>
Sent: Tuesday, March 2, 2021 12:46 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM21D201169/C02/GBG7237K/LEWLC & YOUR REF: YP7404S, TO CONDUCT PRS

Dear Jenny,

Please appoint Adrian Ling (LKK).

Thanks & Best Regards,

Tinie Ng

Cust Care Specialist (Accident Repair)

ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 Singapore 408649
T: 68485721 | **M:** 68485726

W: www.SPARKcarcare.com



From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: 02 March 2021 12:33
To: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D201169/C02/GBG7237K/LEWLC & YOUR REF: YP7404S, TO CONDUCT PRS

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Without Prejudice

Our reference: **SNM21D201169/C02/GBG7237C/lewlc (insured yet to lodge report)**
Your reference: **YP7404S**

Dear Sirs / Madam,

ACCIDENT INVOLVING GBG7237C & YP7404S on 04/02/2021

We refer to your email of 01/03/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, March 2, 2021 12:03 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; TinieNg@sparkcarcare.com

Subject: OUR REF: SNM21D201169/C02/GBG7237K/LEWLC & YOUR REF: YP7404S, TO CONDUCT PRS

Dear Jenny,

Please conduct PRS - **YP7404S** urgently.

Officer In Charge-Jenny Lew-DID: 6389 6155.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>

Sent: Monday, March 1, 2021 4:10 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: DOA 04.02.2021 TO ARRANGE TP SURVEY YP7404S AGAINST GBG7237C

Dear Survey Team,

Kindly arrange survey for the above vehicle.

Thanks & Best Regards,

Tinie Ng

Cust Care Specialist (Accident Repair)

ComfortDelGro Engineering Pte Ltd

320 Ubi Road 3 Singapore 408649

T: 68485721 | **M:** 68485726

W: www.SPARKcarcare.com



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