

Nivitha (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Tuesday, 2 March 2021 10:52 AM
To: Nivitha (LKK Auto); SUR
Cc: Stanley Lai; Derrick Quok
Subject: TPPD Survey || PRS for our client's vehicle SHA 5934 Y and your insured's vehicle SKW 6606 L on 26.02.2021 || Our ref: C10009215/ST
Attachments: _SKW6606L-OI.pdf; SHA5934Y-TP.pdf

Hi Team

We wish to appoint LKK to survey TP vehicle on a without prejudice basis.

Contact person:

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrotauto.com / claims_ltm@bifrotauto.com / assessment_ltc@bifrotauto.com

There is no contact numbers provided.

Thank you,
-Julie

From: Assessment Dept <assessment_ltc@bifrotauto.com>
Sent: Tuesday, 2 March 2021 9:04 am
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Cc: Claims Dept <claims_ltv@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Claims <claims@budgetdirect.com.sg>; Stanley Lai <stanley.lai@budgetdirect.com.sg>
Subject: Re: PRS for our client's vehicle SHA 5934 Y and your insured's vehicle SKW 6606 L on 26.02.2021 || C10009215

WITHOUT PREJUDICE

Dear Sir/Mdm,

Our client has selected LKK..

Please let us have your claim number and office-in-charge's contact.

Please let us have the clearance of liability for direct settlement.

Please assign the pre-repair survey as soon as possible.

From: Assessment Dept <assessment_ltc@bifrotauto.com>
Sent: Monday, 1 March 2021 2:13 PM
To: Claims Dept <claims_ltv@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept

<claims_lts@bifrotauto.com>; Claims <claims@budgetdirect.com.sg>

Subject: PRS for our client's vehicle SHA 5934 Y and your insured's vehicle SKW 6606 L on 26.02.2021

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Loh Sin Hoe, to notify you of the aforesaid accident involving our client's vehicle SHA 5934 Y and your insured's vehicle SKW 6606 L on 26.02.2021.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SKW 6606 L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrotauto.com / claims_ltm@bifrotauto.com / assessment_ltc@bifrotauto.com

VEH IN (Date & Time) : **26.02.2021**

PRS ARRANGEMENT (Date & Time)

: **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Regina / Wilson

Assessment Dept

BIFROST AUTO PTE LTD

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Best Regards

Regina / Wilson

Assessment Dept

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