

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 4 March 2021 9:23 AM  
**To:** JOEL  
**Cc:** SUR  
**Subject:** RE: ECICS-OD SJN 1515H DOA: 01/03/2021

Dear Joel,

We have confirmed with officer, the excess should be WAIVED instead of \$500.00.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 2 March 2021 5:41 PM  
**To:** JOEL <[joel@falconair.com.sg](mailto:joel@falconair.com.sg)>  
**Subject:** ECICS-OD SJN 1515H DOA: 01/03/2021

Dear Joel,

As spoken with you.

As instructed by our client, please proceed to repair the insured vehicle **SJN 1515H (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

**Note: Kindly arrange our surveyor to conduct resurvey & before paint for all panels and parts.**

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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