

# J-MART MOTOR PTE LTD

Block 5, Defu Lane 10, #01-578,  
Defu Industrial Park C, Singapore 539186  
Tel : 6343-0934 Fax : 6343-0921  
Email : jmartauto@gmail.com  
Registration No: 201400246D  
GST Reg. No: 201400246D

China Taiping Insurance (S) Pte Ltd

Attn: Motor Claims Dept

Dear Sir / Madam

## **ACCIDENT INVOLVING VEHICLE NO SGQ 196X & SMK 7082E ALONG PIE ON 25/2/2021**

We understand that you are the insurer of SMK 7082E vehicle.

I/We wish to inform you that my/our vehicle SGQ 196X have been completed repairs to my/our satisfaction by M/s J-MART MOTOR PTE LTD. I/We therefore propose to claim from your as follows:

- |    |                                |            |
|----|--------------------------------|------------|
| 1. | Cost of Repair Plus GST        | S\$4601.00 |
| 2. | Loss of Rental (S\$120x 8Days) | S\$960.00  |
| 3. | Towing.                        | S\$ 00.00  |

**TOTAL                      S\$ 5561.00**

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



## AUTHORIZATION TO ACT.

I, Low Quan Lee Jasper (the third party claimant) of  
16A Simon Place (545957) (address), owner of SGQ 196X  
(vehicle no.) hereby authorize J-Mart Motor Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SGQ 196X that was damaged pursuant to the accident which occurred on  
25/2/2021 (date) along PIE (location)  
involving vehicle no/s SMK 7082E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 2 (day) of Mar (month) 20 21 (year)

X 

Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00041582000      Claim No : SNM21D201135/C02/SMK7082E/TANKL

Claimant : LOW QUAN LEE JASPER

Amount : S\$5,400.00  
SINGAPORE DOLLARS FIVE THOUSAND AND FOUR HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGQ 196X  
Insured Vehicle No. : SMK 7082E

Date of Loss : 25/02/2021  
Place of Accident : PAN ISLAND EXPRESSWAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM HOCK LIM  
Driver Name : LIM HOCK LIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 5,400.00
	=====
TOTAL . . . . .	S\$ 5,400.00
	=====

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Claimant Name : LOW QUAN LEE JASPER

NRIC No : SXXXX556A

Signature : 

Date : 16 09 21

Block 5 Defu Lane 10, #01-578  
Defu Industrial Park C, (S)539186  
Company Reg. No. 201400246D  
GST Reg No. 201400246D  
Email: [jmartauto@gmail.com](mailto:jmartauto@gmail.com)  
[jmartmotorpl@gmail.com](mailto:jmartmotorpl@gmail.com)  
Tel: 6343-0934 Fax: 6343-0921

Low Quan Lee Jasper  
PAYABLE BY China Taiping Insurance (Singapore) Pte Ltd

J - MART MOTOR PTE LTD

**AUTHORISED SIGNATURE**

**A & T CAR RENTAL PTE. LTD.** Co. Reg. No. 201600008M  
BLOCK 119 ALJUNIED AVENUE 2 #01-24 SINGAPORE 380119  
**HP: 9681 3079**

No.: 0089

DATE: 10/3/21

**OFFICIAL RECEIPT**

RECEIVED FROM Low Quan Lee Jasper

THE SUM OF DOLLARS Nine Hundred Sixty Only

BEING PAYMENT OF SJM 8537D 2/3/21 - 10/3/21

A & T CAR RENTAL PTE. LTD.

\$960/2

d/p

AUTHORISED SIGNATURE

CHEQUE NO.: \_\_\_\_\_



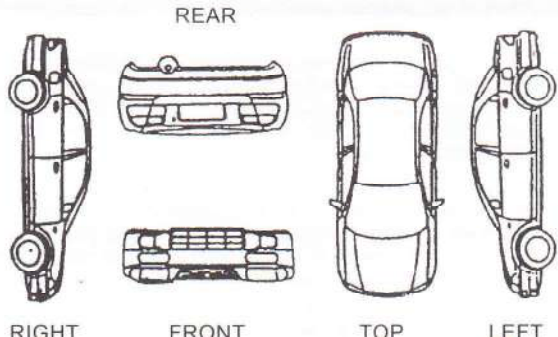

# A & T CAR RENTAL PTE. LTD.

Co. Reg. No. 201600008M  
BLOCK 119 ALJUNIED AVENUE 2 #01-24 SINGAPORE 380119

HP: 9681 3079

VRA No.: 0743

## VEHICLE RENTAL AGREEMENT


<b>HIRER'S PARTICULARS</b> Name: (as in I/C) <u>Low Quan Lee Jasper</u> NRIC / PASSPORT No: <u>S9504556A</u> Address (Res): <u>16A Simon Place C 545957</u>  Name & Address of Employer: _____  Occupation: _____ Driving Exp: _____ Driving Licence No: <u>As Above</u> D/L Type: <u>Local</u> / International Issue Date: _____ Date of Birth: _____ Tel: (O) _____ (R) _____ HP _____		Vehicle No: <u>55M 85370</u> Replace Veh No: _____ Mileage Out: _____ Mileage In: _____ Make & Model: <u>Toyota</u> Auto / Manual Group: <u>Auto</u> OUT: Date <u>2/3/21</u> Time: <u>9-40am</u> HIRE / PERIOD EXPIRY _____ COLLISION DAMAGE WAIVER Excess <u>2500</u> YES / NO PERSONAL ACCIDENT INSURANCE YES / NO																																																		
<b>ADDITIONAL DRIVER'S PARTICULARS</b> Name: (as in I/C) _____ NRIC / PASSPORT No: _____ Address (Res): _____  Driving Licence No: _____ D/L Type: Local / International Issue Date: _____ Date of Birth: _____ Occupation: _____ Driving Exp: _____		<table border="1"><thead><tr><th colspan="4">CHARGES</th></tr></thead><tbody><tr><td>Daily</td><td>8 @ \$</td><td>120</td><td>per day</td><td>\$ 960</td></tr><tr><td>Weekly</td><td>@ \$</td><td></td><td>per week</td><td></td></tr><tr><td>Monthly</td><td>@ \$</td><td></td><td>per month</td><td></td></tr><tr><td>Hours</td><td>@ \$</td><td></td><td>per hour</td><td></td></tr><tr><td>Others</td><td>@ \$</td><td></td><td></td><td></td></tr><tr><td>CDW</td><td>@ \$</td><td></td><td>per day / month</td><td></td></tr><tr><td>PAI</td><td>@ \$</td><td></td><td>per day / month</td><td></td></tr><tr><td colspan="4">Delivery Service</td><td></td></tr><tr><td colspan="4"><b>SUB TOTAL \$</b></td><td>960</td></tr></tbody></table>		CHARGES				Daily	8 @ \$	120	per day	\$ 960	Weekly	@ \$		per week		Monthly	@ \$		per month		Hours	@ \$		per hour		Others	@ \$				CDW	@ \$		per day / month		PAI	@ \$		per day / month		Delivery Service					<b>SUB TOTAL \$</b>				960
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<b>VEHICLE CHECK LIST</b> INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS  RIGHT FRONT TOP LEFT		<table border="1"><thead><tr><th colspan="7">PETROL LEVEL</th></tr></thead><tbody><tr><td>Out</td><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td><td></td></tr><tr><td>In</td><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td><td></td></tr><tr><td colspan="7">EXTENSION</td></tr><tr><td colspan="7">Collection Service</td></tr><tr><td colspan="7">Misc.</td></tr><tr><td colspan="6"><b>TOTAL CHARGES \$</b></td><td>960</td></tr></tbody></table>		PETROL LEVEL							Out	E	1/4	1/2	3/4	F		In	E	1/4	1/2	3/4	F		EXTENSION							Collection Service							Misc.							<b>TOTAL CHARGES \$</b>						960
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<b>ACCESSORIES CHECK</b> <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S/Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD <input type="checkbox"/> Cartridges		Rented Out By: _____  Hirer's Signature   Addition Driver's Signature _____																																																		

I had read and agreed to the terms and conditions on both sides of this agreement. If I have presented a charge/credit card for payment, I agreed that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All informations I had given **A & T CAR RENTAL PTE. LTD.** in connection with this agreement is true.

### \* IMPORTANT

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY **A & T CAR RENTAL PTE. LTD.**

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO **A & T CAR RENTAL PTE. LTD.** AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER / DRIVER
10/3/21	11-00am				

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 12 April 2021 4:19 PM  
**To:** PHILIP.HESED@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SMK 7082E AND SGQ 196X ON 25/02/2021

**Our Ref: CC6/CTI21002758/Aes3**

12 APR 2021

**LIM HOCK LIM**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMK 7082E AND SGQ 196X ON 25/02/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAuto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, 15 September 2021 3:29 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D201135/C02/SMK7082E/TANKL & YOUR REF: CC6/CTI21002758/Aes3-SGQ196X- TPP-DS

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

We refer to your email below.

Please proceed to offer up to \$5,401.00(all-in).

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Tuesday, 31 August 2021 9:19 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM21D201135/C02/SMK7082E/TANKL & YOUR REF: CC6/CTI21002758/Aes3-SGQ196X- TPP-DS

[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Your ref : SNM21D201135/C02/SMK7082E/TANKL  
Our ref : CC6/CTI21002758/Aes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **J-MART MOTOR PTE LTD**" at **\$5,401.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 8,670.10	\$ 4,601.00
2. Loss of Rental (8days x \$120)	\$ 960.00	\$ 800.00 (8days x \$100)
Total	\$ 9,630.10	<b>\$ 5,401.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Tuesday, 2 March 2021 2:28 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM21D201135/C02/SMK7082E/TANKL & YOUR REF: CC6/CTI21002758/Aes3-SGQ196X- TPP-DS

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for claims purpose and your necessary action.

Please seek our mandate before any claims settlement.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, March 2, 2021 2:13 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** OUR REF: SNM21D201135/C02/SMK7082E/TANKL & YOUR REF: CC6/CTI21002758/Aes3-SGQ196X- TPP-DS

Dear Kah Leong,

Please refer to the append email and attachment.

Kindly revert to LKK Auto on DS.

Officer In Charge-Tan Kah Leong -DID: 6389 6193.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

**Angie Foo**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城  
Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, March 2, 2021 10:06 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMK 7082E (OI : CTI - TBA) and SGQ 196X (TP : LKK REF - CC6/CTI21002758/Aes3) on 25/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGQ 196X at M/s J-MART MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**