Nivitha (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Monday, 1 March 2021 2:38 PM **To:** 'assignments'; 'SUR'; Nitha

Cc: 'Suann'; 'Billy'

Subject: RE: SNM21D201149/C02/YM8627A. FW: TP CLAIMS - SJG7719J AGAINST YM8627A

DOA 26/02/2021

Attachments: EST.pdf; RPT.pdf

[Strictly Confidential]

Dear Sirs

Please attend to the survey on WP basis.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Nitha <nitha@mova.com.sg> Sent: Monday, 1 March 2021 2:08 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: 'Suann' <suann@mova.com.sg>; 'Billy' <billy@mova.com.sg>

Subject: RE: SNM21D201149/C02/YM8627A/LOWCT / FW: TP CLAIMS - SJG7719J AGAINST YM8627A DOA

26/02/2021

Dear Cecilia,

Kindly assign LKK Mohd Taufikh.

Thank you Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314







From: Cecilia Low [mailto:cecilia.low@sq.cntaipinq.com]

Sent: Monday, 1 March 2021 11:51 AM

To: Nitha; Suann; 'Billy'

Subject: RE: SNM21D201149/C02/YM8627A/LOWCT / FW: TP CLAIMS - SJG7719J AGAINST YM8627A DOA

26/02/2021

[Strictly Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, 1 March 2021 11:38 AM

To: Nitha <nitha@mova.com.sg>; Suann <suann@mova.com.sg>; 'Billy' <billy@mova.com.sg>; Cecilia Low

<cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201149/C02/YM8627A/LOWCT / FW: TP CLAIMS - SJG7719J AGAINST YM8627A DOA

26/02/2021

Dear Cecilia,

Please conduct PRS for SJG7719J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Cecilia Low 63896530.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Nitha < nitha@mova.com.sg > Sent: Friday, 26 February 2021 6:46 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: 'Suann' < suann@mova.com.sg >; 'Billy' < billy@mova.com.sg >

Subject: TP CLAIMS - SJG7719J AGAINST YM8627A DOA 26/02/2021

Ref: YM8627A

Dear All.

Kindly assign surveyor and revert officer in charge.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314





