



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

16 APRIL 2021

**TIAN CHUNXIA
DRIVER: ZHANG YICHEN**

**13 LEEDON HEIGHTS
#32-45
SINGAPORE 266224**

Dear Sir/ Mdm

OUR REF : CC4/ASM21002742/Qga3

YOUR REF : SMX 6833T

**ACCIDENT INVOLVING SMX 6833T & FZ 4332H ALONG/AT UPPER CROSS STREET
(CAR PARK) ON 06/02/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Project 8 Motorworks** acting on behalf of the owner of **FZ 4332H** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, **Police Investigation result, appeal against the Traffic Police offence and status (if any)**
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter & Relationship with driver
- ADDEMDUM FORM TO BE SIGN & RETURN
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- COUNTER CLAIM STATUS AGAINST THIRD PARTY
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at [6749 4274](tel:67494274) or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



RE: Re:<MANDATE IA>

Type

 Question

Message

Hi, we will proceed to submit WP and temporary close off the case at our end. Thanks - CCL 09052022

Reply

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 15 March 2022 5:26 pm
To: 'PD Admin'
Subject: RE: [EXTERNAL] REQUEST FOR SURVEY - ACCIDENT ON 06/02/2021 INVOLVING FZ4332H & SMX6833T ALONG UPPER CROSS STREET *** LKK REF: CC4/ASM21002742/Qga3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: FZ 4332H
Our Ref: CC4/ASM21002742/Qga3

Dear Sir/Madam,

ACCIDENT INVOLVING FZ4332H & SMX6833T ON 06/02/2021

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AXA Insurance Pte Ltd.

Please respond **within 3 days** from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 15 February 2022 12:51 pm
To: PD Admin <pd@weliase.com>

Subject: RE: [EXTERNAL] REQUEST FOR SURVEY - ACCIDENT ON 06/02/2021 INVOLVING FZ4332H & SMX6833T ALONG UPPER CROSS STREET *** LKK REF: CC4/ASM21002742/Qga3

FINAL REMINDER

WITHOUT PREJUDICE

Dear Sir/Mdm,

Thanks for your acceptance.

Kindly provide LOA and Rental Agreement to release DV.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 9 February 2022 11:41 AM

To: 'PD Admin' <pd@weliase.com>

Subject: RE: [EXTERNAL] REQUEST FOR SURVEY - ACCIDENT ON 06/02/2021 INVOLVING FZ4332H & SMX6833T ALONG UPPER CROSS STREET *** LKK REF: CC4/ASM21002742/Qga3

3RD REMINDER

WITHOUT PREJUDICE

Dear Sir/Mdm,

Thanks for your acceptance.

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Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Friday, 21 January 2022 1:42 pm

To: 'PD Admin' <pd@weliase.com>

Subject: RE: [EXTERNAL] REQUEST FOR SURVEY - ACCIDENT ON 06/02/2021 INVOLVING FZ4332H & SMX6833T ALONG UPPER CROSS STREET *** LKK REF: CC4/ASM21002742/Qga3

2ND REMINDER

WITHOUT PREJUDICE

Dear Sir/Mdm,

Thanks for your acceptance.

Kindly provide LOA and Rental Agreement to release DV.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Monday, 3 January 2022 1:59 pm

To: PD Admin <pd@weliase.com>

Subject: RE: [EXTERNAL] REQUEST FOR SURVEY - ACCIDENT ON 06/02/2021 INVOLVING FZ4332H & SMX6833T ALONG UPPER CROSS STREET *** LKK REF: CC4/ASM21002742/Qga3

WITHOUT PREJUDICE

Dear Sir/Mdm,

Thanks for your acceptance.

Kindly provide LOA and Rental Agreement to release DV.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."