

Hsiao Tong (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Friday, 14 May 2021 11:06 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: AIG REF: 0235117110SG-003 || TP veh: SLJ9705X (DOA: 23/02/2021)

Hi Hsiao Tong

We have repudiated this claim to OI.

FYI and for your necessary follow-up to close off this matter.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ
Sent: Wednesday, May 12, 2021 3:52 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: AIG REF: 0235117110SG-003 || TP veh: SLJ9705X (DOA: 23/02/2021)

Hi Hsiao Tong

Thank you for following-up closely on this matter.

FYI. I have also attempted to contact OI but futile.

I shall seek my management direction on this matter and keep you posted in due course.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, May 12, 2021 3:31 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] RE: AIG REF: 0235117110SG-003 || TP veh: SLJ9705X (DOA: 23/02/2021)

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

Thank you for your email.

Insured home phone number was not in use. We have tried to call OI at 9818 7078 several times but he did not pick up the phone. The Normal letter, 2 AR registered letters, a letter to Traffic Police for reporting assistance were already been sent out. We have uploaded all the non-reporting letter in Merimen for your perusal.

We have also updated our attempts on calling insured in Merimen activity log for your reference.

In view of the above, kindly advise if AIG will repudiate the claim or else advise further instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 11 May 2021 5:50 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: AIG REF: 0235117110SG-003 || TP veh: SLJ9705X (DOA: 23/02/2021)

Hi Hsiao Tong

As spoken.

Below insured's residential number for your onwards engagement to get insured to report accident.

Home Phone
68413267

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, March 16, 2021 11:33 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] RE: AIG REF: 0235117110SG-003 || TP veh: SLJ9705X (DOA: 23/02/2021)

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

Noted.

We will follow up with insured. Thanks.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 16 March 2021 9:34 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: AIG REF: 0235117110SG-003 || TP veh: SLJ9705X (DOA: 23/02/2021)

Hi Hsiao Tong

Reference to the above matter handled by you.

Insured yet to report on said accident. Please follow-up with necessary reminder letter if any to do so.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.