# Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto) Sent: Monday, 1 March, 2021 2:32 PM To: Subramaniam, Divyashni; Admin A; assignments Cc: Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong Re: aigencrypt PRE-REPAIR INSPECTION REQUEST – YP962T vs SKA488R (OI) on Subject: D.O.A.: 30/05/2019 **Categories:** HMK Dear Sir/Madam, Thank you for your assignment. Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted. Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com > Sent: Monday, 1 March 2021 2:28 PM To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com> Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul < Yinrul. Hor@aig.com >; Teo, Ericweihong < Ericweihong. Teo@aig.com > Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST - YP962T vs SKA488R (OI) on D.O.A.: 30/05/2019 Hi, Please refer to the enclosed request from M/s Liu's Bro Auto Engrg Workshop. Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours If you have any queries/concerns, please let us know.

Thanks & Regards,

Divyashni Subramaniam

(Please be informed that OI GIA Report is not available as insured has yet to report the accident)

#### **AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: liusbro@ymail.com liusbro@ymail.com>

Sent: Monday, March 1, 2021 12:54 PM

To: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKA488R AND YP962T ON

30/05/2019

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank with Regard

Susan Low

M/s Liu's Bro Auto Engrg Workshop

From: Subramaniam, Divyashni

**Sent:** Mon, 1 Mar 2021 03:33:43 +0000

To: Susan Low

Cc:

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKA488R AND YP962T ON

30/05/2019 Dear Susan,

This email contains a secure message attachment, please click on it and it will lead you to a page with the AIG logo. Continue with clicking "to read the message" and you will be asked to complete a one-time registration to create an account.

Upon completion of this registration, you will be able to read the email securely.

Thanks & Regards,

# Divyashni Subramaniam

#### **AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

<u>Divyashni.Subramaniam@aig.com</u> | www.aig.sg

From: Susan Low < <a href="mailto:liusbro@ymail.com">liusbro@ymail.com</a> Sent: Monday, March 1, 2021 10:58 AM

To: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKA488R AND

YP962T ON 30/05/2019

This message is from an external sender; be cautious with links and attachments.

No password.

Unable to read the mail.

Please advise Thank. Best Regards,

Susan Low M/s Liu's Brother Auto Engineering Workshop No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883

Tel: 67411730 Fax: 67445746

On Monday, 1 March 2021, 10:29:31 am SGT, Subramaniam, Divyashni < divyashni.subramaniam@aig.com > wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息,请开启附件。

้นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

Email này đã được mã hóa, để đọc nội dung vui lòng mở tập tin đính kèm và làm theo hướng dẫn.

Click here by 2021-03-08 10:29 +08 to read your message.

After that, open the attachment.

## More Info

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From: <u>Divyashni.Subramaniam@aig.com</u>

To: <a href="mailto:liusbro@ymail.com">liusbro@ymail.com</a>

Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Ericweihong.Teo@aig.com 
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKA488R AND YP962T

ON 30/05/2019

Date: Mon, 1 Mar 2021 02:28:56 +0000

Without Prejudice

Your Reference: YP962T Our Reference: SKA488R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

# Name of Surveyor

## **Company Name**

Lawrence Ng Chun Kee

**Priority Services** 

Jeffrey Ong Leng Kiat

**Priority Services** 

Jimmy Lee

**Priority Services** 

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

**Chow Bo Xiong** 

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

**Mohammed Rasul** 

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

### Thanks & Regards,

## **Divyashni Subramaniam**

#### **AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

This message is from an external sender; be cautious with links and attachments.
Accident on 30/05/2019 Along Prinsep Street
Involving YP962T and SKA488R
We refer to the above accident and 3rd party claims.
we refer to the above accident and 5rd party claims.
We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.
Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.
Kindly arrange.
Thank you.
Best Regard!
Susan Low M/s Liu's Brother Auto Engineering Workshop No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 Tel: 6741 1730 Fax: 6744 5746
Date of Survey:-
Name of Authorise Surveyor:-
Surveyor Email:
Remark :-

### **IMPORTANT NOTICE:**

From: Susan Low < <a href="mailto:liusbro@ymail.com">liusbro@ymail.com</a> Sent: Monday, March 01, 2021 9:36 AM

To: AIG SGP, Claims-Survey < AIGSGP ClaimsSurvey@aig.com >

Subject: [EXTERNAL] Fw: Request for 3rd party claims survey YP962T Claims against SKA488R

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