



LETTER OF DEMAND

Your Ref: CC3/ATG2002719/PS3Our Ref: SLR 9650CTo: ATG

Dear Sirs,

ACCIDENT INVOLVING SLR 9650C & GBE 1186R ON 25/01/2011We are claiming on behalf of our client Junnimed Services Pte Ltdowner of vehicle number SLR 9650C involved in accident on 25/01/2011with vehicle GBE 1186R along/at Junnimed Building opposite carpark.

Description of claims:

Cost of Repairs \$ 6692.20 (incl 7% GST)Loss of Use/Rental \$ 120 X 4 Days = \$ 480 (incl 7% GST)Search Fee \$ 7.45 (incl 7% GST)Miscellaneous Fee \$ - (incl 7% GST)TOTAL \$ 7179.65 (incl 7% GST)We are claiming in full and final settlement of \$ 7179.65
payable to **Volkswagen Group Singapore Pte Ltd.**

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 16/02/2011


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)



I, JUNNIMED SERVICES PTE. LTD (the third party claimant") of
15 CHANGI NORTH ST. 1 #01-20 1-LOFTS @ CHANGI (address), owner of SLR 96500
(vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SLR 96500 that was damaged pursuant to the accident which occurred on
25/2/21 (date) along JUNNIMED BUILDING OPEN CAR PARK. (location)
involving vehicle no/s QBC 1186R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 01 (day) of March (month) 2021 (year)


Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,692.20 (Repair Cost), S\$428.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLR 9650C that was damaged pursuant to the accident which occurred on 25/02/2021 (date) along JUNNIMED BUILDING OPEN SPACE CARPARK (location) involving vehicle no/s GBE 1186R. This is pursuant to the inspection conducted on 03/03/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner JUNNIMED SERVICES PTE LTD (the third party claimant”) of vehicle no. SLR 9650C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLR 9650C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of 04 (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

Page 1/2

Document no. 12033106324
Document date 19-03-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021009730/ 1
Job order date 09-03-2021
Service Advisor TIOW CHUAN CHEE

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Company
JUNNIMED
SERVICES PTE. LTD.
15 CHANGI NORTH STREET 1
#01-20 I-LOFTS @ CHANGI
Singapore 498765

License plate SLR9650C	Model code 5G13HZ	First registration 31-08-2017	VIN WVWZZZAUZH114519	Model Golf 1.4 CLBM 92 TSI D7F	Mileage 101,292
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5G0807217BNGRU	Cover For Bumper Primed FRT BUMPER	1	pcs.	1,247.94	#1	1,247.94	1,335.30
5G0919493	Sensor Bracket	1	pcs.	14.51	#1	14.51	15.53
5G0919493A	Sensor Bracket	2	pcs.	14.51	#1	29.02	31.05
5G0919494	Sensor Bracket	1	pcs.	14.51	#1	14.51	15.53
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	78.91	#1	78.91	84.43
D 822150A1	Bonding Agent For Plastic	1	pcs.	62.81	#1	62.81	67.21
5G2941006E	Twin Halogen Headlamps RHF	1	pcs.	766.69	#1	766.69	820.36
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA: 25.2.2021 TP VEH: GBE1186R SURVEYOR: RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	5,494.39	7%	437.81	6,254.39	6,692.20
Total	760.00	5,494.39		437.81	6,254.39	6,692.20

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12033106324
Document date	19-03-2021
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2021009730/ 1
Job order date	09-03-2021
Service Advisor	TIOW CHUAN CHEE

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Company
JUNNIMED
SERVICES PTE. LTD.
15 CHANGI NORTH STREET 1
#01-20 I-LOFTS @ CHANGI
Singapore 498765

License plate	Model code	First registration	VIN	Model	Mileage
SLR9650C	5G13HZ	31-08-2017	WVWZZZAUZHW114519	Golf 1.4 CLBM 92 TSI D7F	101,292

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



Automotive Pte Ltd

Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Ms KOH MIELING SERENE

BLK 21 YISHUN ST 51

#02-04

Singapore 768085

Tel: 81338777

Tax Invoice

Inv No. : RKL21030151

Date : 16 Mar 2021

Ref : B16257

Currency : SGD

Terms : COD

RA No. : RKL21030044

Veh No. : SMK1417M

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES 15/03/2021 to 19/03/2021 VOLKSWAGEN GOLF : SMK1417M DRIVEN BY : KOH MEILING SERENE YOUR REF : VW-ALEX-SLR9650C	4.00	DAY	112.15	448.60

Remarks:

VW-ALEX-SLR9650C

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /
Account No.: 524-067097-001

Subtotal : S\$ 448.60
GST 7.0% : S\$ 31.40
Total : S\$ 480.00
Paid : S\$ 480.00
Outstanding : S\$ 0.00

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G**Automotive Pte Ltd**

Main Office: No. 22 Jalan Kilang, Singapore 159419

Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Young Branch: No. 15 Fan Young Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219

Tel: (65) 6604 7877

RENTAL AGREEMENT**RA NO. : B 16257**

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	GOLF	Vehicle No:	SMK1417 M	Singapore	Malaysia
Date/Time Out:	15/3/21		10am		
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		\$ 3500.00	\$ 3500.00	Signature
			Per Accident	Per Accident	
Date/ Time In:	18/3/21		3.45pm	Charges	
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F				
Change Over 1:	Date:	Initial:	Months @\$	Per Month	
Change Over 2:	Date:	Initial:	Weeks @\$	Per Week	
KM Out:	KM In:		4 Days @\$ 112.15	Per Day	\$ 448.60
			. Hours @\$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Name:	Koh Mei Ling Serene.		Rental Charges		
Address:	Blk 21 Yishun St 51		CDW @\$	per day / week / month	
	# 02-04		PAI @\$	per day / week / month	
	8C7680857.		Petrol Top-Up		
Identity Card No:	88223119F		Misc Charges		
Date of Birth:	03 Aug 1982		GST		\$ 31.40
Driving License:	S8223119F		Total		
Country of Issue:	SU		\$ 480.00		
Tel:	(HP) 8133 8777 (O)		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Nationality:	SU		Pre-Payment		
Effective Date:	28 Dec 2009.		Downpayment and Deposit		144
			Amount Refunded/ Due		
			Signature of Refund		
Additional Hirer			Remarks:	Pearlyn	
Name:			VW - Aux - SLR 9650C		
Address:			Invoice No:	Ref. No:	
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:					
Date of Birth:					
Driving License:			Sales-In Charge: michell.		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Feb 2021 / 10:53:33

Receipt Date/Time : 26 Feb 2021 / 10:53:33

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210226-001245

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - GBE1186R				
As at 25 Feb 2021/16:40:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.)				
1	Insurance Enquiry - GBE1186R			
	Enquiry Fee	7.00	0.49	7.49
	20210226105224268742			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	512972XXXXXX6171		eNETS Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 March 2021 12:21 PM
To: 'StationManager@corp.ds.fedex.com'
Subject: ACCIDENT INVOLVING GBE 1186R(AIG) AND SLR 9650C AT/ALONG 15 CHANGI NORTH ST 1 ON 25/02/2021

05 March 2021

M/s FEDERAL EXPRESS (SINGAPORE) PTE LTD

[By Email Only]

Dear Sir/Madam,

You Ref: GBE1186R

Our Ref: CC3/AIG21002719/ps3

ACCIDENT INVOLVING GBE 1186R(AIG) AND SLR 9650C AT/ALONG 15 CHANGI NORTH ST 1 ON 25/02/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLR9650C against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle had hit onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Mar 2021 14:53	Clim Dtl Modified	Claimant's Name: -> JUNNIMED SERVICES PTE. LTD..	[A] Lee Su Li
2	01 Mar 2021 14:53	Clim Veh Model Changed	(203425) VOLKSWAGEN GOLF 1.4 TSI (A7) (5G13GZ) (A).	[A] Lee Su Li
3	01 Mar 2021 14:53	Clim Created	Reg No: SLR9650C. Acct Date: 2021/02/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Volkswagen Group Singapore Pte Ltd ()	[A] Lee Su Li
4	01 Mar 2021 14:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	01 Mar 2021 14:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/10	[A] Lee Su Li
6	01 Mar 2021 14:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	01 Mar 2021 14:53	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	01 Mar 2021 14:54	Label Added	(23):Express.	[A] Lee Su Li
9	01 Mar 2021 14:54	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	08 Mar 2021 02:50	Adj Adjuster Assigned	ACCUSER4 -> MOHD RASUL	[A] Lee Su Li
11	05 Apr 2021 15:03	Adj Rpt Initiated		[A] HUEY YON
12	05 Apr 2021 15:03	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
13	05 Apr 2021 15:03	Clim Dtl Modified	JPJ Reg. Date: -> 2017/08/31.	[A] HUEY YON
14	05 Apr 2021 15:03	Clim Details Notified		[A] HUEY YON
15	18 Apr 2021 20:25	Adj Mandate Request	Cur.Req:7127.65:Liability: 100%(B22) *Quantum: (a)CORw/GST: \$6,692.20 + (b)LORw/GST(4days x \$100.00): \$428.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$7,127.65 *4recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
16	19 Apr 2021 11:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/10	[I] Yong, Joanne
17	19 Apr 2021 11:09	Adj Mandate Set	Approved:7127.65.	[I] Yong, Joanne

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2673735	01 Mar 2021 15:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLR9650C	GBE1186R	11.00
2683369	05 Apr 2021 15:03:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLR9650C	GBE1186R	11.00

