## **Denise Tay (LKKAuto)**

From: Denise Tay (LKKAuto)

**Sent:** Friday, 12 March 2021 1:55 PM

**To:** Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR

Cc: 'Chua, Gek Tiang Ruth'

**Subject:** RE: LKK(MC) \ CMTD2100650/RUC(nr) - SJU153M ( PRE-INSPECTION) ; YOUR REF :

FBP1449A (SOMPO)-DOA: 27/02/2021

**Attachments:** PRELI ADVISED SJU 153M.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SJU 153M

Date of survey: 1/3/2021

Number of days (estimated): 8 days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 1 March 2021 1:58 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Chua, Gek Tiang Ruth' < ruth.chua@sompo.com.sg>

Subject: RE: LKK(MC) \ CMTD2100650/RUC(nr) - SJU153M ( PRE-INSPECTION) ; YOUR REF : FBP1449A ( SOMPO)-DOA :

27/02/2021

Dear Sir/Mdm,

Thank you for the assignment.

#### BEST REGARDS

#### **G.NIVITHA**

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<sup>\*</sup> Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 1 March 2021 1:24 PM

To: MG Solution <mg3solution@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <<u>assignments@lkkauto.com</u>>; SUR <<u>sur@lkkauto.com</u>>

Cc: Chua, Gek Tiang Ruth < ruth.chua@sompo.com.sg>

Subject: LKK(MC) \ CMTD2100650/RUC(nr) - SJU153M ( PRE-INSPECTION) ; YOUR REF : FBP1449A ( SOMPO)-DOA :

27/02/2021

### Without Prejudice

Our Reference: CMTD2100650/RUC

Your Reference: SJU153M

Hi Ms Hong,

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK AUTO to survey the above vehicle.

#### Aside to LKK AUTO,

Please arrange Mr. Marcus to conduct the survey for SJU153M on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

## [Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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From: MG Solution <mg3solution@gmail.com>

**Sent:** Monday, March 1, 2021 1:11 PM **To:** Teo, Grace <grace.teo@sompo.com.sg>

Cc: Chua, Gek Tiang Ruth < ruth.chua@sompo.com.sg>

Subject: Re: CMTD2100650/RUC - SJU153M ( PRE-INSPECTION); YOUR REF: FBP1449A ( SOMPO)-DOA: 27/02/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace , We Choose LKK AUTO CONSULTANTS PTE LTD -

MARCUS CHUA

Thanks,

Ms Hong

On Mon, Mar 1, 2021 at 1:02 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

# Without Prejudice

Our Reference: CMTD2100650/RUC

Your Reference: SJU153M

Hi Ms Hong,

| We acknowledged receipt of your claim documents.  |
|---|
| Please be informed that Ms. Ruth Chua is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg .   |
| We regret to advise that Surveyor Adrian Ling is not in our list.   |
| If you are agreeable, we will appoint Mr. Kenneth or Mr. Marcus of LKK to survey the vehicle.   |
| Please be informed that we have yet to receive our insured's accident report.   |
| Hi Ruth,  |
| For your update.  |
| Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address. |
| Thank you.  |

[Working From Home with effect from 06 April 2020]

**Best Regards** 

**Grace Teo** 

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>



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<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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From: MG Solution <mg3solution@gmail.com>

Sent: Monday, March 1, 2021 12:24 PM

To: Claims - Motor Survey < <a href="MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>>

Subject: SJU153M (PRE-INSPECTION); YOUR REF: FBP1449A (SOMPO)-DOA: 27/02/2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.(CAR IN)

we prefer our single joint expert as below:

LKK AUTO CONSULTANTS PTE LTD -

ADRIAN LING WAI PING

Thank You.

Best Regards,

Ms Hong

## MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel: 6744 4165

Fax: 6744 4604



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