

## Claim Audit

| AUDIT TRAIL |                   |                                  |                                                                                                                                                                                                  |                                     |
|-------------|-------------------|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| No.         | On                | Audit                            | Remarks                                                                                                                                                                                          | By                                  |
| 1           | 24 Feb 2021 00:37 | <b>Clm Veh Model Changed</b>     |                                                                                                                                                                                                  | [ ] Merimen Administrator           |
| 2           | 24 Feb 2021 00:37 | <b>Clm Created</b>               | Reg No: SMJ2427H. Policy No: 1900016831-02. Acct Date: 2021/02/23. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:SP0R212N0001 | [I] Merimen Administrator           |
| 3           | 01 Mar 2021 11:42 | <b>Clm Registration Modified</b> | Init.Est.: -> 5,000 - 6,000.                                                                                                                                                                     | [I] Teo, Ericweihong                |
| 4           | 01 Mar 2021 14:04 | <b>Clm Registration Modified</b> | Setl.Type: 3->0. Claim Type: SC->OD.                                                                                                                                                             | [ ] Nivitha Govindasamy             |
| 5           | 01 Mar 2021 14:04 | <b>Adj Clm Retrieved</b>         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                           | [ ] Nivitha Govindasamy             |
| 6           | 01 Mar 2021 14:04 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                               | [A] Nivitha Govindasamy             |
| 7           | 01 Mar 2021 14:04 | <b>Adj Next Rpt Changed</b>      | Next Rpt: Final Rpt. Due Date: 2021/03/10                                                                                                                                                        | [A] Nivitha Govindasamy             |
| 8           | 01 Mar 2021 14:04 | <b>Adj Mandate Set</b>           | Approved: 0.00. Reinsp: Adj decides.                                                                                                                                                             | [A] Nivitha Govindasamy             |
| 9           | 01 Mar 2021 14:04 | <b>Clm Registration Modified</b> | Rep: 1137->200611.                                                                                                                                                                               | [A] Nivitha Govindasamy             |
| 10          | 01 Mar 2021 14:04 | <b>Clm Veh Model Changed</b>     | (206496) AUDI A5 2.0 SB TFSI S TRONIC (DESIGN) (A).                                                                                                                                              | [A] Nivitha Govindasamy             |
| 11          | 01 Mar 2021 14:04 | <b>Adj Adjuster Assigned</b>     | [None] -> ADRIAN LING                                                                                                                                                                            | [A] Nivitha Govindasamy             |
| 12          | 01 Mar 2021 15:22 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                                  | [A] HUEY YON                        |
| 13          | 01 Mar 2021 15:22 | <b>Insured Phone No Updated</b>  | [6598253586] -> [+656598253586]                                                                                                                                                                  | [A] HUEY YON                        |
| 14          | 01 Mar 2021 15:22 | <b>Clm Dtl Modified</b>          | Claim Conclusion: -> 3.                                                                                                                                                                          | [A] HUEY YON                        |
| 15          | 01 Mar 2021 15:22 | <b>Clm Dtl Modified</b>          | JPJ Reg. Date: -> 2019/02/26.                                                                                                                                                                    | [A] HUEY YON                        |
| 16          | 01 Mar 2021 15:22 | <b>Clm Details Notified</b>      |                                                                                                                                                                                                  | [A] HUEY YON                        |
| 17          | 01 Mar 2021 15:53 | <b>Adj Im. Advice Submitted</b>  | Next Rpt: Final Rpt. Due Date: 2021/03/10                                                                                                                                                        | [A] SHIAU CHAN                      |
| 18          | 01 Mar 2021 15:54 | <b>Adj Mandate Request</b>       | Cur. Req: 25179.00: DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.                                                                                                    | [A] SHIAU CHAN                      |
| 19          | 01 Mar 2021 17:15 | <b>Clm Registration Modified</b> | Acct Time: 08:55:00->08:00:00. Pol No: 1900016831-02->1900016831.                                                                                                                                | [I] Subramaniam, Divyashni          |
| 20          | 01 Mar 2021 17:18 | <b>Clm Registration Modified</b> | Acct Time: 08:00:00->00:00:00.                                                                                                                                                                   | [I] AIG OneClaim Integration User   |
| 21          | 02 Mar 2021 15:03 | <b>Clm Registration Modified</b> | Excess: -> 800.00. Excess Waived: -> 800.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                        | [I] Mithoo Singh, Aashweenjeet Kaur |
| 22          | 02 Mar 2021 15:03 | <b>Label Added</b>               | (20226): Coverage Confirmed.                                                                                                                                                                     | [A] Merimen Administrator           |

 **AUDIT TRAIL**

| No. | On                | Audit                       | Remarks                                                                                                                                                                                                                                               | By                 |
|-----|-------------------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 23  | 02 Mar 2021 15:38 | <b>Adj Next Rpt Changed</b> | Next Rpt:Final Rpt.Due Date:2021/03/10. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair | [I] Lim, Kok-Chong |
| 24  | 02 Mar 2021 15:38 | <b>Adj Mandate Set</b>      | Approved:22363.00:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.             | [I] Lim, Kok-Chong |

**Date From**    
**Date To**    
**Audit Type**   **Go**

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 2673757     | 01 Mar 2021 15:22:43 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SMJ2427H |       | 11.00  |