

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 21.05.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMP 8659J / SMX 5895X ON 01.03.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SMP 8659J** , which was involved in the captioned accident with your insured vehicle no: **SMX 5895X** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 27,820.00
2) Loss of Rental	\$ 11,100.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 38,922.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 01.03.2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SMP 8659J / SMX 5895X

ALONG SLE Before Exit Woodlands Avenue 12

ON 01.03.2021

I/We, Tan Poh Chye

of (NRIC No./ROC No.) S 6824120J

of Blk 305 Clementi Avenue 4 # 02-393 Singapore 120305.

owner of vehicle no. SMP 8659J in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SMP 8659J at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner :

Tan Poh Chye

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00016232100

Claim No : SNM21D201154/LKKDS

Claimant : TAN POH CHYE

Amount : S\$ 34,622.00

SINGAPORE DOLLARS THIRTY FOUR THOUSAND SIX HUNDRED AND TWENTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMP 8659J

Insured Vehicle No. : SMX 5895X

Date of Loss : 01/03/2021

Place of Accident : ENTRANCE OF SLE TWDS BKE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MOOK HONG WAI

Driver Name : MOOK HONG WAI

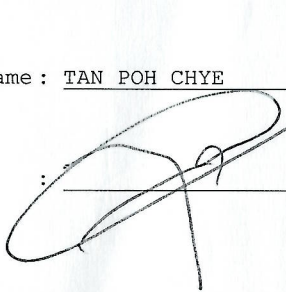
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	27,820.00
(3) Loss of Use /Rental/ Earning	S\$	6,800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	34,622.00
	=====	

Claimant Name : TAN POH CHYE

NRIC No : S6824120J

Signature : 

Date : 13 Sep 2021

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22274

Date : 21.05.2021

Vehicle No : SMP 8659J

Make/Model : TOYOTA LEXUS

Chassis/Eng# :

Accident Date : 01.03.2021

Claim No :

Reference : 0321 -22274

Policy No :

	Amount
To proceed on lump sum repair	S\$ 26000.00

E. & O. E.

Total : S\$ 26000.00

GST @ 7% : S\$ 1820.00

Amount Due : **S\$ 27820.00**


for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: TAN POH CHYE

Invoice : DCR-2021-04-31

Date : 28.04.2021

Agreement No : 21723

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SGQ 555T</u> (0321-22274)	\$ 11,100.00
Rental Period from <u>22.03.2021</u> to <u>28.04.2021</u> .	

E. & O. E.	Total	<u>\$ 11,100.00</u>
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SHI YING
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21723

Name: Tan Poh Chye (S6824120J)			REG. No. SGA 5RT		MAKE MODEL:							
ADDRESS: Blk 305 Clementi Avenue 4 #02-293 Singapore 120305.			KM IN		DATE & TIME IN 28.04.2021 @ 16:45pm							
			KM OUT		DATE & TIME OUT 22.03.2021 @ 12:00pm							
			KM DRIVEN		TIME USED							
NAMED DRIVER: Tan Suat Muay												
DRIVING LICENCE NO S1798361Z		DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@S\$				
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		37 DAYS		@S\$ 300.00		\$11,000.00		
ADD NAMED DRIVER										WEEKS @S\$		
DRIVING LICENCE NO										MONTHS @S\$		
PASSPORT NO										SUB-TOTAL		
DATE OF EXPIRY										TOTAL RENTAL		\$11,100.00
DATE OF ISSUE										DELIVERY FEE		
PLACE OF ISSUE										COLLECTION FEE		
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)										PER DAY \$		
										PER WEEK \$		
										PER MONTH \$		
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)										PER DAY \$		
										PER WEEK \$		
										PER MONTH \$		
PREPAYMENT										TOTAL CHARGE		
CHECK										DEPOSIT		
CASH												
RECEIPT NO.										NETT CHARGE		
AMOUNT DUE / REFUND												

IMPORTANT NOTES:

This vehicle is licensed to carry 04 passengers only.

No refund will be given for vehicle returns early.

No refund will be given for period left in vehicle.

Hirer is liable to pay loss of earnings while damaged vehicle is under repair.

Hirer is liable to pay all parking fee and traffic summonses.

Vehicle return during office hour only.

No service on Public Holiday and Sunday.

Geographical areas: Singapore & West Malaysia.

Driver must be:

a) 18 years old and above.

b) Holding a valid relevant class of driving license.

The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement.

The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.

ADDITIONAL CONDITIONS:

COMPREHENSIVE COVERED EXCESS:

*Section I - Used in S'pore Only : SGD 2000.00

*Section I - Used Outside S'pore : SGD 4000.00

*Section II - Used in S'pore Only : SGD 1500.00

*Section II - Used Outside S'pore : SGD 3000.00

*W/Screen Excess In S'pore : SGD 100.00

*W/Screen Excess Outside S'pore : SGD 100.00

THIRD PARTY COVERED EXCESS:

*Hirer must bear all costs to the damages of the return vehicle.

*Section II - Used in S'pore Only : SGD 1500.00

*Hirer must bear all costs to the damages of the return vehicle.

*Section II - Used Outside S'pore : SGD 3000.00

YOUNG AND INEXPERIENCE DRIVER

Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience.

COMPREHENSIVE COVERED EXCESS:

*Section I - Used in S'pore Only : SGD 6000.00

*Section I - Used Outside S'pore : SGD 12,000.00

*Section II - Used in S'pore Only : SGD 6000.00

*Section II - Used Outside S'pore : SGD 12,000.00

*W/Screen Excess In S'pore : SGD 100.00

*W/Screen Excess Outside S'pore : SGD 100.00

THIRD PARTY COVERED EXCESS:

*Hirer must bear all costs to the damages of the return vehicle.

*Section II - Used in S'pore Only : SGD 6000.00

*Hirer must bear all costs to the damages of the return vehicle.

*Section II - Used Outside S'pore : SGD 12,000.00

Hirer is responsible for any costs to the
THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES
OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMX5895X

Date of Accident

01/03/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance**

Period of Insurance **20/01/2021 - 19/01/2022**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **01/03/2021 09:42**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SMX 5895X & SMP 8659J ALONG/AT ENTRANCE OF SLE TWDS BKE ON 01/03/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sat 7/31/2021 6:05 PM

To: hwmook@yahoo.com.sg <hwmook@yahoo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI21002707/Ura3q2

MOOK HONG WAI – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMX 5895X & SMP 8659J ALONG/AT ENTRANCE OF SLE TWDS BKE ON 01/03/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMP 8659J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D201154/C02/SMX5895X/LOWCT / FW: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Wed 8/25/2021 11:16 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Jaslin,

Please proceed as proposed.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 13 August 2021 4:28 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D201154/C02/SMX5895X/LOWCT / FW: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SMX 5895X (CTI) AND SMP 8659J (TP) ON 01/03/2021

We refer to the above matter.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$36,322.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 68,430.20	\$ 27,820.00 (\$26,000.00 + 7% GST)
2. Loss of Rental(37 days x \$300.00)	\$ 11,100.00	\$ 8,500.00(34 days x \$250.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 28 days for repair + 1PRS + 1PH + 4SUN= 34 Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, August 2, 2021 11:04 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201154/C02/SMX5895X/LOWCT / FW: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

Dear Jaslin,

No Video footage available.

Please assist get from Insured.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Saturday, 31 July 2021 6:03 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D201154/C02/SMX5895X/LOWCT / FW: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

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Dear Jacqueline

Kindly advise if insured's video footage is available.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, May 31, 2021 12:04 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201154/C02/SMX5895X/LOWCT / FW: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

Dear Jaslin,
Please find attached Ins SAS report for your necessary action.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI
Sent: Monday, 31 May 2021 10:35 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D201154/C02/SMX5895X/LOWCT / FW: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

Dear Sir,

Kindly note case handler is Jacqueline Tan. Cecilia is no longer in motor.

Dear Jacqueline,

Fya.

Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Saturday, 29 May 2021 12:18 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SNM21D201154/C02/SMX5895X/LOWCT / FW: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

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Dear Cecilia

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, April 9, 2021 5:50 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D201154/C02/SMX5895X/LOWCT / FW: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 19 March, 2021 2:31 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D201154/C02/SMX5895X/LOWCT / FW: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 5 March, 2021 4:52 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201154/C02/SMX5895X/LOWCT / FW: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

Dear Sir,

Please note that officer in charge for this case is Cecilia Low.

Claim no. SNM21D201154/C02/ SMX5895X/LOWCT.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 5 March 2021 10:02 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMX5895X (OI : CTI - TBA) AND SMP8659J (TP : LKK REF - CC6/CTI21002707/Ura3) on 01/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMP 8659J at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)