

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 5 March 2021 1:13 PM
To: Admin-D (LKKAUTO); Teo, Grace; assignments; SUR
Cc: Ye, Yong Kang Melvin
Subject: RE: LKK(MC) \ CMTD2100624/MYE - ARRANGE PRI FOR SMH 7584P (YOUR REF: SLS2629G) ACC ON 25.02.21 - VEH IN
Attachments: PRELI ADVISED SMH 7584P.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SMH 7584P**

Date of survey: 3/3/2021

Number of days (estimated) : 7 days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 1 March 2021 9:41 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: Re: LKK(MC) \ CMTD2100624/MYE - ARRANGE PRI FOR SMH 7584P (YOUR REF: SLS2629G) ACC ON 25.02.21 - VEH IN

Dear Sir/Madam,

Thank you for your assignment.

Repairer arrange on 02-03-2021.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 1 March 2021 9:19 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK(MC) \ CMTD2100624/MYE - ARRANGE PRI FOR SMH 7584P (YOUR REF: SLS2629G) ACC ON 25.02.21 - VEH IN

Hi LKK,

Attached herewith both reports

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Monday, March 1, 2021 9:17 AM

To: Juliana . <juliana@apautomotive.services>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Admin AP Automotive Services <mota@apautomotive.services>;

Nic Chia <nic@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; John Ong

<john@apautomotive.services>; Paul Ho <paul@apautomotive.services>

Subject: LKK(MC) \ CMTD2100624/MYE - ARRANGE PRI FOR SMH 7584P (YOUR REF: SLS2629G) ACC ON 25.02.21 - VEH IN

Without Prejudice

Our Reference: CMTD2100624/MYE

Your Reference: SMH7584P

Hi Juliana,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SMH7584P** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Juliana . <juliana@apautomotive.services>

Sent: Monday, March 1, 2021 9:13 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Admin AP Automotive Services <mota@apautomotive.services>; Nic Chia <nic@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>
Subject: Re: PRI \ CMTD2100624/MYE - ARRANGE PRI FOR SMH 7584P (YOUR REF: SLS2629G) ACC ON 25.02.21

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Grace

We are pleased to choose MARCUS from LKK to inspect our client vehicle

Looking forward to hear from you soon

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



Ms Juliana

**AP Automotive Services Pte Ltd
(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886

On Mon, 1 Mar 2021 at 09:04, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2100624/MYE

Your Reference: SMH7584P

Without Prejudice

EMAIL ONLY

Date: 01/03/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S AP AUTOMOTIVE SERVICES PTE LTD

Dear Juliana,

ACCIDENT INVOLVING SLS2629G & SMH7584P ON 25.02.2021

We refer to your Notice of Accident dated 26/02/2021.

*Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg.*

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey			Selection (Indicate as tick)
	Motor Surveyor	Surveyor	
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

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From: Juliana . <juliana@apautomotive.services>

Sent: Friday, February 26, 2021 5:27 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Cc: Admin AP Automotive Services <mota@apautomotive.services>; Nic Chia <nic@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>

Subject: ARRANGE PRI FOR SMH 7584P (YOUR REF: SLS 2629G)

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Dear Sir / Madam

Kindly arrange your surveyor to inspect our vehicle at

**56 Loyang Way,
#04-04 Loyang Enterprise Building,
Singapore 508775**

Contact Person : ELF 8749 6614

Your Insured : SLS 2629G

DOA: 25.02.2021

Location: LOR 2 TPY TWDS PIR (CHANGI)

TIME:13:05HRS

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



Ms Juliana

**AP Automotive Services Pte Ltd
(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A
Singapore 528840

TEL : 6970 4786
FAX : 6787 4886