

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 7154 H**
Your Ref : **SLG 8124 U**

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 10.02.2021 @ 22:35 hours along Sentosa Gateway involving vehicles SHC 7154 H and SLG 8124 U

We refer to the above-mentioned accident.

We are claiming as per below:-

| | | |
|---|-----------|------------------|
| 1. Repair Cost – Lump Sum (With GST) | \$ | 14,338.00 |
| 2. Loss of Income for 24 Days x \$80/- per day | \$ | 1,920.00 |
| 3. Loss of Rental for 24 Days x \$110.67 per day (With GST) | \$ | 2,656.08 |
| 4. LTA/GIA Search fee (With GST) | \$ | 7.45 |
| 5. Towing Fee | \$ | 80.00 |
| TOTAL | \$ | 19,001.53 |

Enclosed herewith a copy each of relevant LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

DOA: 10.02.2021
DV: #16200
SHC 7154 H
AIG

LETTER OF AUTHORISATION

Accident on 10.02.2021 @ 22:35 hours along Sentosa Gateway involving vehicles SHC 7154 H and SLG 8124 U

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 7154 H** at my request, I/We, **CITYCAB PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199502839G** the owner of motor vehicle no **SHC 7154 H**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 28 day of Jan (month) 2022 (year)



→ Joseph (S) 28/01/2022
Signed by "the claimant"

Name: **CITYCAB PTE LTD**

UEN No: 199502839G

CITYCAB PTE LTD
CO. REG. NO. 199502839G

Joseph Koh
Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh

505TS567L
DOA: 10.02.2021
DV: 816200
SHC 7154H
AIG

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

"We/I, BIFROST AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$16,200.00 (Global Sum) for vehicle no. SHC 7154H that was damaged pursuant to the accident which occurred on 10/02/2021 (date) along STRAITS OF SENTOSA GATEWAY involving vehicle no/s SLG 8124U.

This is pursuant to the inspection conducted on 01/03/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD (the third party claimant") of vehicle no. SHC 7154H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 7154H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 01 (month) 2022 (year)



ABT

Signed by appointed surveyor



Signed by "the workshop" (with chop)

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Inv. No. : BA.LT.2201016
Inv. Date : 28-01-2022
Ref : 10.02.2021
Terms : 30 Days
Veh. No. : SHC 7154 H
Make & Model : i40

| # | Description | Qty | Rate | Total | Tax |
|---|--|-----|-------------|-------------|----------|
| 1 | LUMP SUM REPAIR AS RECOMMEDED BY SURVEYOR | 1.0 | \$13,400.00 | \$13,400.00 | \$938.00 |

Subtotal for invoice : S\$13,400.00

GST (7.0%) : S\$938.00

Total : S\$14,338.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



A handwritten signature in blue ink, consisting of stylized cursive letters.

(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CC21020240



Date: 17 December 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/02/2021 @ 22:35 hrs
ALONG SENTOSA GATEWAY
INVOLVING SLG8124U

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7154H** (the "Taxi"). The Taxi was hired to **TAY SWEE WACK IC NO SXXXX643E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Feb 2021 / 09:12:09

Receipt Date/Time : 26 Feb 2021 / 09:12:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210226-000532

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|-----|--|-------------------------------|------------------------|------------------------------|
|-----|--|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - SLG8124U

As at 10 Feb 2021/22:35:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

| | | | | |
|---|---|------|------|------|
| 1 | Insurance Enquiry - SLG8124U Enquiry Fee 20210226091117875021 | 7.00 | 0.49 | 7.49 |
|---|---|------|------|------|

| | | | |
|------------------|------|------|------|
| Sub-Total | 7.00 | 0.49 | 7.49 |
|------------------|------|------|------|

| | | | |
|------------------------------|------|------|------|
| Total Before Rounding | 7.00 | 0.49 | 7.49 |
|------------------------------|------|------|------|

| | | | |
|----------------------------|--|--|------|
| Rounding Difference | | | 0.04 |
|----------------------------|--|--|------|

| | | | |
|-----------------------------|--|--|------|
| Total Amount Payable | | | 7.45 |
|-----------------------------|--|--|------|

Paid By

| | | |
|------------------|-------------------|------|
| 411911XXXXXX7094 | eNETS Credit Card | 7.45 |
|------------------|-------------------|------|

| | |
|-------|------|
| Total | 7.45 |
|-------|------|

| | |
|-------------|------|
| Cash Change | 0.00 |
|-------------|------|

| | |
|-----------------|------|
| Tendered Amount | 7.45 |
|-----------------|------|

| | |
|--------------------------|------|
| Excess Refundable Amount | 0.00 |
|--------------------------|------|

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 204796

Date: 24/2/2021

寶號

Messrs: LTM

車號

Vehicle No: SHC 7154H

車型

Model No: I40

時間(日/夜)

Time (day/night):

Contact No:

由

Location: TP Pound

到

To: Veryang CDG

Cash \$:

80/-

其他

Others:

經手人

Authorised By:

Tow Truck

Driver Name:

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☒ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

Payment Voucher

| | | | |
|---|--|---|--------------------------------|
| Pay To | HIRER NAME : Tay Swee Wack HIRER IC NO : S xxxx643E [Name as per Bank Account/ NRIC] | Payment Type : Cheque No.: Date : | Cheque 305044 26/02/2021 |
| Details of Payment | | | \$ |
| LOSS OF INCOME (\$80.00 PER DAY) (FROM _____ TO _____ [_____ DAYS] TAXI NO. SHC 7154 H DOA : 10 Feb 2021 REFER NO. 201022 <div style="text-align: center;"> <p>8days mc</p> <p>\$80 x 8 = \$640</p> </div> | | | |
| Amount : | | | \$ 640 |

For commission, referral fees, loss of use/rental and other payments to customers :

| | |
|--------------|--------------------------|
| Checked I : | Claims / Operations Dept |
| Verified B : | Finance Dept |

[Pls initial & insert date]

Prepared By :

LEONG
26/02/2021

Authorised & Approved By :

Lim
26/02/2021

Received by :

DATE :

20/5/21

| Code | Account Name | Dept Code | Location | Dr / (Cr) |
|------|--------------|-----------|----------|-----------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 17 June 2021 12:34 PM
To: JASONLOW2003@YAHOO.COM.SG
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21002682/g3 *** ACCIDENT INVOLVING SLG 8124U & SHC 7154H ON 10/02/2021 ***

Our Ref: CC4/AIG21002682/g3
17 JUNE 2021

HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD
DRIVER: TAN TIN KWANG

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 8124U & SHC 7154H ON 10/02/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHC 7154H**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Kindly provide the following to us:

1. TRAFFIC POLICE INVESTIGATION RESULT
2. ACCIDENT VIDEO FOOTAGE

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHC7154H (9771514628SG)**
[SLG8124U]

TP
CITYCAB PTE LTD
Feb 10 2021 12:00AM
[Hock Chuan Heng Car]
Bifrost Auto Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **18/01/2022 14:50 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$16514.16) - SHC7154H - Claim Handler: Yong, Joanne**

Approved:16514.16.