

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 30 December 2021 9:23 AM
To: Advance Auto Garage
Cc: Admin A
Subject: RE: Your ref : SLX 6658U / DOA : 06/02/2021 *** LKK REF: CC6/AIG21002678/Apa3
Attachments: DV_SLX 6658U.pdf

Without Prejudice

Hi Xavier,

As per our tele-conversation yesterday, we confirm settlement at a global sum of \$1,020.00(all-in).

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Advance Auto Garage <advanceag@hotmail.com>
Sent: Wednesday, 29 December 2021 2:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref : SLX 6658U / DOA : 06/02/2021 *** LKK REF: CC6/AIG21002678/Apa3

Hi Hsiao Tong

Thank you for your offer. However, we would like to counter proposed **\$1,200** and hope you will reconsider the offer.

Hope to hear a favourable reply from you soon. Thank you.

Best Regards,

*Xavier Lim
(+65) 9007 9247
Advance Auto Garage
23 Kaki Bukit Avenue 4, #04-01
Vicom Kaki Bukit Inspection Center
Singapore 415933*

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 29 December 2021 1:10 pm
To: Advance Auto Garage <advanceag@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref : SLX 6658U / DOA : 06/02/2021 *** LKK REF: CC6/AIG21002678/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have reviewed the matter and we are of the view that both parties should exercise caution.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$1,000.00(all-in)** towards your client's claim.

Please confirm acceptance.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Advance Auto Garage <advanceag@hotmail.com>
Sent: Friday, 10 December 2021 2:01 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref : SLX 6658U / DOA : 06/02/2021 *** LKK REF: CC6/AIG21002678/Apa3

Hi Hsiao Tong

We submit the LOD again for your review. Hope to hear from you soon. Thanks.

Best Regards,

*Xavier Lim
(+65) 9007 9247
Advance Auto Garage
23 Kaki Bukit Avenue 4, #04-01
Vicom Kaki Bukit Inspection Center
Singapore 415933*

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 10 December 2021 1:55 pm
To: Advance Auto Garage <advanceag@hotmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref : SLX 6658U / DOA : 06/02/2021 *** LKK REF: CC6/AIG21002678/Apa3

Dear Sir / Madam,

Thank you for your email.

Case has been reassigned to HT.

Please email us LOD for our necessary action.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Advance Auto Garage [<mailto:advanceag@hotmail.com>]
Sent: Friday, December 10, 2021 1:49 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref : SLX 6658U / DOA : 06/02/2021

Hi Jasper

We would like to follow up on the LOD that was sent by hand.

Hope to hear from you soon.

Best Regards,

*Xavier Lim
(+65) 9007 9247
Advance Auto Garage
23 Kaki Bukit Avenue 4, #04-01
Vicom Kaki Bukit Inspection Center
Singapore 415933*

From: Advance Auto Garage
Sent: Friday, 24 September 2021 10:55 am
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref : SLX 6658U / DOA : 06/02/2021

Hi Jasper

Please see attached photos for your necessary actions. Thanks.

Best Regards,

*Xavier Lim
(+65) 9007 9247
Advance Auto Garage
23 Kaki Bukit Avenue 4, #04-01
Vicom Kaki Bukit Inspection Center
Singapore 415933*

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 21 September 2021 5:30 pm
To: Advance Auto Garage <advanceag@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Your ref : SLX 6658U / DOA : 06/02/2021

WITHOUT PREJUDICE

Dear Sir/Mdm,

Liability unclear.

Please submit evidence.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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