

**RE: Direct Settlement (SM) - Accident involving SMG7596K & GBJ9955J DOA:  
24/02/2021**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 2/26/2021 10:48 AM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; 'Ashlyn Chng' <Ashlyn.Chng@inchcape.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Suraidah B Saidi PTCBC' <SuraidahB.Saidi@inchcape.com.sg>; 'Manivel Priyadarshini' <manivel@iii.com.sg>

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

Best Regards,

**Shiau Chan on behalf of Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>

**Sent:** Friday, 26 February, 2021 9:55 AM

**To:** Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>

**Subject:** RE: Direct Settlement (SM) - Accident involving SMG7596K & GBJ9955J DOA: 24/02/2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMG7596K](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711

Tel: 6347 6100, Ext – 248

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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Sent:** Thursday, 25 February 2021 5:15 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** RE: Direct Settlement (SM) - Accident involving SMG7596K & GBJ9955J DOA: 24/02/2021

Dear Gabriel,

We would like to choose LKK Auto Consultants Pte Ltd to conduct the survey.

Appreciate if you could revert on the liability soonest.

Regards,  
Ashlyn

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Thursday, 25 February 2021 4:44 pm  
**To:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** RE: Direct Settlement (SM) - Accident involving SMG7596K & GBJ9955J DOA: 24/02/2021

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Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Sent:** Thursday, 25 February 2021 3:53 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** RE: Direct Settlement (SM) - Accident involving SMG7596K & GBJ9955J DOA: 24/02/2021

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBJ9955J** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

-  
As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,  
Ashlyn Chng  
**D: 6631 1874 | F: 6872 7260 | E: [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)**

Inchcape Centre  
Level 4, Bodycare Centre  
2 Pandan Crescent  
Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) |  
[www.suzukicar.com.sg](http://www.suzukicar.com.sg)

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which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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