

Summer Lee (LKK Auto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Friday, 26 February, 2021 3:31 PM
To: 'SUR'; assignments
Cc: Selamatshahh.Zainal@ethozgroup.com; LEE KATIE
Subject: FW: Request TP Claim Survey for SMV6427T Our ref: M12D14952102
Attachments: 6427_20210226111809.zip

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Friday, February 26, 2021 2:11 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: Request TP Claim Survey for SMV6427T Our ref: M12D14952102

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Dear Josephine,

Thank you for your prompt reply. Appreciate if you could make arrangement for LKK Auto Consultant to conduct the survey at Ethoz bukit Batok.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]
Sent: Friday, February 26, 2021 1:30 PM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: Request TP Claim Survey for SMV6427T Our ref: M12D14952102

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Without Prejudice

Dear Zainal

We propose LBS Auto Consultants , if you do not agree, kindly choose from our lists of surveyors.

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

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Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Friday, 26 February 2021 11:25 AM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>; Rakeswaran Anand <rakes.anand@ethozgroup.com>
Subject: Request TP Claim Survey for SMV6427T

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Motor Claims,

Please assist to make arrangement for TP survey [SMV6427T](#) accident on 12/02/2021. Claiming against your insured [SLM5763M](#). A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



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