

Our Ref : SH/2021/018/02/010/TP

Date : 23 June 2021

The Motor Claims Department
AIG ASIA PACIFIC INSURANCE PTE LTD
BLK 78 #08-16
SHENTON WAY
CHARTIS BUILDING
SINGAPORE 079120

Dear Sir / Madam,

RE : Accident Involving SKV1958J & SJV2211K on 25.02.2021

I forward herewith copies of the following documents for claiming against your insured for my loss of use :-

Cost Of Repair - Invoice No: AR202106-0059	: SS 6,366.50
Rental (\$ 100.00x 6 days)	: SS 600.00
	<u>SS 6,966.50</u>

Your co-operation and prompt settlement towards this matter are much appreciated.

Kindly acknowledge the receipt of this letter.

Thank you very much for your kind attention.

Yours faithfully,

encl





AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Tan Kuan Sian ("the third party claimant")
of Blk 208A #05-560 Choa Chu Kang Ave, S681808 (address),
owner of SKV 1958J (vehicle no.) hereby authorize
S & H Motor Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SKV 1958J that was
damaged pursuant to the accident which occurred on 25.02.21 (date) along
traffic light junction of CCK Ave 1 & CCK Way to CCK Ave 1 (location)
involving vehicle no/s SJV 2211K ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 1st day of Oct (month) 2022 (year)

Signed by "the third party claimant"

Signed by "the workshop"



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **S & H MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,900.00** (Global Sum) for vehicle no. **SKV 1958J** that was damaged pursuant to the accident which occurred on **25/02/2021** (date) along **TRAFFIC JUNCTION OF CCK AVE 1 & CCK WAY TOWARDS CHOA CHU KANG AVE 1** (location) involving vehicle no/s **SJV 2211K**.

This is pursuant to the inspection conducted on **01/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TAN KHUAN SIAN** (the third party claimant") of vehicle no. **SKV 1958J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKV 1958J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1st (day) of Oct (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Tax Invoice No.:	AR202106-0059
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TAN KHUAN SIAN
BLK 808A #05-560
CHOA CHU KANG AVE 1
SINGAPORE 681808

File No : SH/2021/018/02/010/TP
Date : 17-June-2021

Cost of repair for vehicle no: SKV1958J HYUNDAI ELANTRA 1.6
Accident involving vehicle no: SKV1958J & SJV2211K on 25-February-2021

Description

To Supply Spare Parts

To remove front damaged parts, front body, to reweld, reshape and repair RH front fender and inner panel, RH head lamp inner panel, front support panel, RH front door pillar, RH centre door pillar, to remove and refit RH door trim, lock, window and adjust body panel alignment.
To perform computerised wheel alignment.

To spray paint affected front and side and inner damaged portion inclusive of preparatory works and material.

To apply anti-corrosion Tuff-Kote on rewelded seams.

To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality.

Towing charges

Lump Sum Cost of Repair \$	5,950.00
7% GST \$	416.50
\$	6,366.50

T/Party: AIG ASIA PACIFIC INSURANCE PTE LTD

Received By

No signature is required as this is a computer generated invoice

EVERVIT LEASING PTE LTD

33 Tannery Lane #01-02
Singapore 347789
UEN: 198101530H
Tel: 6292 3000 Fax: 6298 5995

Vehicle Hiring Agreement

Hirer's Particulars

Name: TAN KHUAN SIAN Address: BLK 808A CHOA CHU KANG AVE
NRIC No: 51668368Z # 05-460
Contact No: 96734783 Email: S'POK 681808

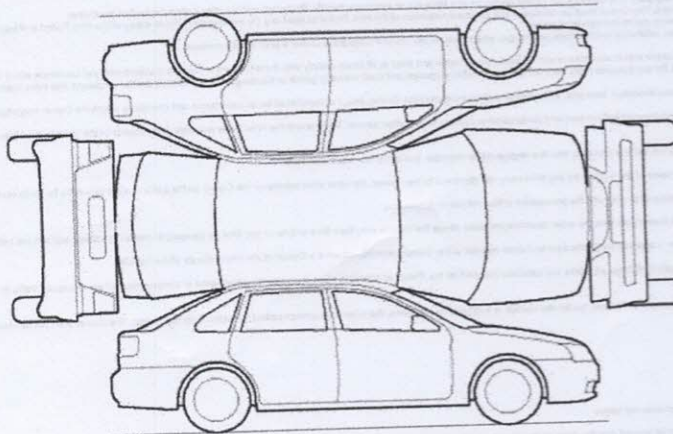
Hired Vehicle Information

Registration No: SGY 6676X Make/Model: NISSAN CATIO
Fuel level: 1/4 (e.g. 3/4, 1/2 etc).
Mileage Out: _____ km Mileage In: _____ km

Please note down any damage to the car below before you collect the vehicle.

Left

Rear



Front

Right

I am hiring the above vehicle from Evervit Leasing Pte Ltd commencing 2-3-2021 (date)
6.32pm (time) to 8/3/21 (date) 6.18pm (time) at S\$ 100.00 per day
to the total charge of S\$ 600.00 (subject to prevailing GST).

I shall return the vehicle with a full tank of fuel. I understand that I will be charged S\$150.00 (subject of prevailing GST) if the fuel tank is not full when I return the vehicle. It is my responsibility to check that the fuel tank is full before I drive off the vehicle. _____ (Hirer's initial)

I note that the rental vehicle is insured under a third party insurance coverage. In the event of an accident:

- I am liable for repair costs to the vehicle; and
- I shall be liable for excess of S\$ 1,500.00 (subject to prevailing GST) for the settlement of any resultant third party claim (where applicable).

I will undertake to pay for any summons received, and shall fully indemnify Evervit Leasing Pte Ltd for any and all loss of or damage to the vehicle or equipment during the term of this Agreement whether caused by collision, fire, flood, vandalism, theft or any other cause.

I hereby agree to abide to the terms and conditions as set out overleaf

Hirer's Signature & Date 2.3.2021 6.32pm
(Vehicle Check-out)

Hirer's Signature & Date
(Vehicle Check-In)

EVERVIT LEASING PTE LTD

33 Tannery Lane #01-02 Singapore 347789 Tel: 6788 1313

Invoice No:	A4141
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Date: 02/03/2021

Name: Tan Khuan Sian

Address: Blk 808A #05-560

Choa Chu Kang Ave 1

Singapore 681808

Vehicle No: SGY 6676 X

DESCRIPTION	AMOUNT
Rental from 02.03.2021 to 08.03.2021 @S\$100.00x 6 days	\$ 600.00
Total	\$ 600.00

Cheque should be crossed and made payable to **Evervit Leasing Pte Ltd**

Received by

Evervit Leasing Pte Ltd

Hsiao Tong (LKKAuto)

From: David <davidtan118@gmail.com>
Sent: Wednesday, 23 June 2021 4:29 PM
To: Jasper Chua (LKK Auto)
Subject: Re: ACCIDENT INVOLVING SJV 2211K AND SKV 1958J ON THE 25/02/2021
Attachments: Video.MOV

Hi Jasper

Good day to you.

As spoken, I'm surprised to hear that you didn't have the video footage I submitted earlier.

Anyway, attach herewith are the footage and photos for your review and necessary actions.

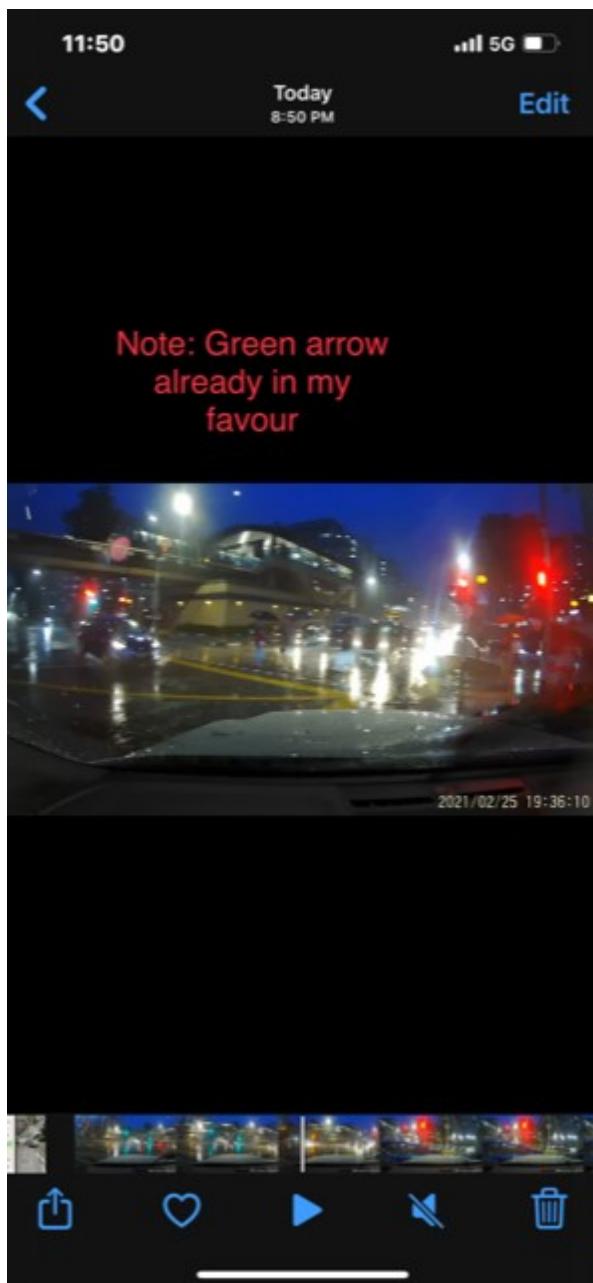
Kindly keep me posted of the final outcome.

Thanks & Rgds
David Tan

Note: Red light
SKV1958J is
still in the
yellow box







On 23 Jun 2021, at 3:51 PM, Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

Dear Mr Tan,

Attached email for your necessary action.

Kindly forward us video footage.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<image001.jpg>

Save the Earth. Print only when necessary.

From: Jasper Chua (LKK Auto)

Sent: May 21, 2021 3:43 PM

To: davidtan118@gmail.com

Subject: ACCIDENT INVOLVING SJV 2211K AND SKV 1958J ON THE 25/02/2021

Our Ref: CC4/AIG21002662/Kba3

Tan Keng Ho (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SJV 2211K AND SKV 1958J ON THE 25/02/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<image001.jpg>

Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Feb 2021 16:02	Clim Dtl Modified	Claimant's Name: -> TAN KHUAN SIAN.	[A] HOW MEI KWAN
2	26 Feb 2021 16:02	Clim Veh Model Changed	(206006) HYUNDAI ELANTRA 1.6 ABS D/AB 2WD 4DR (A).	[A] HOW MEI KWAN
3	26 Feb 2021 16:02	Clim Created	Reg No: SKV1958J. Acct Date: 2021/02/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: S & H Motor Pte Ltd (Sin Ming)	[A] HOW MEI KWAN
4	26 Feb 2021 16:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Feb 2021 16:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/09	[A] HOW MEI KWAN
6	26 Feb 2021 16:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Feb 2021 16:02	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	26 Feb 2021 16:02	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	26 Feb 2021 16:02	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	21 Jul 2021 07:59	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	21 Jul 2021 07:59	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	21 Jul 2021 07:59	Clim Dtl Modified	JPJ Reg. Date: -> 2015/09/02.	[A] JOANNE LEE KHANG MIN
13	21 Jul 2021 07:59	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	19 Nov 2021 11:23	Adj Mandate Request	Cur.Req:3483.25:Liability:50% *Quantum: [(a)CORw/GST: \$6,366.50 + (b)LOR(6days x \$100.00): \$600.00]=\$3,483.25 *6 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
15	22 Nov 2021 10:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/09	[I] Yong, Joanne
16	22 Nov 2021 10:38	Adj Mandate Set	Approved:3483.25.	[I] Yong, Joanne
17	19 Jan 2022 13:59	Video Downloaded	Downloaded SJV2211K VIDEO	[A] CHEW HSIAO TONG
18	23 Feb 2022 11:55	Adj Mandate Request	Cur.Req:6900.00:Hi, Proposed g/s \$6,900.00(all-in). Kindly refer to my email dated 23/02/2022.	[A] CHEW HSIAO TONG
19	25 Feb 2022 15:13	Video Downloaded	Downloaded SJV2211K VIDEO	[I] Yong, Joanne
20	25 Feb 2022 15:17	Adj Mandate Set	Approved:6900.00.	[I] Yong, Joanne

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2673057	26 Feb 2021 16:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKV1958J	SJV2211K	11.00
2710259	21 Jul 2021 07:59:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV1958J	SJV2211K	11.00

2742200	19 Nov 2021 11:18:20	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKV1958J	CHEW HSIAO TONG	xx.xx
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