

## Hui Zhen (LKK Auto)

---

**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Thursday, 25 February 2021 3:50 pm  
**To:** admin@johnlawchambers.com  
**Cc:** Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong; executive@johnlawchambers.com  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH4169E AND SMW3967R ON 18/02/2021  
**Attachments:** GIA AMENDED SMW3967R\_18022021(NEW).pdf

### Without Prejudice

Your Reference: JLC.1855.2021.PD(G)  
Our Reference : 9658782874SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** admin@johnlawchambers.com <admin@johnlawchambers.com>

**Sent:** Thursday, February 25, 2021 3:17 PM

**To:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

**Cc:** AIG SGP, Claims-Survey <AIGSGP\_ClaimsSurvey@aig.com>; executive@johnlawchambers.com

**Subject:** [EXTERNAL] FW: PRI - OUR VEH: SMW3967R OUR REF: JLC.1855.2021.PD(G) YOUR REF: TO BE ADVISED - GBH4169E(AIG).

This message is from an external sender; be cautious with links and attachments.

**WITHOUT PREJUDICE**

Refer to email below

Regards

***JOLENE***

JOHN LAW CHAMBERS LLC

UEN 201938836C

151 Chin Swee Road

#10-07 Manhattan House

Singapore 169876

DID: 6592 6983

TEL: 6592 6981

FAX: 6592 6985

**CONFIDENTIALITY NOTICE**

This email from JOHN LAW CHAMBERS LLC (including any attachment to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

*This email and attachments (if any) is intended solely for the person(s) named. The contents are confidential and may be privileged communication and is for the use of the intended recipient(s) only. If you are not the intended recipient, please delete it and notify the sender immediately. Any unauthorised use, disclosure, copying or distribution of this message is prohibited and may be unlawful. Any opinion, views and/or other information expressed in this message are those of the individual sender and do not necessarily reflect the views of the Company. The contents of this message that do not relate to the official business of the Company shall not be understood as being given or endorsed by the Company. The recipient should also check this message and any attachments for the presence of viruses. The individual sender and Company accepts no liability for any loss or damage caused by any virus transmitted by this message and/or any attachments.*

---

**From:** [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) <[admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)>  
**Sent:** Thursday, 25 February 2021 1:04 pm  
**To:** 'Ganesh' <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>; 'AIGSGP\_ClaimsSurvey@aig.com' <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>; 'Divyashni.Subramaniam@aig.com' <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; 'Noor Mariesa' <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; 'Yinrul.Hor@aig.com' <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; 'Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Cc:** 'IST AUTO PRO' <[christina@lap.com.sg](mailto:christina@lap.com.sg)>; 'executive@johnlawchambers.com' <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>  
**Subject:** RE: PRI - OUR VEH: SMW3967R OUR REF: JLC.1855.2021.PD(G) YOUR REF: TO BE ADVISED -GBH4169E(AIG).

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to our email 24 FEB 2021.

We will commence repairs without further reference to you.

All our clients' rights are expressly reserved.

Regards  
**JOLENE**

JOHN LAW CHAMBERS LLC  
UEN 201938836C  
151 Chin Swee Road  
#10-07 Manhattan House  
Singapore 169876

DID: 6592 6983  
TEL: 6592 6981  
FAX: 6592 6985

**CONFIDENTIALITY NOTICE**

This email from JOHN LAW CHAMBERS LLC (including any attachment to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

*This email and attachments (if any) is intended solely for the person(s) named. The contents are confidential and may be privileged communication and is for the use of the intended recipient(s) only. If you are not the intended recipient, please delete it and notify the sender immediately. Any unauthorised use, disclosure, copying or distribution of this message is prohibited and may be unlawful. Any opinion, views and/or other information expressed in this message are those of the individual sender and do not necessarily reflect the views of the Company. The contents of this message that do not relate to the official business of the Company shall not be understood as being given or endorsed by the Company. The recipient should also check this message and any attachments for the presence of viruses. The individual sender and Company accepts no liability for any loss or damage caused by any virus transmitted by this message and/or any attachments.*

---

**From:** [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) <[admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)>  
**Sent:** Wednesday, 24 February 2021 12:16 pm  
**To:** 'Ganesh' <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>; 'AIGSGP\_ClaimsSurvey@aig.com' <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>; 'Divyashni.Subramaniam@aig.com' <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; 'Noor Mariesa' <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; 'Yinrul.Hor@aig.com' <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; 'Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Cc:** '1ST AUTO PRO' <[christina@lap.com.sg](mailto:christina@lap.com.sg)>; 'executive@johnlawchambers.com' <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>  
**Subject:** RE: PRI - OUR VEH: SMW3967R OUR REF: JLC.1855.2021.PD(G) YOUR REF: TO BE ADVISED

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to our email 22 FEB 2021.

Kindly let us have your reply by **6pm on 24 FEB 2021**, failing which we will commence repairs without further reference to you.

All our clients' rights are expressly reserved.

Regards  
*JOLENE*

JOHN LAW CHAMBERS LLC  
UEN 201938836C  
151 Chin Swee Road  
#10-07 Manhattan House  
Singapore 169876

DID: 6592 6983  
TEL: 6592 6981  
FAX: 6592 6985

**CONFIDENTIALITY NOTICE**

This email from JOHN LAW CHAMBERS LLC (including any attachment to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

*This email and attachments (if any) is intended solely for the person(s) named. The contents are confidential and may be privileged communication and is for the use of the intended recipient(s) only. If you are not the intended recipient, please delete it and notify the sender immediately. Any unauthorised use, disclosure, copying or distribution of this message is prohibited and may be unlawful. Any opinion, views and/or other information expressed in this message are those of the individual sender and do not necessarily reflect the views of the Company. The contents of this message that do not relate to the official business of the Company shall not be understood as being given*

---

**From:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>  
**Sent:** Monday, 22 February 2021 10:06 am  
**To:** [AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com); 'Divyashni.Subramaniam@aig.com'; 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; 'Noor Mariesa' <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; 'Yinrul.Hor@aig.com'; 'Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Cc:** 1ST AUTO PRO <[christina@lap.com.sg](mailto:christina@lap.com.sg)>; [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com); [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)  
**Subject:** RE: PRI - OUR VEH: SMW3967R OUR REF: JLC.1855.2021.PD(G) YOUR REF: TO BE ADVISED

## **WITHOUT PREJUDICE**

Dear Sir/Madam,

Please note that the 3<sup>rd</sup> party vehicle no. is GBH4169E(AIG).

Thank you.

With Regards,

*GANESH.V*

**JOHN LAW CHAMBERS LLC**

151 Chin Swee Road

#10-07 Manhattan House

Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

### **CONFIDENTIALITY NOTICE:**

This email from JOHN LAW CHAMBERS LLC (including any attachment to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

---

**From:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>  
**Sent:** Monday, 22 February 2021 9:56 am  
**To:** 'AIGSGP\_ClaimsSurvey@aig.com' <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>; 'Divyashni.Subramaniam@aig.com' <'Divyashni.Subramaniam@aig.com'; 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; 'Noor Mariesa' <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; 'Yinrul.Hor@aig.com' <'Yinrul.Hor@aig.com'; 'Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Cc:** 1ST AUTO PRO <[christina@lap.com.sg](mailto:christina@lap.com.sg)>; 'admin@johnlawchambers.com' <[admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)>  
**Subject:** PRI - OUR VEH: SMW3967R OUR REF: JLC.1855.2021.PD(G) YOUR REF: TO BE ADVISED

**OUR REF: JLC.1855.2021.PD(G)**

**YR REF: TO BE ADVISED**

**OUR VEH: SMW3967R**

**YR VEH: GBH4169E**

**DOA: 18.02.2021**

**LOC: BUKIT BATOK AVENUE 1**

.....

**22.02.2021**

**AIG ASIA PACIFIC INSURANCE PTE. LTD**

**BY EMAIL**

78 SHENTON WAY #07-16

SINGAPORE 079120.

**ACCIDENT INVOLVING MOTOR VEHICLES SMW3967R AND GBH4169R ALONG BUKIT BATOK AVENUE 1 ON 18.02.2021.**

Dear Sir/Madam,

We act for the owner of the vehicle no. SMW3967R.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**1<sup>ST</sup> AUTO PRO PTE LTD**

8 KAKI BUKIT AVENUE 4 PREMIER @ KAKI BUKIT

#01-51 & 52

SINGAPORE 415875.

**CHRISTINA TAN**

BUSINESS DEVELOPMENT MANAGER

DID: 9188 3197

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us at [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com) / [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) for future correspondences.

Thank you.

With Regards,

*GANESH.V*

**JOHN LAW CHAMBERS LLC**

151 Chin Swee Road

#10-07 Manhattan House

Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

**CONFIDENTIALITY NOTICE:**

This email from JOHN LAW CHAMBERS LLC (including any attachment to it) is confidential and may also be privileged

and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.