

Hsiao Tong (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Wednesday, 3 March 2021 6:20 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 2861269100SG //LKK Ref: CC4/AIG21002630/pa3 [ACCIDENT INVOLVING SMA2686Z(AIG) AND SHD1265E ON 25/02/2021]

Dear Hsiao Tong,

Please proceed with rejection based on VF.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, March 1, 2021 2:53 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 2861269100SG //LKK Ref: CC4/AIG21002630/pa3 [ACCIDENT INVOLVING SMA2686Z(AIG) AND SHD1265E ON 25/02/2021]

This message is from an external sender; be cautious with links and attachments.

Hi Saliha,

We refer to the above matter.

Based on OI video footage, third party was turning out from the minor road and collided with our insured who was driving straight on main road. We are of the view that our insured is not liable for the accident.

In view of this, we seek your approval to reject third party claim. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 6 April 2021 8:16 AM
To: 'Shafawati'
Cc: AccReport; Admin A
Subject: RE: LOD / Accident involving SHD1265E and SMA2686Z on 25/02/2021 (AIG Case)
// LKK Ref:CC4/AIG21002630/Gpa3
Attachments: Statement of SMA2686Z.pdf; SHD1265E vs SMA2686Z_OI VIDEO.mp4

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We attached herewith a copy of insured video screenshot & accident statement for your easy reference.

Based on our insured video, it shows that your client was turning our from a minor road and collided with our insured who was driving straight along the main road. We are of the view our insured driver is not liable for the accident as the traffic on main road has precedence.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Thursday, 1 April 2021 3:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: LOD / Accident involving SHD1265E and SMA2686Z on 25/02/2021 (AIG Case)

WITHOUT PREJUDICE

Dear Sirs,

Your Ref: SMA2686Z

Our Ref: SHD1265E/SR

Date of accident: 25/02/2021

We refer to the above mentioned accident.

Hereby we would like to append our losses from AIG Asia Pacific Insurance Pte Ltd, as insurers of vehicle number SMA2686Z which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511