

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545 Email: operation@tlauto.com.sg GST No: 201700521W UEN No: 201700521W

Our Ref

: GBH7542R

Yours Ref

: SLL2123K

AIG ASIA PACIFIC INSURANCE PTE. LTD.

14 June 2021

78 SHENTON WAY #07-16 AIG BUILDING SINGAPORE 079120

Attn: MOTOR CLAIM DEPT

Dear Sir / Madam,

RE: ACCIDENT INVOLVING VEHICLE NO.: GBH7542R & SLL2123K ON 22/02/2021 @ 09:00 HRS ALONG

DEFU AVENUE 2

The vehicle had been surveyed by your appointed surveyor and repaired to our client's satisfaction.

We hereby submit the details of claim as follow:

Cost of Repair

S\$21,322.68

Loss of Use (\$ 100.00 x 12 days)

S\$1,200.00

Additional Loss of Use (\$ 100.00 x 2 days) -- Weekend :

S\$200.00

GIA / LTA Search

S\$7.45

Towing Fees

S\$7.45 S\$50.00

S\$1,900.00

Parts Delay (19days x \$100/-) -- 02/03/21 to 24/03/21

S\$24,680.13

Kindly revert within SEVEN days. Filling which we reverse our rights to refer the matter to our solicitors.

Your kind attention to the matter would be much appreciated.

Yours faithfully,

TONG LUCK AUTO PTE LTD

AUTHORISATION LETTER

I, DAIMLER FLEET MANAGEMENT S'PORE PTE LTD of 1 GATEWAY DRIVE #15-08
WESTGATE TOWER SINGAPORE 608531, owner of GBH7542R hereby authorize TONG
LUCK AUTO PTE LTD to act for me with my respect to our claim for repair costs and/or
rental and/or loss of use for our vehicle no.: GBH7542R that was damaged pursuant to the
accident which occurred on 22/02/2021 ALONG DEFU AVENUE 2 involving vehicle nos:
SLL2123K

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the

Dated this 25th day of February 2021

kreh

Signed by third party claimant

TONG LUCK AUTO PTE LTD

01700521W

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, TONG LUCK AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$21,322.67</u> (Repair Cost), <u>S\$1,980.00</u> (Loss of Use/Rental), <u>S\$57.45</u> (Disbursement) for vehicle no. <u>GBH 7542R</u> that was damaged pursuant to the accident which occurred on <u>22.02.2021</u> (date) along <u>DEFU LANE 2</u> (location) involving vehicle no/s <u>SLL 2123K</u>.

This is pursuant to the inspection conducted on <u>26/02/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>DAIMLER FLEET MANAGEMENT</u> <u>SINGAPORE PTE LTD</u> ("the third party claimant") of vehicle no. <u>GBH 7542R</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>GBH</u> 7542R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this ______ (day) of ______ (month) 20 _____ (year) ______ (year) ______ (signed by appointed surveyor _______ Signed by "the workshop" (with chop)

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545 Website: www.tlauto.com.sq Email: operation@tlauto.com.sg

UEN: 201700521W GST NO.: 201700521W

TAX INVOICE

M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD (TP)

1 GATEWAY DRIVE

#15-08 WESTGATE TOWER

SINGAPORE 608531

ATTN: AIG ASIA PACIFIC INSURANCE PTE. LTD.

TEL: 6849 8118 FAX:

YOUR REF NO : SLL2123K

CLAIM TYPE : THIRD PARTY

ACCIDENT DATE: 22/02/2021

TP VEHICLE NO : SLL2123K

: AR202106-0035 NO

: QUOT202102-000064(01) **CLAIM NO**

: 14/06/2021 DATE POLICY NO : 999995580 : GBH7542R **VEH REG**

MAKE/MODEL: MERCEDES BENZ VITO 109

CDI MT LONG

CHASIS NO : WDF44760323474388

: R9MA503C052160 ENGINE NO

REG. DATE : 2018

Final Repair Cost to Vehicle No: GBH7542R

Description	Quantity	List Price	Amount
		<u> </u>	<u>§</u> §
NET PRICE			
1 Dashboard assy	1	1,591.87	1,591.87
2 Steering air bag	1	2,455.00	2,455.00
3 Passenger air bag	1	2,455.00	2,455.00
4 Air bag control unit	1	1,495.00	1,495.00
5 Front safety belt - RH / LH	2	790.00	1,580.00
6 Front safety belt - centre	1	790.00	790.00
7 Battery cut off switch	1	520.00	520.00
8 Bonnet	1	1,378.20	1,378.20
9 Bonnet lock - lower	1	122.77	122.77
10 Bonnet hinge - RH / LH	2	74.11	148.22
11 Support panel	1	590.00	590.00
12 Support panel top garnish	1	115.00	115.00
13 Support panel bracket - LH	1	48.00	48.00
14 Front fender - LH	1	788.00	788.00
15 Front fender inner shield - LH	1	188.00	188.00
16 Front fender inner shield flap - LH	1	58.00	58.00
17 Headlamp assy - LH	1	845.00	845.00
18 Front bumper	1	775.33	775.33
19 Front bumper reinforcement	1	635.88	635.88
20 Front bumper carrier - LH	1	104.00	104.0
21 Front bumper side retainer - LH	1	98.00	98.00
22 Front bumper cross member bracket - LH	1	74.00	74.00
23 Washer tank	1	145.00	145.0
24 Washer tank neck	1	58.00	58.00
25 Washer tank cover	1	28.00	28.00
26 Radiator auto fan assy	1	901.22	901.2
27 Radiator guide - LH	1	78.00	78.0
28 Radiator lower cover	1	125.00	125.00

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M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD (TP)

1 GATEWAY DRIVE

#15-08 WESTGATE TOWER SINGAPORE 608531

ATTN: AIG ASIA PACIFIC INSURANCE PTE. LTD.

TEL: 6849 8118 FAX:

YOUR REF NO : SLL2123K **CLAIM TYPE** : THIRD PARTY

ACCIDENT DATE: 22/02/2021

TP VEHICLE NO : SLL2123K

: AR202106-0035 NO

CLAIM NO : QUOT202102-000064(01)

: 14/06/2021 DATE **POLICY NO** : 999995580 **VEH REG** : GBH7542R

MAKE/MODEL: MERCEDES BENZ VITO 109

CDI MT LONG

CHASIS NO : WDF44760323474388 : R9MA503C052160 **ENGINE NO**

REG. DATE : 2018

Final Repair Cost to Vehicle No: GBH7542R

	Description	Quantity	List Price	Amount
			<u> </u>	99
29	Radiator support - LH	1	48.00	48.00
30	Radiator top clips - LH	1	28.00	28,00
31	Front wheel hup cap - LH	1	88.00	88.00
32	Washer tank motor	1	188.00	188.00
33	Washer tank lower mounting	1	52.00	52.00
34	Water hose (long)	1	118.00	118.00
35	Water hose (short)	1	85.00	85.00
			Witness	18,797.49
			Less 10%	1,879.75
				16,917.74
	SPECIAL NET			
36	Front windscreen sealant	1	40.00	40.00
37	Front fender inner shield clips - LH (set)	1	50.00	50.00
38	Front bumper clips (set)	1	50.00	50.00
39	Radiator coolant	1	50.00	50.00
40	Front number plate	1	40.00	40.00
				230.00
	LABOUR			
41	To remove and refit front windscreen glass	1	120.00	120.00
	To remove and refit front dashboard assy, meter and grove compartment	1	250.00	250.00
43	To remove and refit air-con condenser, radiator, inter-cooler assy and refill air-con gas	1	100.00	100.00
44	To check and rectify wiring systems	1	20.00	20.00
45	To remove and refit steering air bag, passenger air bag, airbag control unit, front both side and centre safetly belt	1	300.00	300.00
46	To remove and refit battery cut off switch	1	80.00	80.00
47	To panel beat and straighten LH front chassis frame, LH front fender inner panel, including replacement of parts and align where necesary, to refit and adjust the same	1	700.00	700.00
48	To putty and spray paint on affected areas	1	600.00	600.00



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1 GATEWAY DRIVE

#15-08 WESTGATE TOWER SINGAPORE 608531

ATTN: AIG ASIA PACIFIC INSURANCE PTE. LTD.

TEL: 6849 8118

FAX:

YOUR REF NO : SLL2123K

CLAIM TYPE

: THIRD PARTY

ACCIDENT DATE: 22/02/2021

TP VEHICLE NO : SLL2123K

VEH REG

NO

DATE

CLAIM NO

POLICY NO

: GBH7542R MAKE/MODEL: MERCEDES BENZ VITO 109

: 14/06/2021

: 999995580

CDI MT LONG

: QUOT202102-000064(01)

: WDF44760323474388

: AR202106-0035

CHASIS NO ENGINE NO

: R9MA503C052160

REG. DATE

: 2018

Final Repair Cost to Vehicle No: GBH7542R

	Description	Quantity	List Price	Amount
-			<u>S\$</u>	SS
49	To re-programe and coding all faulty code (online)	1	450.00	450.00
50	To check wheel alignment	1	60.00	60.00
51	To open and seal up rear cushion to enable to change safetybelt	cushion to enable to change safetybelt 1 100.00	100.00	
			_	2,780.00
	-		TOTAL:	S\$19,927.74
			ADD GST @ 7%:	1,394.94
			GRAND TOTAL:	S\$21,322.68

SINGAPORE DOLLARS TWENTY-ONE THOUSAND THREE HUNDRED AND TWENTY-TWO AND CENTS SIXTY-EIGHT ONLY

UTO PTE LTD

AUTHORISED SIGNATURE

E. & O.E.

> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

24 Feb 2021 / 15:39:51

Receipt Date/Time: 24 Feb 2021 / 15:39:51

Tax Invoice/Receipt

Receipt No.: ITNET-00000-210224-002818

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLL2123K As at 22 Feb 2021/09:00:00 Insurance Co: AIG ASIA PACIFIC INSURAN	ICE PTE. LTD.	001 (04)	(00)	(04)
1 Insurance Enquiry - SLL2123K Enquiry Fee 20210224153759367460		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	518834XXXXXX2002	eNETS	Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.	Incident Date/Time	Insurance Company Name
SLL2123K	22 Feb 2021 / 09:00:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Save as PDF		OK →
Print		

1



Efficient Towing Services 403 Sin Ming Avenue #13-307, Sin Ming Garden, Singapore 570403

Ah Di Mobile: 8588 8877

Email: efficienttowing.sg@gmail.com

Business Reg. No.: 53349344K

NO. 66284 22/2/2 CASH SALE / JOB ORDER

	Dates以よし
Messrs: 76ng MCR	Jump Start/Changing of battery
车牌 GRH 子与40 RATION IM/ROA2	Tyre Replacement
Vehicle No. (在) + 5+2 Model No: M/Ben2 时间(日/衣) 联络号码 \$12/8/75	Acciden/Breakdown
Time (day/night): Contact No:	Multi/Basement
Location Tell Lane 1	With Load/Cargo Box
Location: 1	King Dolly
To: Oto Allocity	Transport Charge
银额 5人 人 其他	Low Body Kit
Cash \$Others: 经手人	Door Opening Service
经子人 Tow Truck Authorised Bv: Driver Name:	Crane Up/Winch Out
	Collect Doc/Key
注意:本公司对所拖之车辆,在進行中如有任何损失残破坏,	Repo
一概由年主自行负责。	Woodlands and Tuas Cheekpoint
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.	E. & O. E.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 23 June 2021 4:32 PM

To: yhsyieu@hotmail.com

Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21002629/Kga3 *** ACCIDENT

INVOLVING SLL 2123K & GBH 7542R ON 22/02/2021 ***

Our Ref: CC4/AIG21002629/Kga3

23 JUNE 2021

YIEU HANN SHEN

Dear Sir/Madam,

ACCIDENT INVOLVING SLL 2123K & GBH 7542R ON 22/02/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from GBH 7542R.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please provide the following:

- Accident video footage
- 2. Traffic Police investigation result

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary.

7/21/2021 Merimen e-Claims

Print Received Message

This mail is associated with:

*GBH7542R (8518830517SG) [SLL2123K]

TP

DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD Feb 22 2021 9:00AM [Yieu Hann Shen (Qiu Hanshen)] Tong Luck Auto Pte Ltd

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 19/07/2021 17:25 **From** PM.

To LKK HQ

Subject Alert - Adj Mandate Approved (S\$24680.12) - GBH7542R - Claim Handler: Yong, Joanne

Approved:24680.12:Pls start frm \$23,360.12 (breakdown LOU-\$60 X 33days- \$1,980.00).



TAX INVOICE

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

/Daimler Fleet Management Singap

Cust No/Name

Owner Name & Vehicle Info

TONG LUCK AUTO PTE LTD

Reg No/Reg Date

GBH7542R*M / 14/09/2018

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY Date In/Mileage

61224

SINGAPORE-575722

Chassis No

WDF44760323474388

Attn: Terence Tan 96235378

Engine No

622951F0095011

914 Arctic White

Qty

Contact No

Make/Model

MBCV/Vito 109KA/ L 4X

/ NA NOT APPLICABLE

25336288

Invoice Name & Address

Terms Date/Time Printed

02/03/2021/ 16:57

Description of Goods / Services

Colour/Trim Operator

JAI

620 / Jaiganesh S

WIP No

45116

Unit Price S\$

Invoice/Credit Note No

D DEPOSIT COLLECTED

Account No

CSC00003

DEPOSIT FOR PARTS ORDERED

Cash

(*Deposit for parts ordered are non-refundable)

Amount S\$ 5199.81



CYCLE & CARRIAGE

188 PANDAN LOOP MERCEDES BENZ SERVICE CENTRE(CV) SINGAPORE 128378

SALE

02MAR21 17:00 DATE/TIME: MID:168168350203 TID:40205214 INVOICE#: 000046 BATCH#: 000051 MASTERCARD **EXPIRY** XXXX XXXX XXXX 2002 XX/XX APPR CODE: 166998 HOST: MOTO RRN:106109000046 MANUAL ENTRY INV NO 25336288

TOTAL SGD

5563.80

SIGN X

I AGREE TO PAY THE ABOVE TOTAL AMOUNT ACCORDING TO CARD ISSUER AGREEMENT *** CUSTOMER COPY ***



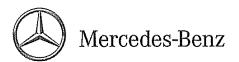
Guarantee Your Warranty, Maintain with Cycle & Carriage!

	· · · · · · · · · · · · · · · · · · ·		
Parts	0.00	Nett	5,199.81
Labour	0.00	7% GST on 5199.81	363.99
Standard Menu	0.00		•
Specialist Job	0.00	Total Payable	5,563.80
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	5,199.81	Total Due	5,563.80
Total(w/o GST)	5,199.81		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required

Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6771 4389 Fax: 6775 6310 www.mercedes-benz.com.sg



TAX INVOICE

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

Invoice Name & Address				GST Reg No. MR-8500111-X			
			Owner Name & Vehicle Info				
	TONG LUCK	AUTO PTE LTD		Cust No/Name Reg No/Reg Date	/D GBH7542R*M	aimler Fleet Managemen / 14/09/2018	t Singap
	SINGAPORE-	SIN MING AUTOCITY		Date In/Mileage Chassis No Engine No Make/Model Colour/Trim	WDF4476032 622951F009	5011 109KA/ L 4X	^P LICABLE
Account No	Terms	Date/Time Printed	CSE	Operator		WIP No Invoice/Cr	edit Note No
CSC00003	Cash	24/03/2021/ 14:49	JAI	620 / Jaiganes	h S	45116 25336936	
C3C00003	Cush	Description of Good		ozo / ourgunesi	Qty	Unit Price S\$	Amount S\$
	& Seat Bel						
INVOICE X DRIVER	INVOICE NO E DATE:02.0 AIRBAG PASSENGER A ELT ELT	3.2021	antv. Main	tain with Cycle & C	1.00 1.00 1.00 1.00	2186.05 20.00 2186.05 20.00 736.78 20.00 654.04 20.00 736.85 20.00	-5199.83 1748.84 1748.84 589.42 523.23 589.48
Parts Labour		5,199.	.81		· · · · · · · · · · · · · · · · · · ·	Nett	0.00
Standard Speciali Diagnost Sundry/C Total(w/	st Job ics Job Others	0. 0. 0. -5,199	.00 .00 .00			Total Payable Paid Total Due	0.00 0.00 0.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6771 4389 Fax: 6775 6310 www.mercedes-benz.com.sg WIP No: 45116

GBH7542R*M

PART REQUISITION

WIP NO: 43 1 10	GDIT/ 34ZK IVI		
Own	er Name & Vehicle Info		
Customer Name	TONG LUCK AUTO PTE LTD	Date/Time Printed	24/03/2021 14:40
Reg No/Reg Date	GBH7542R*M / 14/09/2018	Requisition No	25252827
Chassis No	WDF44760323474388	WIP No	45116
Make/Model	MBCV / 44760323-S	Account No/Terms	CSC00003/ CASH
Blk No/Last Mileage	61224	Operator	W 604 Vincent Kum
Part Number	Part Description	Qua	antity Location Code

Part Number	Part Description	Quantity	Location	Code
MA447 860 07 00/ 9C94	SEAT BELT	1.00		A/I/W
MA000 860 14 02/ 9116 <	DRIVER AIRBAG	1.00	24040520	A/I/W
MA447 860 02 02/ 9116 /	FRONT PASSENGER AIRBAG	1.00	24040520	A/I/W
MA447 860 37 85/ 9C94	SEAT BELT	1.00	24040520	A/I/W
MA447 860 25 85/649C94 /	SEAT BELT	1.00	24040540	A/I/W

Part Requisition Approved By :

2

Received By :

Name

Date/Time :

Signature :

34/3/2024