Shiau Chan (LKKAuto)

Shiau Chan (LKKAuto) From:

Sent: Friday, 5 March 2021 12:28 PM

Subramaniam, Divyashni; Olea, Maricel; SUR; Cheok, Lee Wai To:

Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong Cc: Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SMM2900S AND SJL5007S ON 22/02/2021

Dear Maricel/Kathlyn,

We have conducted the TP WP of SJL 5007S.

Please be informed that there is BI involved.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 25 February 2021 3:08 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong

<Ericweihong.Teo@aig.com>

Subject: Re: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SMM2900S AND SJL5007S ON 22/02/2021

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: Subramaniam, Divyashni < Divyashni. Subramaniam@aig.com>

Sent: Thursday, 25 February 2021 2:55 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com> Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com >; Hor, Yinrul < Yinrul. Hor@aig.com >; Teo, Ericweihong

<<u>Ericweihong.Teo@aig.com</u>>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SMM2900S AND SJL5007S ON 22/02/2021

PART 2 OF 2

Thanks & Regards,

Divyashni Subramaniam

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni

Sent: Thursday, February 25, 2021 2:54 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com;

Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM2900S AND

SJL5007S ON 22/02/2021

PART 1 OF 2

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

Divyashni Subramaniam AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni

Sent: Thursday, February 25, 2021 2:51 PM

To: admin@johnlawchambers.com

Cc: Lim, Kok-Chong < Kok-Chong, Lim@aig.com>; Abu Kassim, Noor Mariesa < NoorMariesa. AbuKassim@aig.com>; Hor,

Yinrul < Yinrul. Hor@aig.com >; Teo, Ericweihong < Ericweihong. Teo@aig.com >; admin@pksautomotive.com;

executive@johnlawchambers.com

 $\textbf{Subject:} \ aigencrypt \ PRE-REPAIR \ INSPECTION - ACCIDENT \ INVOLVING \ OUR \ INSURED \ VEHICLE \ SMM2900S \ AND$

SJL5007S ON 22/02/2021

Without Prejudice

Your Reference: JLC.2002.2021.PD(A) Our Reference: 8999795366SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Divyashni Subramaniam

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: admin@johnlawchambers.com <admin@johnlawchambers.com>

Sent: Thursday, February 25, 2021 2:30 PM

To: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com >; Hor,

Yinrul < Yinrul. Hor@aig.com >; Teo, Ericweihong < Ericweihong. Teo@aig.com >; admin@pksautomotive.com;

executive@johnlawchambers.com

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM2900S

AND SJL5007S ON 22/02/2021

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir,

We refer to your email.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· UNITED APPRAISAL MANAGEMENT PTE LTD

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Regards JOLENE

JOHN LAW CHAMBERS LLC UEN 201938836C 151 Chin Swee Road #10-07 Manhattan House Singapore 169876

DID: 6592 6983

TEL: 6592 6981 FAX: 6592 6985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Sent: Thursday, 25 February 2021 2:03 pm

To: admin@johnlawchambers.com

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com >; Hor,

 $Yinrul < \underline{Yinrul.Hor@aig.com} > ; Teo, Ericweihong < \underline{Ericweihong.Teo@aig.com} > ; \underline{executive@johnlawchambers.com} >$

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM2900S AND SJL5007S

ON 22/02/2021





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