

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 1 March 2021 1:49 PM
To: haikalzainol@gmail.com
Cc: SSERAPPPP@GMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21002616/g3 ***
ACCIDENT INVOLVING GBH 7538D / SMU 6144P / OTHERS ON 06/02/2021 ***

Our Ref: CC4/AIG21002616/g3

01 MARCH 2021

MUHAMMAD HAIKAL BIN ZAINOL
DRIVER: MUHAMMAD ASYRAF BIN ZAINOL

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 7538D / SMU 6144P / OTHERS ON 06/02/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMU 6144P**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Su Li (LKK Auto)
Sent: Wednesday, 26 May 2021 6:06 PM
To: Tan, Bennie-WZ; Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: Re: AIG REF: 8029906900SG-003 || Accident Involving GBH7538D / SMU6144P on 06/02/2021 - URGENT!

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

FYNA, CC4/AIG21002616/Ags3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, May 25, 2021 6:46 PM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF: 8029906900SG-003 || Accident Involving GBH7538D / SMU6144P on 06/02/2021 - URGENT!

Hi LKK Team

Further to my email dated 08/03/2021.

Please be informed we have repudiated all claims to insured under terms and condition of his motor policy.

Kindly follow-up with the necessary update to TP repairer and render your billings (if any) for closure.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ

Sent: Monday, 8 March 2021 5:18 pm

To: Admin A <admin-a@lkkauto.com>

Subject: AIG REF: 8029906900SG-003 || Accident Involving GBH7538D / SMU6144P on 06/02/2021 - URGENT!

Importance: High

Hi LKK Team

Reference to the above matter handled by your good office.

Please note that we are currently investigating on this matter since OI reported that he passed out at the material time of the accident.

Kindly hold on any settlement etc. We will revert to you soonest once we have concluded on our investigation.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

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Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 27 May 2021 12:18 PM
To: 'Yvette Zhao'
Cc: Su Li (LKK Auto); Admin A; 'Simon Koh'; 'KY Leong'; 'Huey Lee'; 'Peter tan'; 'Falcoe Lee'
Subject: RE: Liability - Arrange for " Pre-repair survey "for SMU6144P _ YOUR Insured GBH7538D _ DOA 06 Feb 2021 LKK REF : CC4/AIG21002616/g3

WITHOUT PREJUDICE

Dear Yvette,

Our principal revert that they have repudiated all claims to our insured under terms and condition of his motor policy.

In view of above, we will close off the case from our end.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

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From: Cecilia Chong (LKK Auto)
Sent: Monday, 1 March 2021 1:53 PM
To: Yvette Zhao <yvette@skauto.com.sg>
Cc: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Simon Koh <simon@skauto.com.sg>; KY Leong <kyleong@skauto.com.sg>; Huey Lee <admin@skauto.com.sg>; Peter tan <peter@skauto.com.sg>; Falcoe Lee <falcoelee@skauto.com.sg>
Subject: RE: Liability - Arrange for " Pre-repair survey "for SMU6144P _ YOUR Insured GBH7538D _ DOA 06 Feb 2021 LKK REF : CC4/AIG21002616/g3