

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, December 6, 2021 10:40 AM  
**To:** Tan Kian Wei Billy  
**Cc:** Admin A; Claims Dept of CTI; Chee So Chow; Jaslin Kok (LKK Auto)  
**Subject:** RE: SNM21D201094/C02/SLF51D/TANKW / FW: Direct Settlement - Accident Involving SLF51D (OI : CTI - TBA) AND SGS6479E (TP : LKK REF - CC6/CTI21002612/ra3) on 16/01/2021  
**Attachments:** EMAIL TO TP REPAIRER DD 25.02.2021.pdf; EMAIL TO TP REPAIRER DD 19.04.2021.pdf  
**Categories:** HMK

Dear Billy,

We refer to the above matter.

Please be informed that we are unable to conduct the inspection for **SGS 6479E** after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to reopen the case accordingly.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, May 10, 2021 10:33 AM  
**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Subject:** RE: SNM21D201094/C02/SLF51D/TANKW / FW: Direct Settlement - Accident Involving SLF51D (OI : CTI - TBA) AND SGS6479E (TP : LKK REF - CC6/CTI21002612/ra3) on 16/01/2021

Dear Billy

We refer to the above matter.

TP reported he's driving on second lane, OI changing lane from left and collided with him.

OI reported that she was driving straight on 2<sup>nd</sup> lane, TP rear ended her vehicle.

Attached OI's video footage for your viewing. However, video shows OI changing lane, but did not shows how the accident happen.

Kindly let us have your instrustions / comments.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Tuesday, 20 April 2021 10:18 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** RE: SNM21D201094/C02/SLF51D/TANKW / FW: Direct Settlement - Accident Involving SLF51D (OI : CTI - TBA) AND SGS6479E (TP : LKK REF - CC6/CTI21002612/ra3) on 16/01/2021

[Strictly Confidential]

Without Prejudice

Save as to cost

Hi Mei Kwan,

had attached the GIA for your reference .

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 19 April 2021 2:53 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** RE: SNM21D201094/C02/SLF51D/TANKW / FW: Direct Settlement - Accident Involving SLF51D (OI : CTI - TBA) AND SGS6479E (TP : LKK REF - CC6/CTI21002612/ra3) on 16/01/2021

Dear Sir,

Kindly note case handler is Billy Tan.

Dear Billy,

Fya.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 19 April 2021 11:20 AM  
**To:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** RE: SNM21D201094/C02/SLF51D/CHUAKK / FW: Direct Settlement - Accident Involving SLF51D (OI : CTI - TBA) AND SGS6479E (TP : LKK REF - CC6/CTI21002612/ra3) on 16/01/2021

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Dear Lionel,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Thursday, 25 March, 2021 10:48 AM  
**To:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM21D201094/C02/SLF51D/CHUAKK / FW: Direct Settlement - Accident Involving SLF51D (OI : CTI - TBA) AND SGS6479E (TP : LKK REF - CC6/CTI21002612/ra3) on 16/01/2021

Dear Lionel

Kindly advise if insured reported?

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 25 February 2021 7:30 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D201094/C02/SLF51D/CHUAKK / FW: Direct Settlement - Accident Involving SLF51D (OI : CTI - TBA) AND SGS6479E (TP : LKK REF - CC6/CTI21002612/ra3) on 16/01/2021

Dear Sir,

Please note that officer in charge for this case is Lionel Chua.

Claim no. SNM21D201094/C02/SLF51D/CHUAKK.

Dear Lionel,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 25 February 2021 2:52 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLF51D (OI : CTI - TBA) AND SGS6479E (TP : LKK REF - CC6/CTI21002612/ra3) on 16/01/2021

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Kt Motorwerk - Bedok and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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