## Veron Chen (LKKAuto)

From: Goh Jit Min <qohjm@sbstransit.com.sq>

Sent: Thursday, 8 April 2021 3:47 PM

To: Rasul (LKKAuto)

Cc: Veron Chen (LKKAuto); Gavin Khoo Quee Yong; Tay Inn Meng

Subject: Re: SBS8529R - Svc197 - BC76378 was involved in an accident on 23/02/2021 @

21:00hrs with 03rd Party, PRIVATE CAR, SLT8576E.....

**Attachments:** SBS8529R on 23.02.2021 - FOR Surveyor FINAL ESTIMATE Acc Repairs n Labour

rates 0736\_001.pdf

Good Afternoon, Mr. Rasul & Everybody!

## **SBS8529R:**

Please refer to the attached pdf file "NEW COPY" of SBS8529R, DOA on 23/02/2021.

From: Rasul (LKKAuto) < Rasul@lkkauto.com>

Sent: Thursday, 8 April 2021 9:01 AM

To: Goh Jit Min <gohjm@sbstransit.com.sg>

Inn Meng <tayim@sbstransit.com.sg>

Subject: RE: SBS8529R - Svc197 - BC76378 was involved in an accident on 23/02/2021 @ 21:00hrs with 03rd Party,

PRIVATE CAR, SLT8576E.....

CAUTION: This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Hi Mr Goh,

As you've been claim that you missed the assessment labour cost, would you mind forward me a new copy of the estimate?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

**From:** Goh Jit Min [mailto:gohjm@sbstransit.com.sg]

Sent: Tuesday, 6 April, 2021 2:28 PM

To: Rasul (LKKAuto)

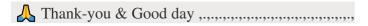
Cc: Veron Chen (LKKAuto); Gavin Khoo Quee Yong; Tay Inn Meng

Subject: Re: SBS8529R - Svc197 - BC76378 was involved in an accident on 23/02/2021 @ 21:00hrs with 03rd Party,

PRIVATE CAR, SLT8576E.....

God Afternoon, Mr. Rasul & Everybody

- 1) My sincere apology for misunderstanding on the day of surveyor, I missed out the "Assessment Labour Cost \$192.00".
- 2) This was pointed out by my Manager after he reviewed the costing.
- 3) I apologise for the mistake and confusion.
- 4) Confirmed & Finalised amount is \$2,381.60, 02 days of repairs.



From: Rasul (LKKAuto) < <a href="mailto:Rasul@lkkauto.com">Rasul@lkkauto.com</a>>

Sent: Tuesday, 6 April 2021 9:54 AM

To: Goh Jit Min <gohjm@sbstransit.com.sg>

Cc: Veron Chen (LKKAuto) < veronchen@lkkauto.com >

**Subject:** RE: SBS8529R - Svc197 - BC76378 was involved in an accident on 23/02/2021 @ 21:00hrs with 03rd Party,

PRIVATE CAR, SLT8576E.....

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Hi Mr Goh.

As spoken, I'm unable to agree on the labour amount of \$ 1874.60 on the final invoice. We agreed on the day that I surveyed ,the labour was \$ 1,625.00.

To that, we have to follow on my revised amount.

Finalised amount is \$ \$ 2,132 / 2 days of repair

Hope for your kind consideration to confirm the finalised amount

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Goh Jit Min [mailto:gohjm@sbstransit.com.sq]

Sent: Thursday, 1 April, 2021 9:37 AM

To: Rasul (LKKAuto)

Subject: Fw: SBS8529R - Svc197 - BC76378 was involved in an accident on 23/02/2021 @ 21:00hrs with 03rd Party, PRIVATE CAR, SLT8576E.....

Good Afternoon, Mr. Rasul

## SBS8529R:

Please refer to the attached pdf file of SBS8529R, DOA on 23/02/2021.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Wednesday, 24 March 2021 9:12 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Goh Jit Min <gohjm@sbstransit.com.sg>

Subject: FW: SBS8529R - Svc197 - BC76378 was involved in an accident on 23/02/2021 @ 21:00hrs with 03rd Party,

PRIVATE CAR, SLT8576E.....

CAUTION: This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Jit Min,

Kindly forward copy of accident report.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAuto) < Rasul@lkkauto.com> Sent: Sunday, 28 February 2021 2:09 PM

To: SUR <<u>sur@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>

Subject: FW: SBS8529R - Svc197 - BC76378 was involved in an accident on 23/02/2021 @ 21:00hrs with 03rd Party,

PRIVATE CAR, SLT8576E.....

From: Goh Jit Min

Sent: Sunday, 28 February 2021 2:08:44 PM (UTC+08:00) Kuala Lumpur, Singapore

**To:** Rasul (LKKAuto)

Subject: Re: SBS8529R - Svc197 - BC76378 was involved in an accident on 23/02/2021 @ 21:00hrs with 03rd Party,

PRIVATE CAR, SLT8576E.....

## **SBS8529R:**

Please refer to the attached pdf file "FOR Surveyor ""FINAL ESTIMATE"" Acc Repairs n Labour rates" SSSSSSSSSSORRY.....

Tł	hank-you and Good day	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
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From: Goh Jit Min

Sent: Sunday, 28 February 2021 11:58 AM To: Rasul (LKKAuto) < Rasul@lkkauto.com>

Subject: SBS8529R - Svc197 - BC76378 was involved in an accident on 23/02/2021 @ 21:00hrs with 03rd Party,

PRIVATE CAR, SLT8576E.....

Good Morning, Mr. Rasul

Please refer to the attached photos of SBS8529R that the Accident Repair had DONE!



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