

## Denise Tay (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 26 February 2021 4:37 PM  
**To:** Denise Tay (LKKAUTO); Admin-D (LKKAUTO); assignments; SUR  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: YQ1804E OWN DAMAGE CLAIM DOA 20.02.2021 Our Ref: 20/21/21/VC05/024258 [External General]

### Lonpac External - General

Dear Denise

Please proceed to authorise OD repairs if the damages are consistent & within repair limit.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]  
**Sent:** Friday, 26 February 2021 1:43 PM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; ONG LI LI <llong@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: YQ1804E OWN DAMAGE CLAIM DOA 20.02.2021 Our Ref: 20/21/21/VC05/024258 [External General]

Dear Sir/Madam,

Enclosed preliminary revised of vehicle YQ1804E  
Date of survey: 25/02/2021  
Number of days (estimated) : 18 days

Please let us have your authorization.

We did not authorise repair

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 24 February 2021 4:44 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: YQ1804E OWN DAMAGE CLAIM DOA 20.02.2021 Our Ref: 20/21/21/VC05/024258 [External General]

Dear Sir/Madam,

Thank you for your assignment.

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Wednesday, 24 February 2021 3:47 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [andy@falconair.com.sg](mailto:andy@falconair.com.sg) <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>

**Subject:** FW: YQ1804E OWN DAMAGE CLAIM DOA 20.02.2021 Our Ref: 20/21/21/VC05/024258 [External General]

Lonpac External - General

Dear Nivitha/Summer

Please arrange OD survey (excess \$700.00).

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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-----Original Message-----

From: ANDY [<mailto:andy@falconair.com.sg>]

Sent: Wednesday, 24 February 2021 3:32 PM

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Cc: 'Falcon Air - Pandan Loop ' <[pandan@falconair.com.sg](mailto:pandan@falconair.com.sg)>

Subject: YQ1804E OWN DAMAGE CLAIM DOA 20.02.2021

Dear Sir/Madam

Attached GIA report & estimate for your reference Kindly arrange survey for Own Damage Claim.  
Vehicle is IN workshop ( Pandan Branch )

Best Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : 67795665

Fax No : 67791110

Your message is ready to be sent with the following file or link  
attachments:

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